

# User Guide - PosFix (Android)

Welcome to the **PosFix** Android platform user guide!

## About PosFix (Android)

PosFix for Android is a mobile Point of Sale (POS) application — **cash register and control device** — designed for managing sales, payments, and cash operations. The application is optimized for Android POS terminals (PAX, Senraise, Sunmi, iMin) and tablets, offering full functionality. The platform is certified for use in the Republic of Moldova and complies with all **fiscal requirements**.

## Key Features

Category	Features
<b>Sales</b>	Fast registration, barcode scanning, product search
<b>Payments</b>	Cash, card, voucher, meal ticket, combined
<b>Reports</b>	X Report, Z Report, periodic reports
<b>Catalog</b>	Product management, categories, VAT rates
<b>Synchronization</b>	Automatic cloud synchronization
<b>Hardware</b>	Thermal printer, barcode scanner

## Supported Devices

Device	Built-in Printer	Built-in Scanner	Notes
<b>PAX</b>	✔ Yes	✔ Yes	Full POS terminal
<b>Senraise H10</b>	✔ Yes	✔ Yes	Full POS terminal
<b>Sunmi</b>	✔ Yes	✔ Yes	Full POS terminal
<b>iMin</b>	✔ Yes	✔ Yes	Full POS terminal
<b>Generic</b>	✘ No	✘ No	Tablet with external peripherals

## Documentation Structure

1. **System Requirements** - Required hardware and software
2. **Installation** - Application installation
3. **Activation and Licensing** - Terminal activation
4. **Authentication** - System login
5. **POS Interface** - Interface overview
6. **Shopping Cart** - Cart management
7. **Cash Register Operations** - Payments and collections
8. **Products and Prices** - Item management
9. **Records and Calculations** - Totals and change
10. **Special Operations** - Cancellations and corrections
11. **Cash Management** - Cash-In / Cash-Out
12. **Reports** - Fiscal reports
13. **Settings** - System configuration
14. **Catalog** - Product and VAT rate management
15. **Transaction History** - Sales archive
16. **ECC Compliance** - Fiscal certification
17. **Support** - Technical support

# Assistance

For technical support:

- **Email:** [info@m-373.com](mailto:info@m-373.com)
- **Phone:** +373 60 100 698

# System and Minimum Platform Requirements

## Supported POS Terminals

Terminal	Processor	RAM	Screen	Printer	Scanner
<b>PAX</b>	ARM Cortex	2 GB+	5.5" - 8"	Thermal	Laser
<b>Senraise H10</b>	ARM Cortex	2 GB+	5.5" - 8"	Thermal	Laser
<b>Sunmi</b>	ARM Cortex	2 GB+	5.5" - 8"	Thermal	Laser
<b>iMin</b>	ARM Cortex	2 GB+	5.5" - 8"	Thermal	Laser

## Software Requirements

Software	Version	Notes
<b>Operating System</b>	Android 8.0 (Oreo)+	64-bit recommended
<b>Disk Space</b>	200 MB available	For application and local data
<b>RAM</b>	2 GB minimum	4 GB recommended

## Tablets and Generic Devices

PosFix can also be installed on generic Android tablets, with the following minimum requirements:

Component	Minimum Requirement	Recommended
<b>Operating System</b>	Android 8.0 (Oreo)	Android 10 or newer
<b>RAM</b>	2 GB	4 GB or more
<b>Disk Space</b>	200 MB available	500 MB or more
<b>Screen Resolution</b>	720 x 1280	1080 x 1920 (Full HD)
<b>Internet Connection</b>	Required for activation	Stable connection

**ⓘ NOTE**

On generic devices, built-in printer and scanner features are not available. You can connect external peripherals via Bluetooth or network.

## Supported Optional Equipment

Equipment	Connection	Notes
<b>Thermal Printer</b>	Network (IP) / Bluetooth	ESC/POS protocol
<b>Barcode Scanner</b>	Bluetooth	External BLE/SPP scanner

## Network Requirements

Requirement	Details
<b>HTTPS Port</b>	443 (outbound)
<b>WiFi</b>	Recommended for synchronization
<b>4G/LTE</b>	Supported, but WiFi is preferred

 **NOTE**

The application requires an internet connection for initial activation and data synchronization.

 **IMPORTANT**

An active internet connection is required in order to record sales and automatically report them to the MEV (Electronic Sales Monitoring).

# Installation

## POS Terminals (Pre-installed)

For dedicated POS terminals (PAX, Senraise, Sunmi, iMin), the PosFix application comes **pre-installed** by the provider. No additional installation steps are required.

1. Turn on the POS terminal
2. Locate the **PosFix** icon on the home screen
3. Tap to open the application



## Install from Google Play (Recommended)

Whether you are using a dedicated POS terminal or a generic Android device (tablet/phone), the installation process is quick and adapted to your mobility needs. The simplest way to access the application on tablets or phones is through the official store, ensuring you automatically receive security updates and new features.

## Downloading the App

1. Open  on your Android device (tablet, phone, or POS terminal with Play Store access)
2. Search for **PosFix** in the search bar
3. Tap **Install** and wait for the download to complete
4. Tap **Open** or locate the PosFix icon on the home screen

## Manual Installation (APK)

If the device does not have access to the Google Play Store (e.g., certain dedicated POS terminals), the application can be installed manually using the APK file.

Downloading the APK:

1. Contact your provider to receive the download link
2. Download the **PosFix.apk** file to the device

## Enabling Unknown Sources

Before installation, you need to allow installation from external sources:

1. Open **Android Settings** → **Security**
2. Enable the **Unknown sources** option (or **Install unknown apps**)
3. Select the browser or file manager from which you are installing

### **ATTENTION**

This setting may have different names depending on the Android version and device manufacturer.

## Installing the Application

1. Navigate to the downloaded **PosFix.apk** file
2. Tap on the file to initiate the installation
3. Confirm the installation by tapping **Install**
4. Wait for the process to complete
5. Tap **Open** or locate the PosFix icon on the home screen



## Updates

### Automatic Update (Google Play)

If the app was installed from **Google Play**, updates are applied automatically through the store, just like any other app. To ensure you receive updates as soon as they are available, check if automatic updates are enabled in the **Google Play** settings.

### Automatic Update (APK)

For manual installations, the app automatically checks at startup if a newer version is available on the server. If an update is detected, you will be notified.

## Manual Update (APK)

If you prefer to update manually:

1. Download the new version of the APK file
2. Install it over the existing version (local data is preserved)

### **NOTE**

During an update, existing data (products, transactions, settings) is preserved intact. No reconfiguration of the application is required.

### **RECOMMENDATION**

Make sure the device battery is at least 30% charged before installing an update, to prevent the process from being interrupted.

# Activation and Licensing

## Obtaining the Activation Code

1. Contact the supplier for purchase (**M373 SRL +373 60 100 698**)
2. Provide your company details or create an account at [posfix.md](https://posfix.md)
3. Receive the activation code by email

**Code format:** An alphanumeric code (8 characters, e.g.: `N2QT-8Z69`)

### ⓘ NOTE

You will receive the activation code by email. Keep this code handy for the next step.

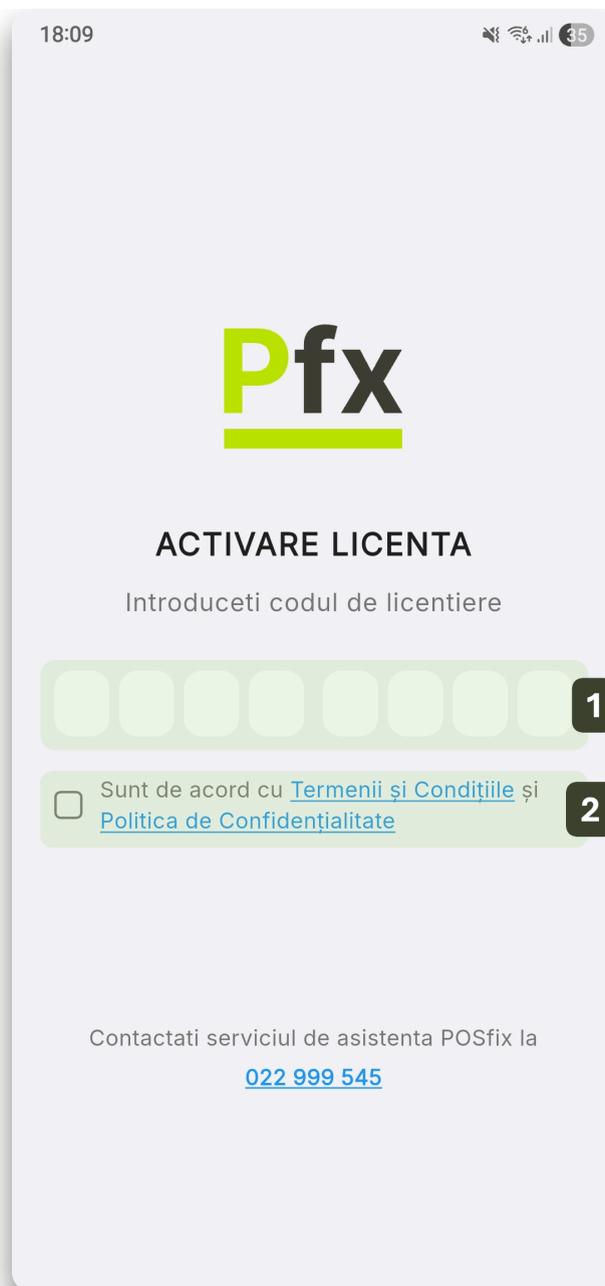
## Activation Process

At the first launch of the application, make sure you have an internet connection. Activation cannot be done offline.

## Activation Screen

When opening the application for the first time, you will see the activation screen which contains:

1. **Activation Code Field:** The space where you need to enter the code received from the supplier
2. **Legal Links:** Access to the Terms and Conditions and the Privacy Policy



## Activation Steps

Follow the order below to avoid sequence errors:

1. **Accepting the Terms:** Access and read the **Terms and Conditions** and the **Privacy Policy** using the links on the screen
2. **Legal Validation:** Check the box to accept the terms and the privacy policy.
3. **Entering the Code:** Enter the **Activation Code** (alphanumeric) in the dedicated field

Once the code is fully entered, the application processes the license and activates the terminal without the need to press any additional buttons.



## ACTIVARE LICENTA

Introduceti codul de licentiere

N 2 Q T 8 Z 6 | 3

Sunt de acord cu [Termenii și Condițiile](#) și [Politica de Confidențialitate](#) 1

2

Contactati serviciul de asistenta POSfix la [022 999 545](tel:022999545)



### ⓘ NOTE

If you enter the activation code without first checking the legal terms acceptance box, the system will display a warning asking you to check the box before the license can be processed.

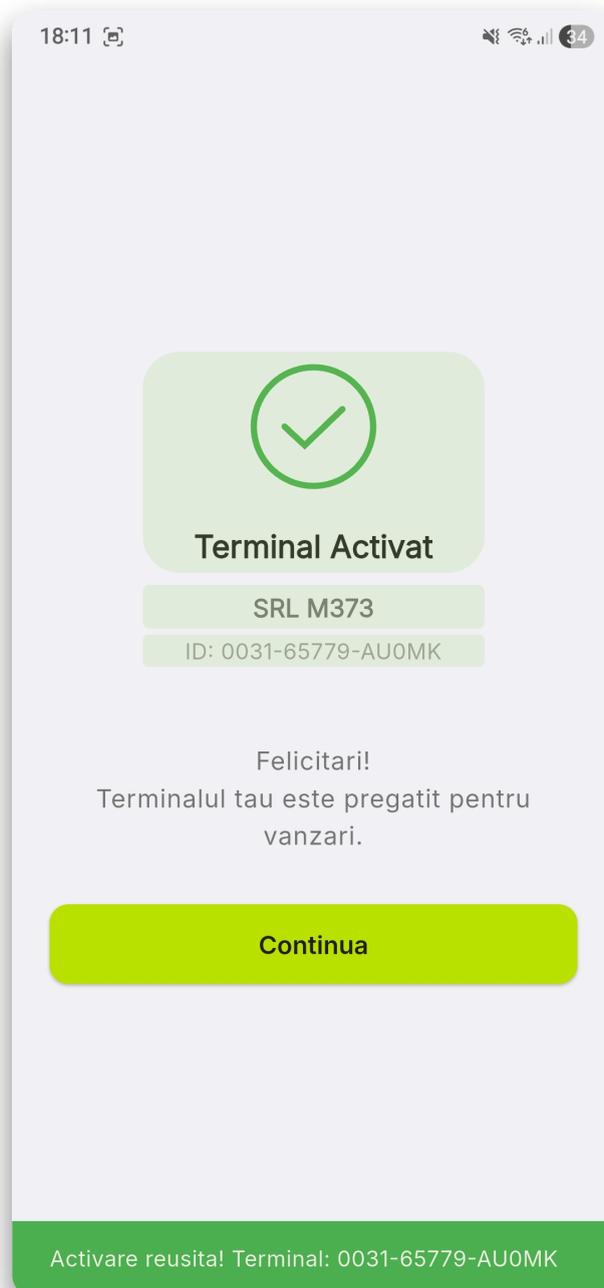
## Activation Confirmation and Synchronization

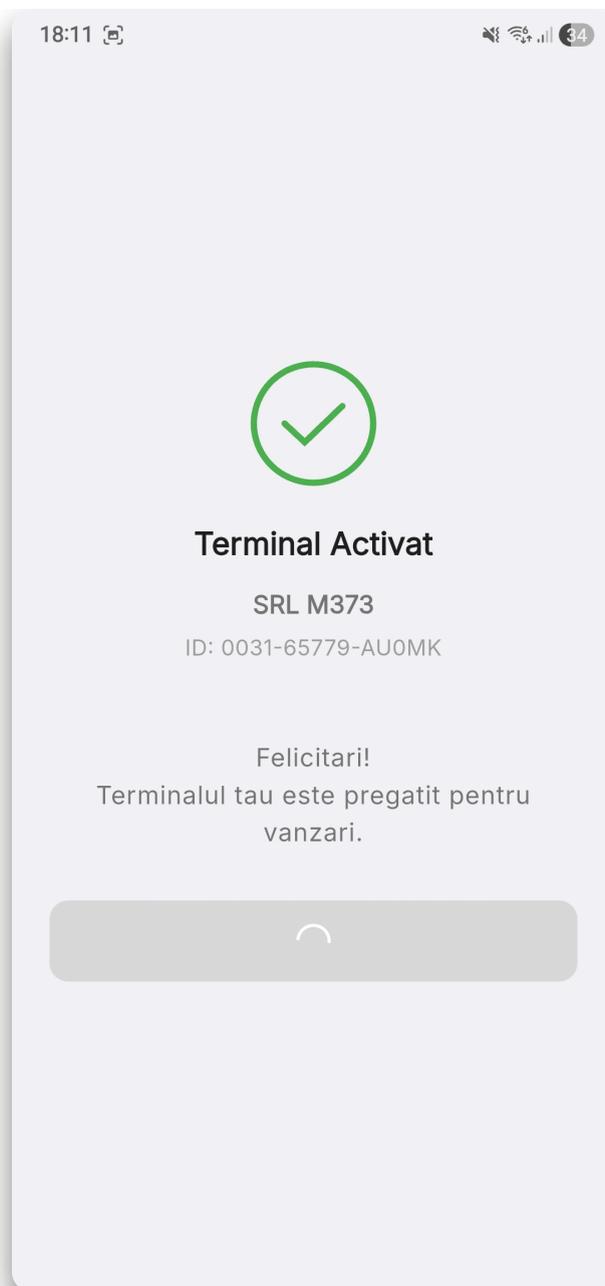
After successful activation, the system will display the identification details:

Information	Description
Status	Terminal activated

Information	Description
<b>Merchant Name</b>	Licensed company name
<b>Terminal ID</b>	Unique terminal identifier

Press the **Continue** button to initiate automatic database synchronization (products, categories, VAT rates, and users) from the server.





#### **RECOMMENDATION**

Make sure you have a stable internet connection during activation. The initial data synchronization may take a few minutes depending on the number of products in the catalog.

## License Restrictions

- **One license = One physical terminal**
- The license is tied to the specific device
- License transfer requires contacting the supplier

**⚠ IMPORTANT**

If the device is factory reset or the terminal is replaced, contact **Technical Support** for reactivation.

## Common Issues

Issue	Cause	Solution
"Invalid code"	Code entered incorrectly	Verify and re-enter
"Code already used"	License activated on another device	Contact the supplier
"Connection error"	No internet	Check WiFi connection
"Activation failed"	Server issues	Try again after a few minutes

## Activation Support Contact

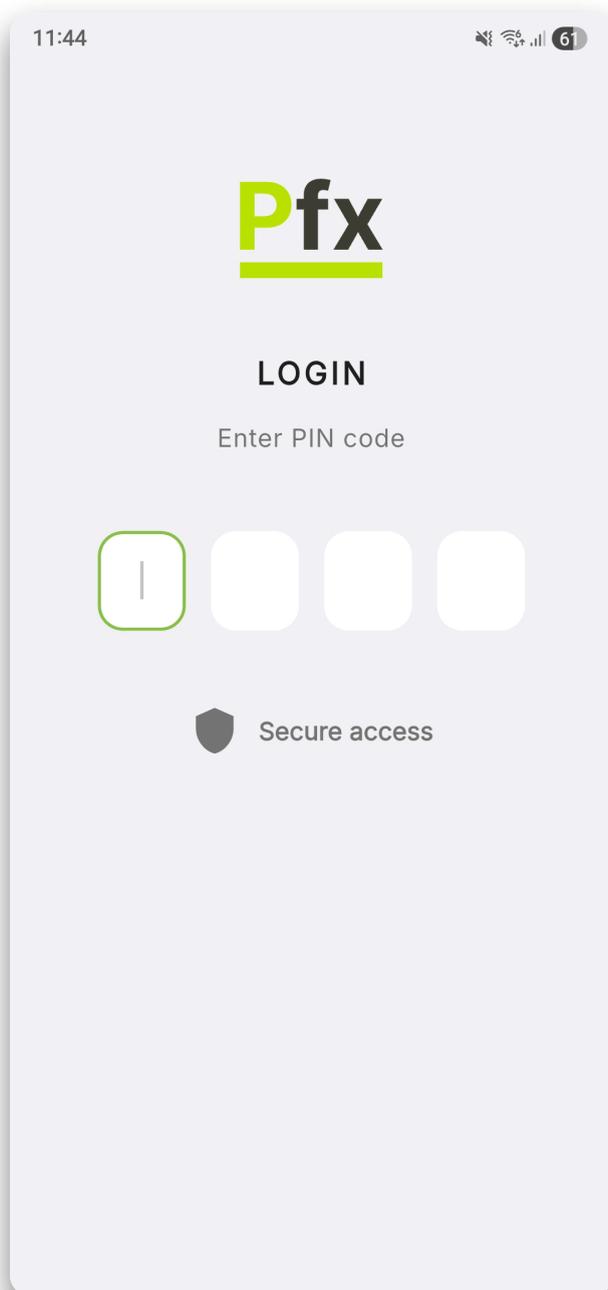
For activation issues:

- **Phone:** +373 22 999 545
- **Email:** [suport@posfix.md](mailto:suport@posfix.md)

# Authentication

## Login Screen

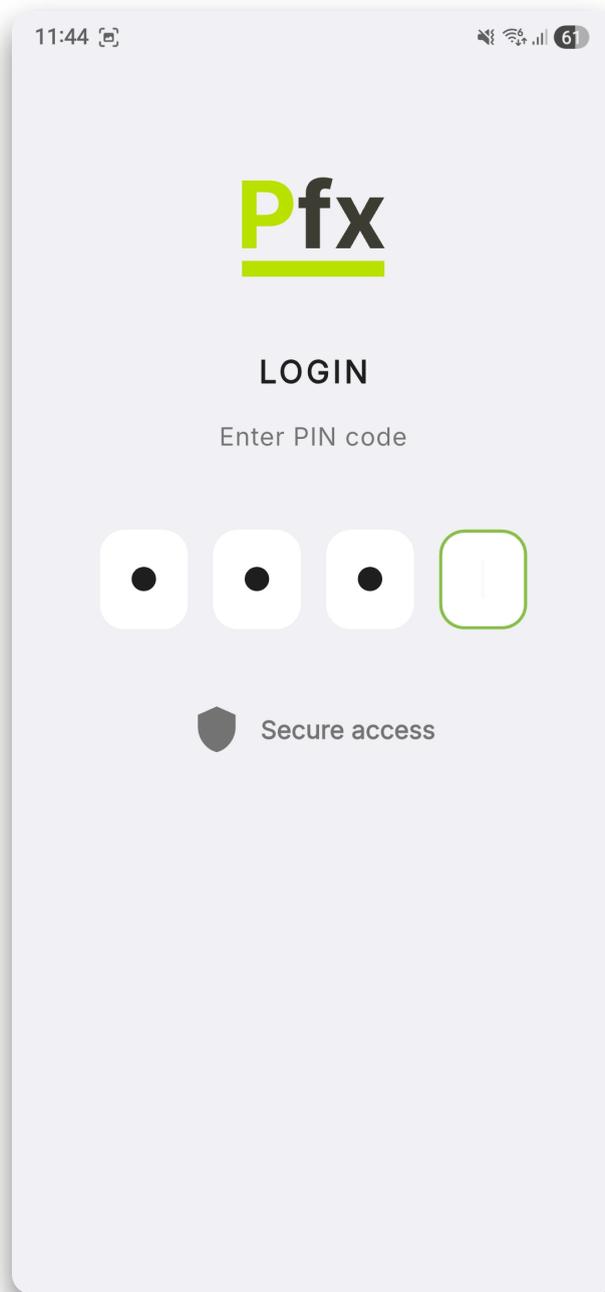
After terminal activation, each time the application starts you will see the authentication screen. Access is granted by entering your personal PIN code.

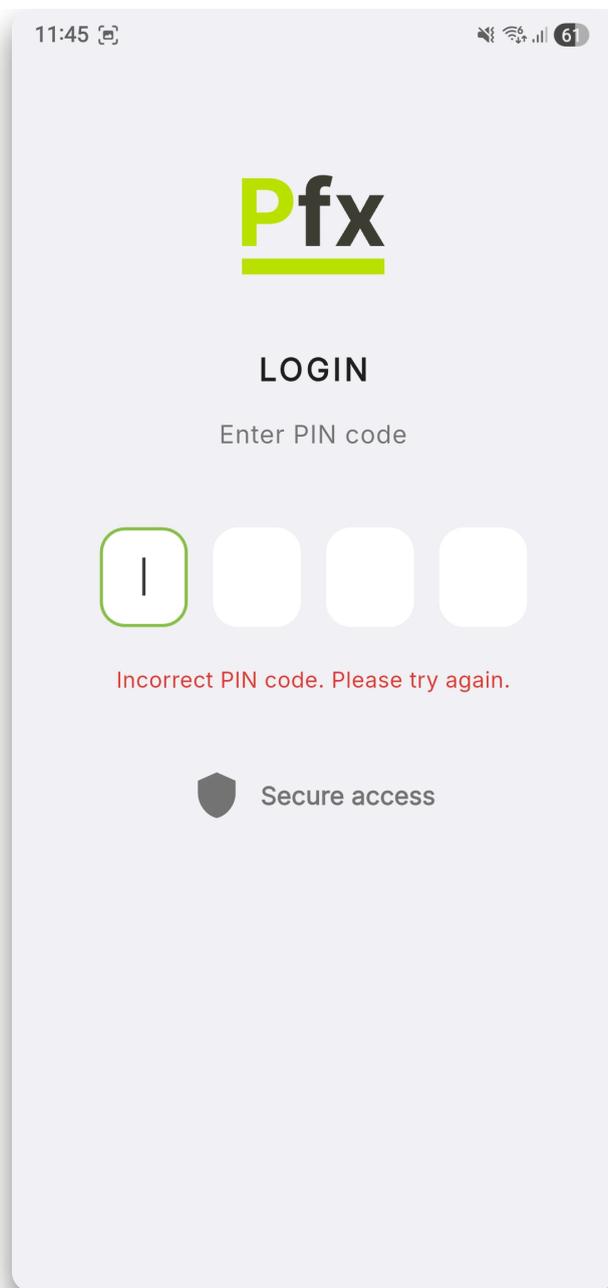


## User Identification

System access is granted exclusively via PIN code:

1. Enter the **PIN code** (4 digits) using the on-screen numeric keypad  
*The system logs you in automatically after the last digit is entered, without requiring additional confirmation.*
2. If the PIN is incorrect, an **error message** appears, and you can re-enter it correctly





#### **RECOMMENDATION**

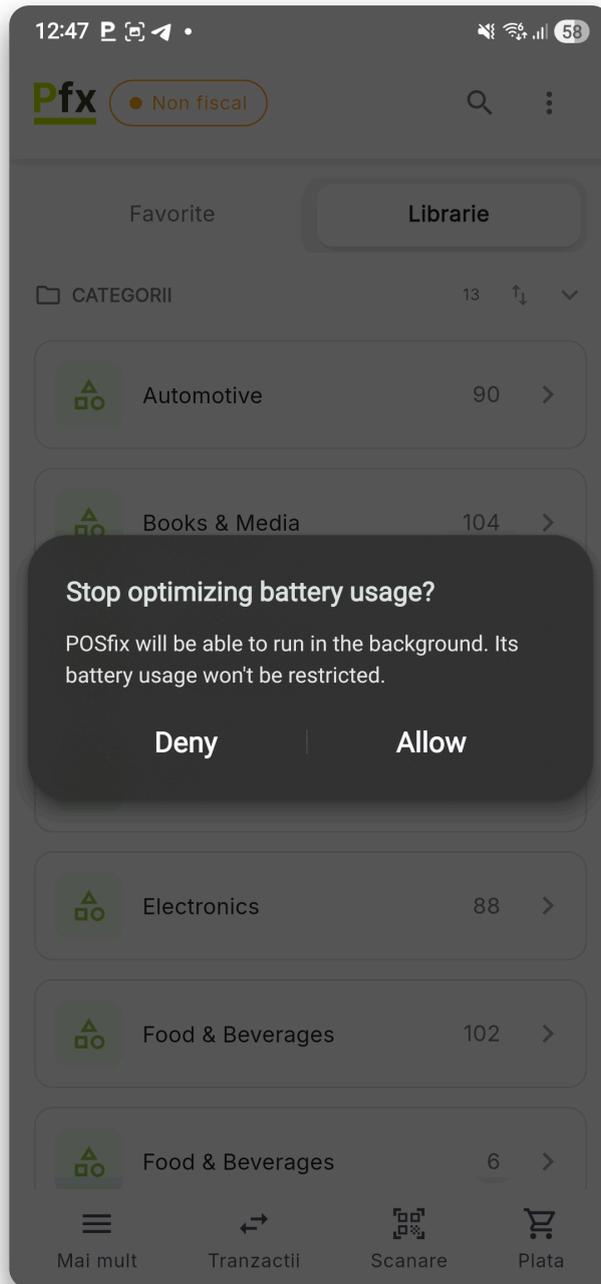
Make sure you enter the PIN correctly. If you have forgotten your PIN, contact the manager for a reset.

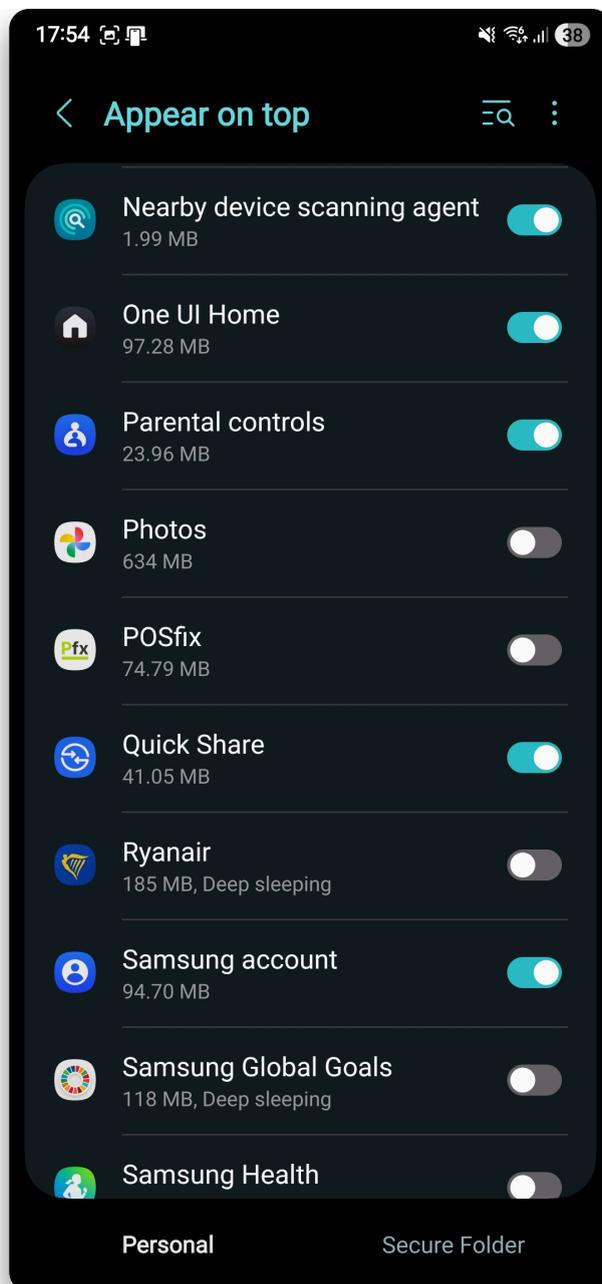
## Granting Android Permissions

At the first launch, you need to manually grant the permissions requested by the operating system to allow the application to interact with the POS hardware:

**Battery Optimization:** Select **Allow** to prevent the system from automatically closing the application.

**Appear on Top:** Locate POSfix in the settings list and enable the toggle.  
*This permission is required to keep the sales interface active.*





**Notifications:** Select **Allow** to ensure you receive fiscal and system alerts.

**Location:** Select **Precise** and then choose the **While using the app** option.

13:02

56

Pfx

Non fiscal



Favorite

Librarie

CATEGORII

13



Automotive

90



Books & Media

104



Clothing & Accessories

93



Electronics

3



Electronics

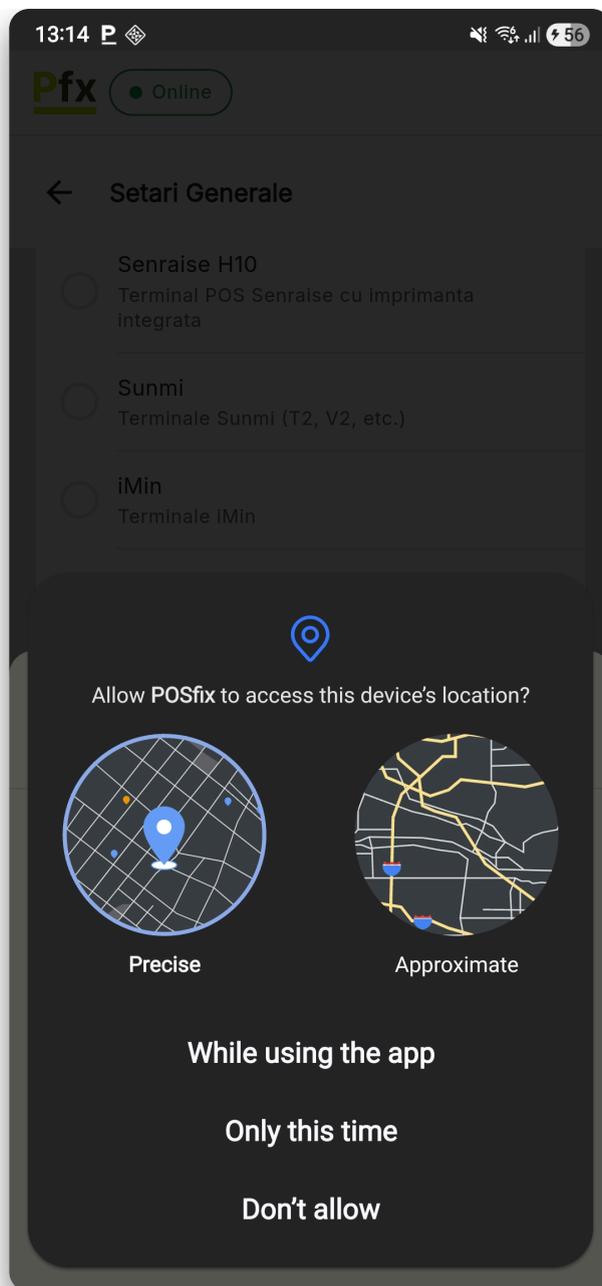
88



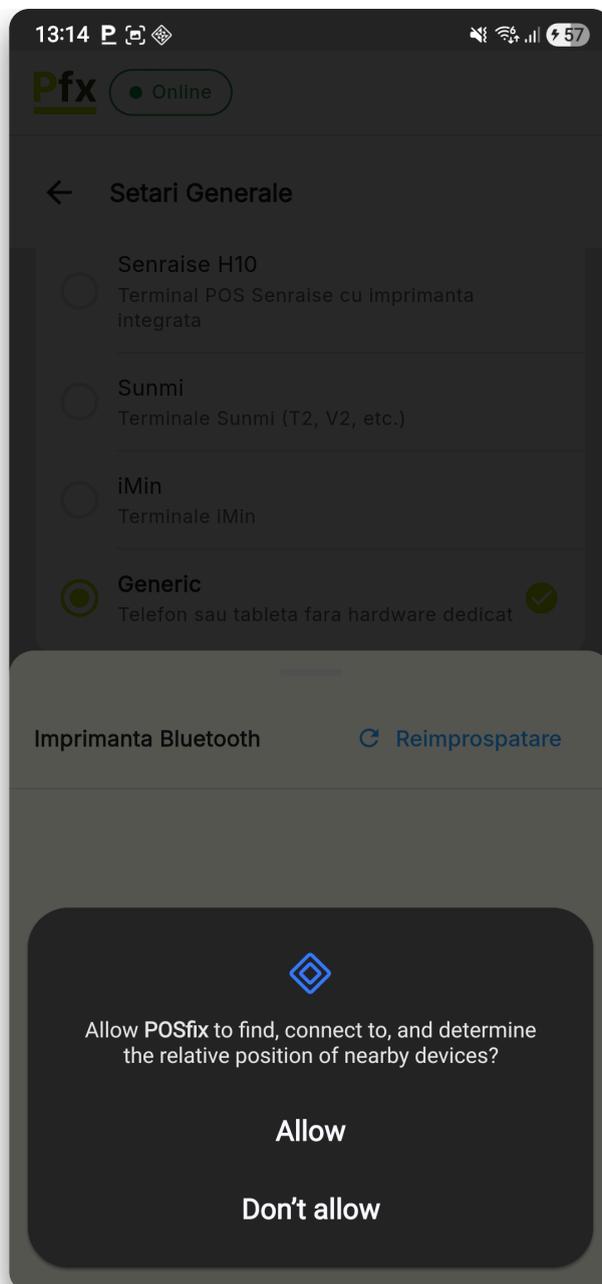
Allow POSfix to send you notifications?

Allow

Don't allow



**Nearby Devices:** Select **Allow** to enable Bluetooth peripheral connections (printers/scanners).



## Checking the Fiscalization Status

After authentication, it is mandatory to check the status indicator in the upper left corner:

**Non fiscal:** Indicates that the terminal is activated but has not yet received fiscalization confirmation from SFS (State Fiscal Service).

*Wait for the indicator to turn green before starting official sales.*

**Online:** The terminal is fiscalized and ready for operation.

Favorite

Librarie

📁 CATEGORII

13 ↑↓ ▾



Automotive

90



Books & Media

104



Clothing & Accessories

93



Electronics

3



Electronics

88



Food & Beverages

102



Food & Beverages

6



Mai mult



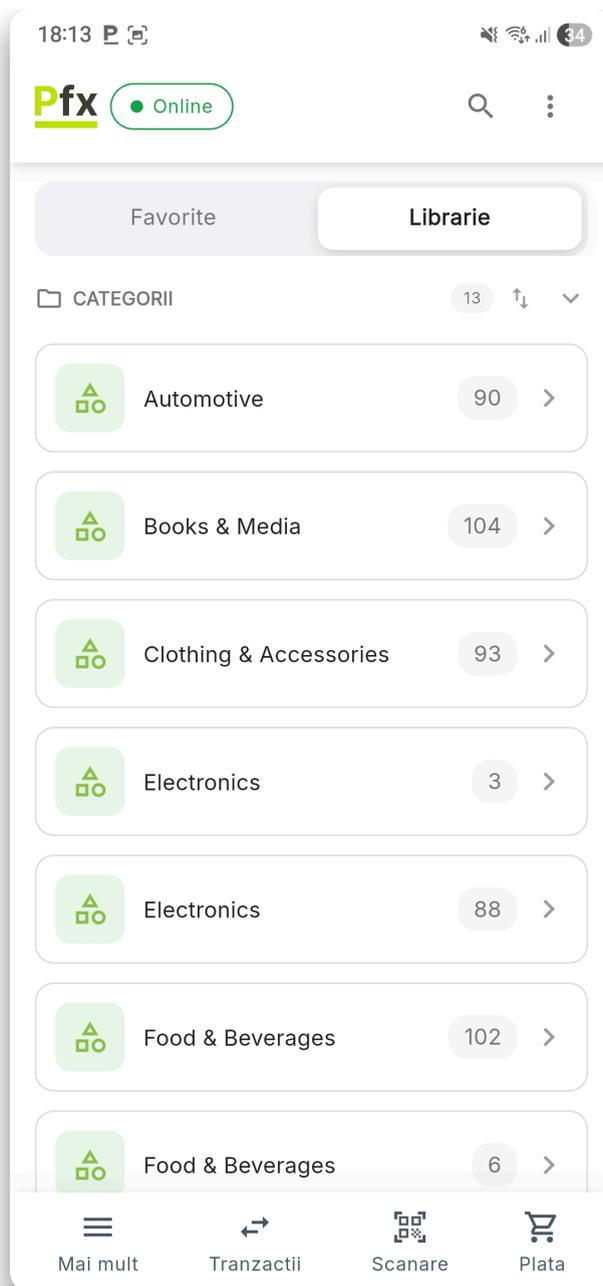
Tranzactii



Scanare



Plata



### ATTENTION

The application intentionally blocks receipt generation in **Non fiscal** mode to comply with the fiscal legislation of the Republic of Moldova.

## User Roles

Role	Permissions
Cashier	Sales, payments, fiscal reports
Administrator	Cashier role + product management, categories, VAT, settings

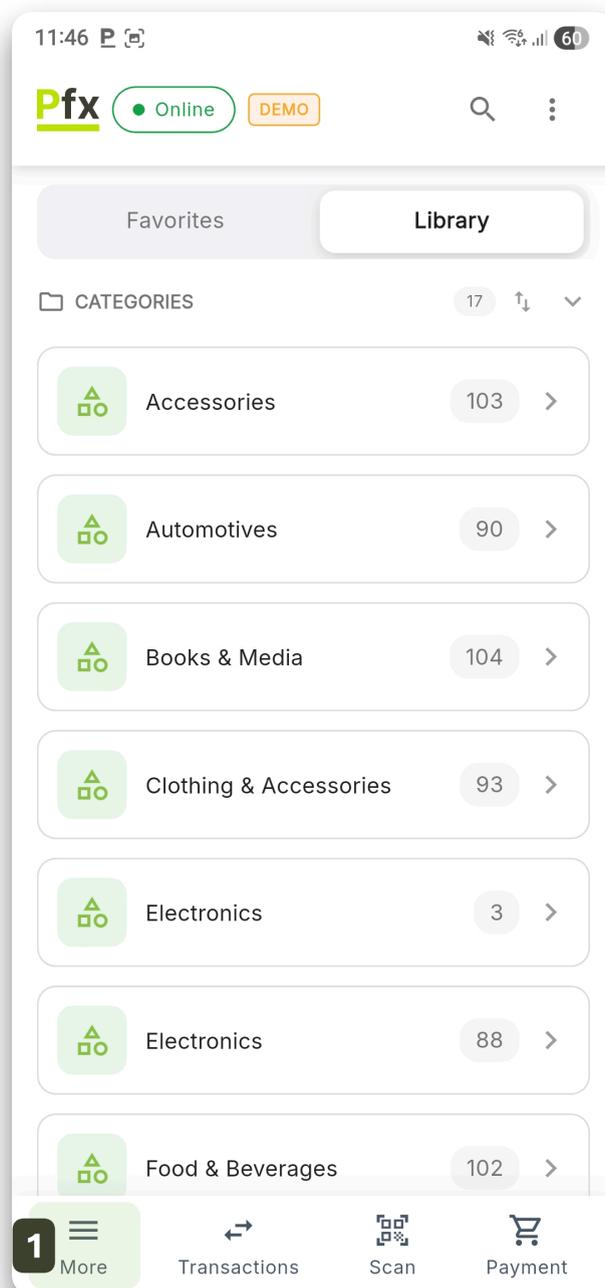
## NOTE

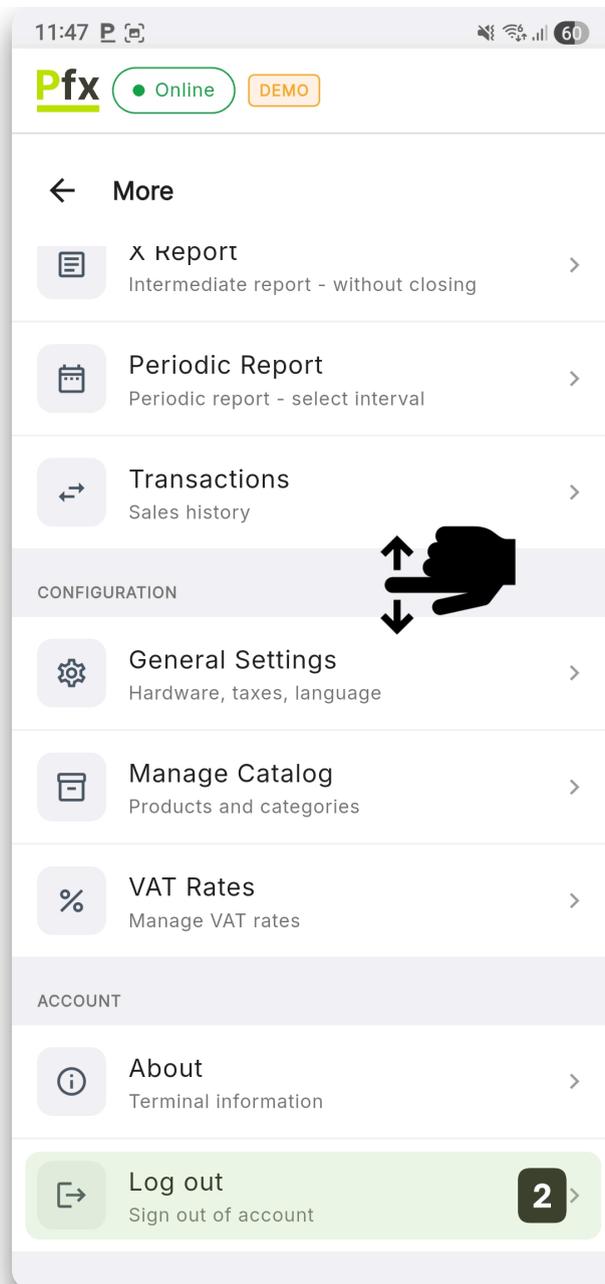
The user role determines which functionalities are accessible. The cashier has limited access, while the administrator has full control over the system.

# Switching Users

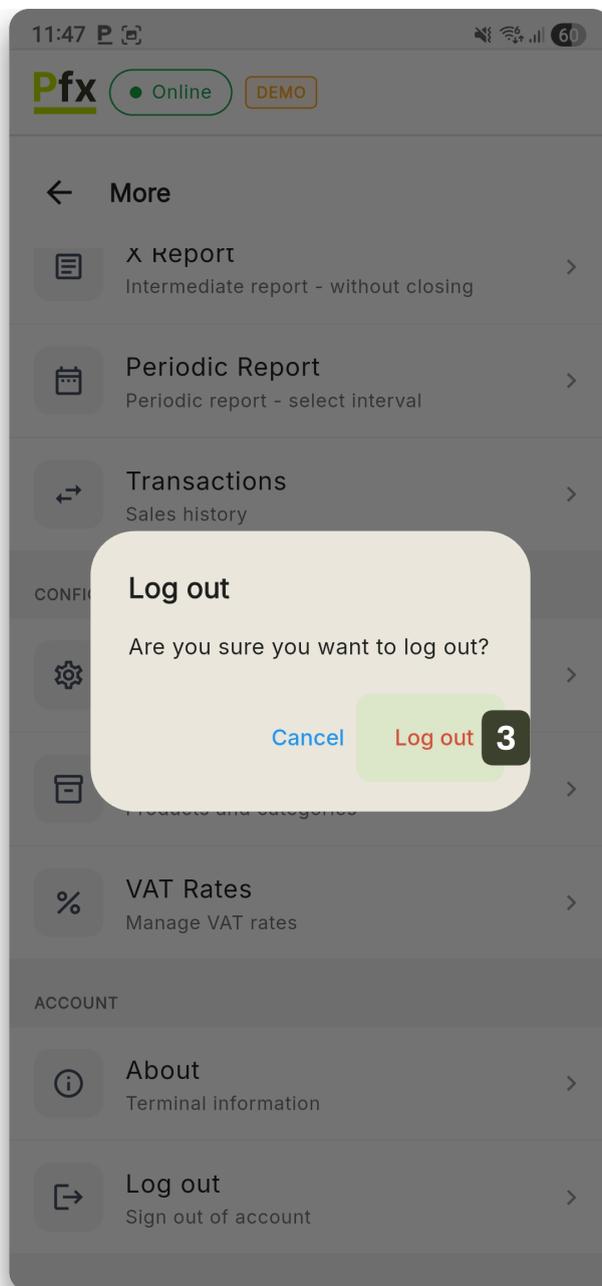
To switch users during a session:

1. Press the **More** button in the bottom navigation bar
2. Swipe down to the **ACCOUNT** section and press the **Logout** button





3. Confirm the action by pressing **Logout** again in the pop-up window



Once logout is confirmed, the system automatically returns to the user identification screen (Login), ready for a new PIN code entry.

## Authentication Issues

Issue	Solution
Forgotten PIN	Contact the manager for a reset
Non-existent user	Check the connection and synchronize
Authentication error	Verify that the PIN is correct



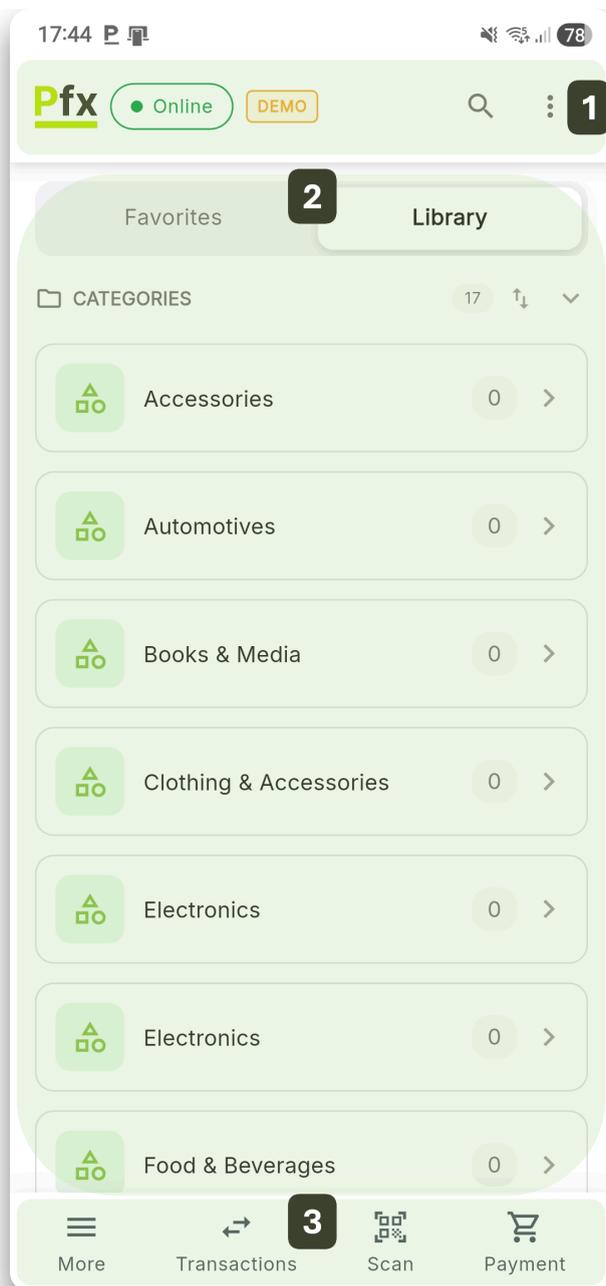
# Main Interface (POS)

After authentication, you will access the main sales screen. The interface is optimized for quick use on touch terminals and is divided into three interaction zones.

## Interface Components

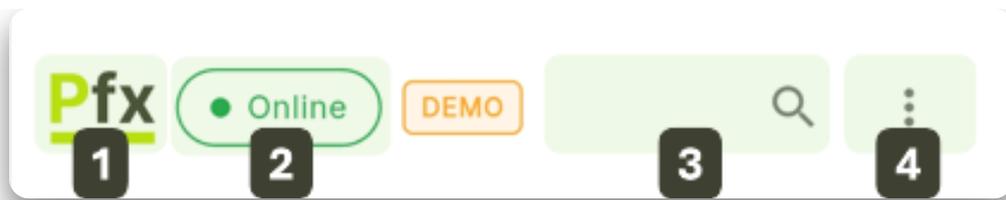
The interface is organized into three main zones:

Zone	Description
<b>1. Top Bar</b>	Logo, online/offline indicator, search bar
<b>2. Central Zone</b>	Quick navigation, products displayed in grid or list
<b>3. Navigation Bar (Bottom)</b>	Quick access: More, Transactions, Scan, Payment (Cart)



## Top Bar

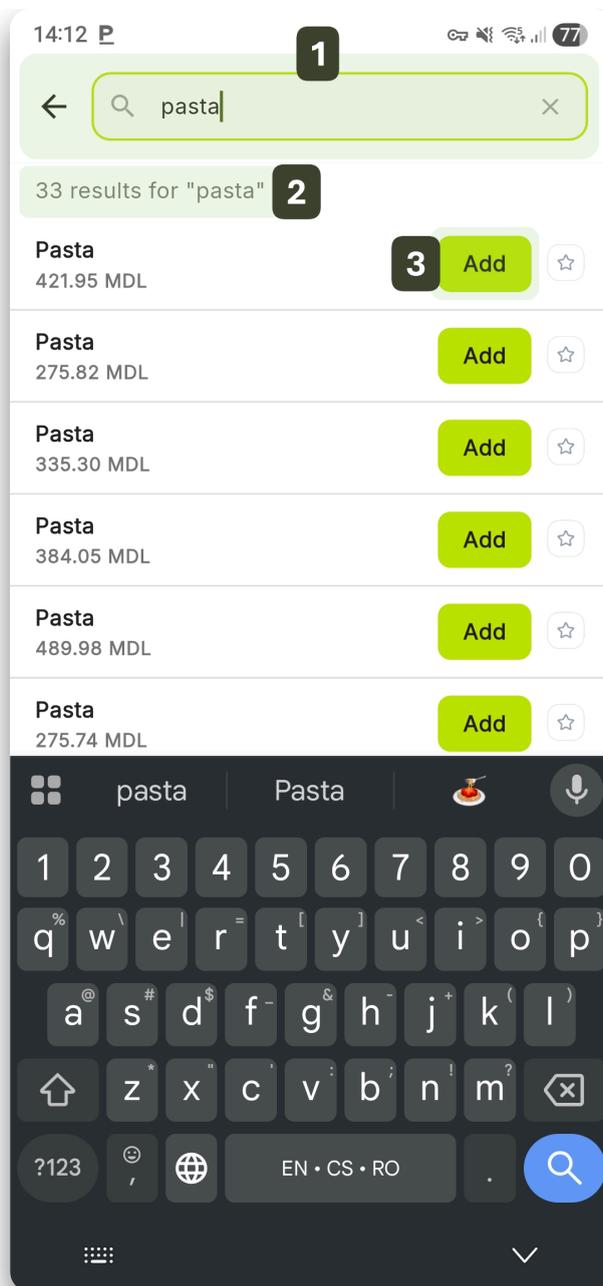
Element	Description
<b>1. PosFix Logo</b>	Application indicator
<b>2. Online/Offline Indicator</b>	Green = connected to server, Red = disconnected
<b>3. Search Bar</b>	Identify products by name or barcode
<b>4. View Mode</b>	Product display mode



## Search Bar

The search bar allows quick identification of items from a large catalog, eliminating the need to navigate through categories. The search bar appears by pulling the screen down (pull-down) or by tapping the magnifying glass icon:

1. Enter the first few letters of the product name or its code
2. The system displays in real time the list of products matching the criteria, indicating the total number of results found
3. To add the product to the cart, press the **Add** button next to the desired item



### Control Elements on the Search Screen:

- **"X" Button:** Instantly clears the entered text to start a new search.
- **Back Arrow:** Closes the search interface and returns to the main screen.
- **Star Icon:** Allows marking a product as "Favorite" directly from the search list.

#### RECOMMENDATION

For a very large database, it is recommended to enter at least 3 characters to get relevant and fast filtering.

## Product Navigation Tabs

The central area of the interface is organized into two main sections to facilitate quick access to the entire product catalog.

## **Favorites**

Displays a list of manually marked products, providing instant access to frequently sold items.

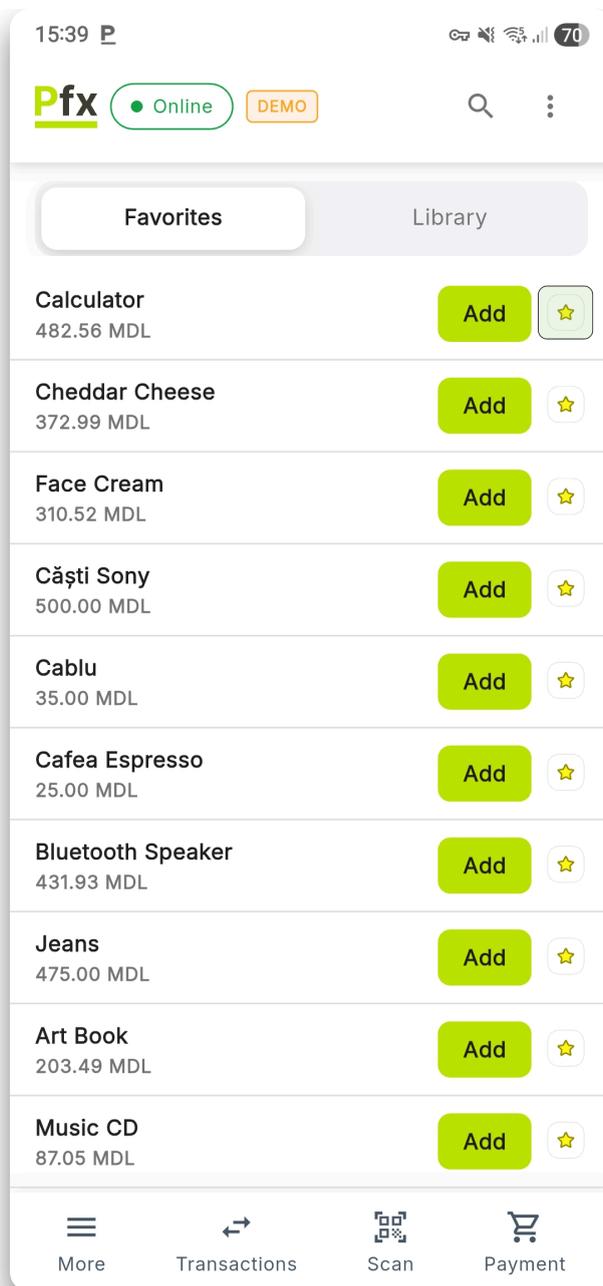
Steps to add to **Favorites**:

**Activating the status:** Tap the star to mark the product as a favorite.

*Once activated, the star changes color from gray (outline) to yellow (filled), confirming that the product has been saved to the Favorites tab.*

**Removing from Favorites:** Tap the yellow star again to remove the product from the list.

*The icon will return to its neutral state (gray outline).*



## Library (Categories)

Allows structured exploration of the product catalog organized in hierarchical levels:

1. Select a **Category** from the displayed list
2. **Subcategories** (if any) appear as additional options
3. Products belonging to the selected category or subcategory appear in a list under the **Products** section
4. Press the **Back** arrow to return to the upper level

Favorites

Library

CATEGORIES

17



Accessories

103



Automotives

90



Books & Media

104



1



Clothing & Accessories

93



Electronics

3



Electronics

88



Food & Beverages

102



More



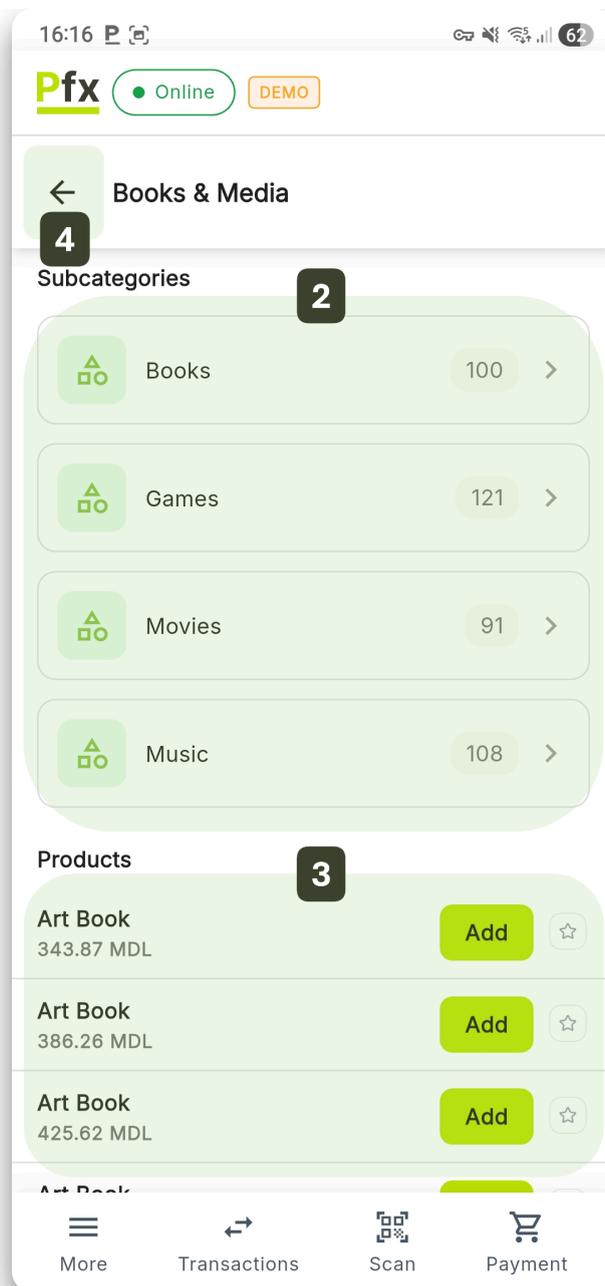
Transactions



Scan



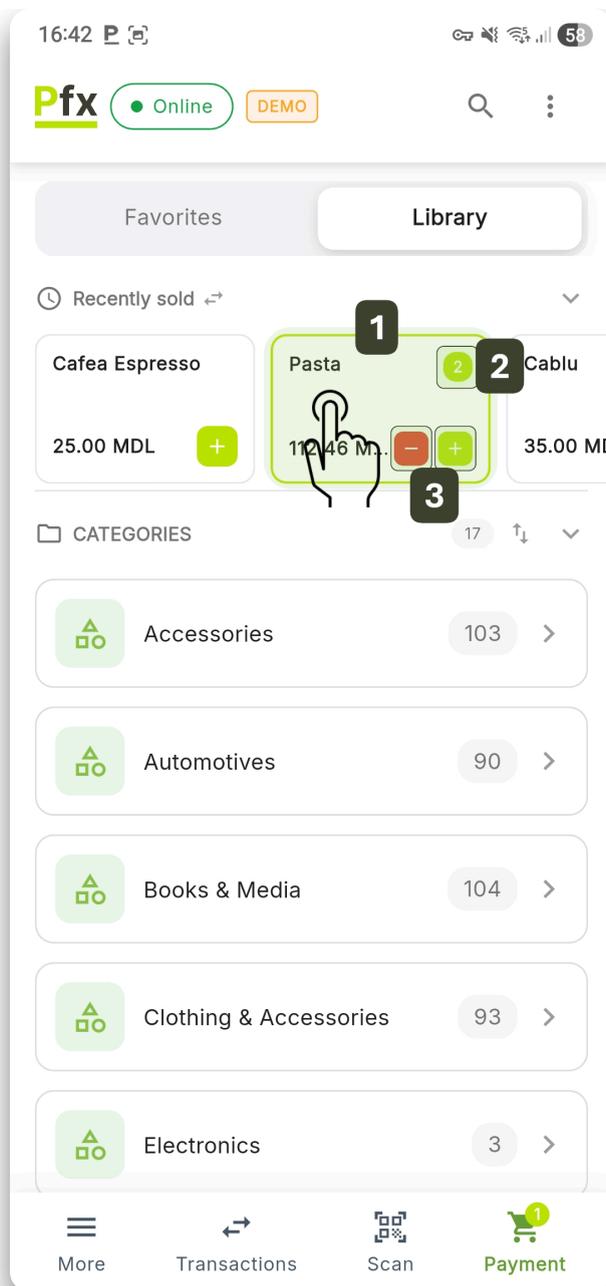
Payment



## Recently Sold Products

This section allows you to quickly re-add items from the most recent completed transactions:

- 1. Initial Addition:** To add a product to the cart from this section, tap anywhere on the product card  
*This "tap on card" functionality for adding items is active exclusively in this section.*
- 2. Viewing the Quantity:** Once added, a circular indicator (badge) will appear in the upper right corner of the card displaying the current quantity
- 3. Quick Adjustment:** Use the [+] or [-] buttons to adjust the quantity

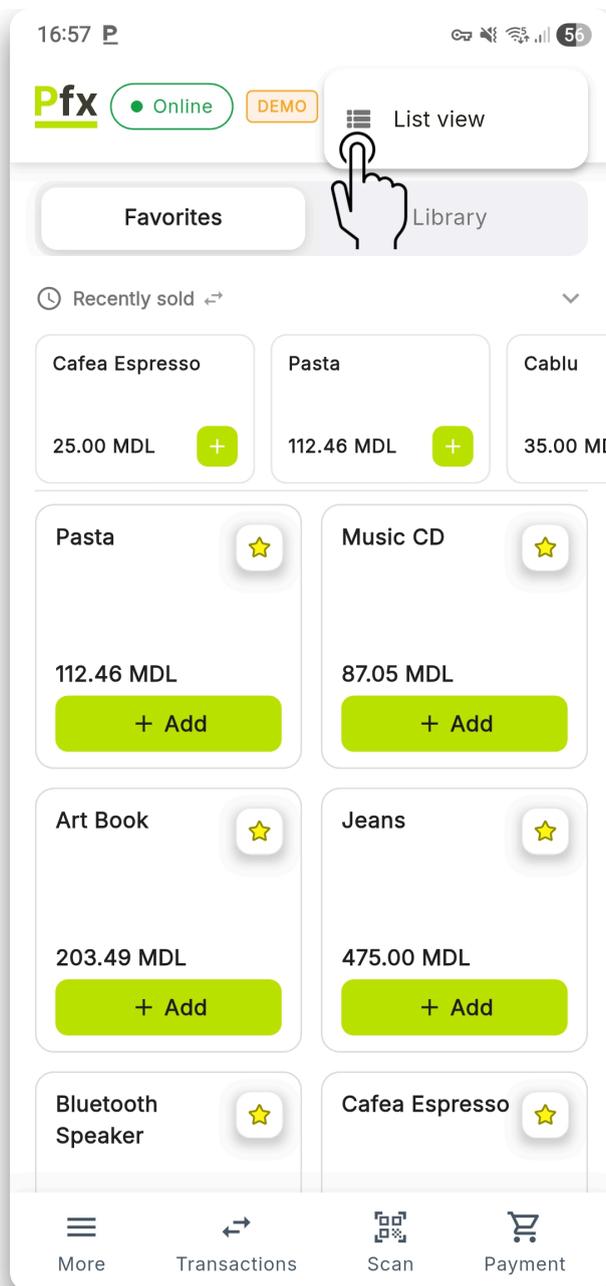


## View Mode

The system allows customization of how products are presented, providing flexibility based on operator preferences and screen size. To change how products are displayed (always showing the mode opposite to the active one), tap the three vertical dots icon located in the **Top Bar**.

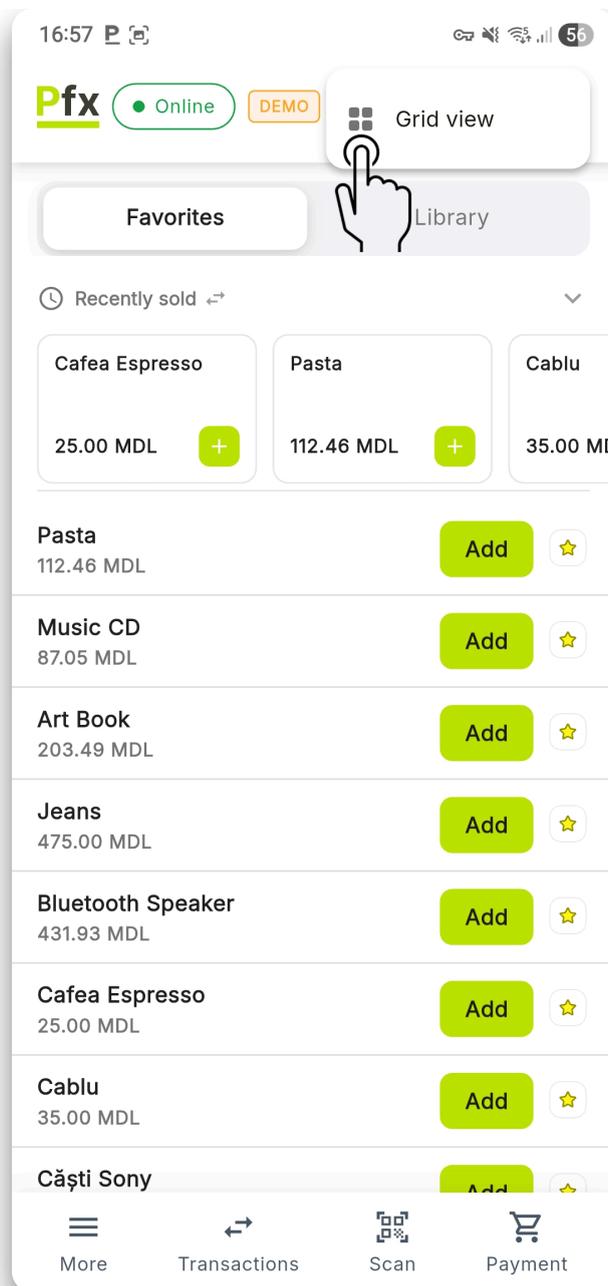
## Grid View

Products are displayed as **cards** in a 2-column grid.



## List View

Products are displayed in successive horizontal **rows**.



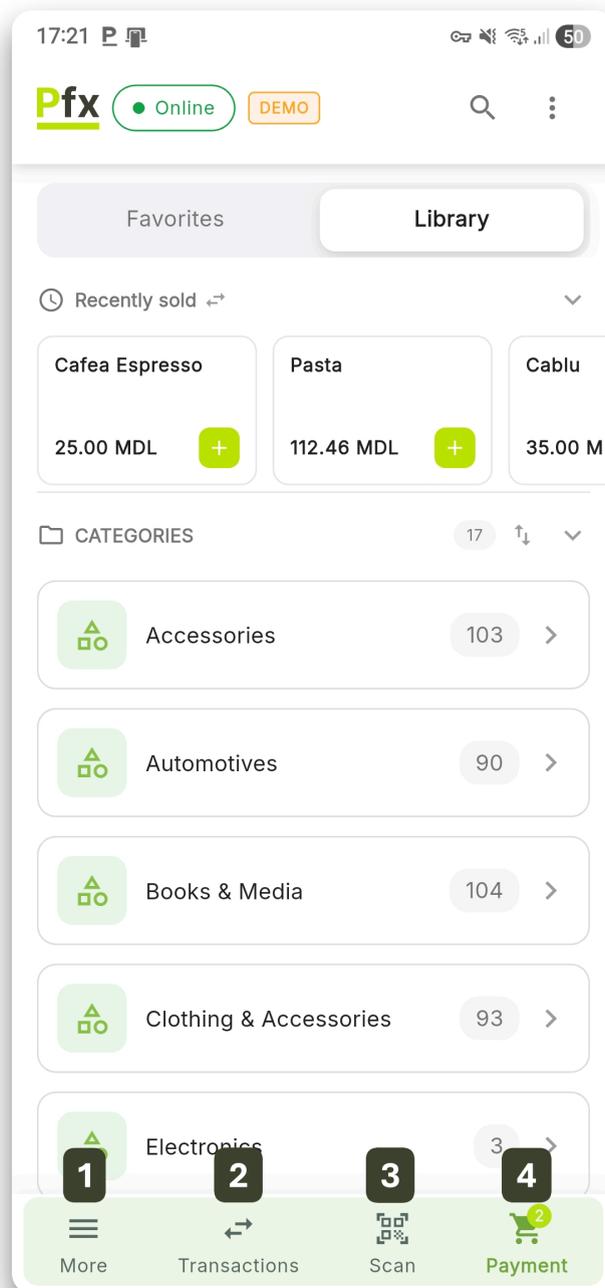
### ⓘ NOTE

Keep in mind that changing the view mode applies to the entire application, not just the current category.

## Navigation Bar (Bottom)

The navigation bar is the persistent element at the bottom of the screen that allows switching between the main functions of the application:

Button	Function
1. More	Settings menu, reports, catalog, cash, logout
2. Transactions	Sales and transaction history
3. Scan	Activate scanner or camera
4. Payment (Cart)	Open shopping cart and process payment



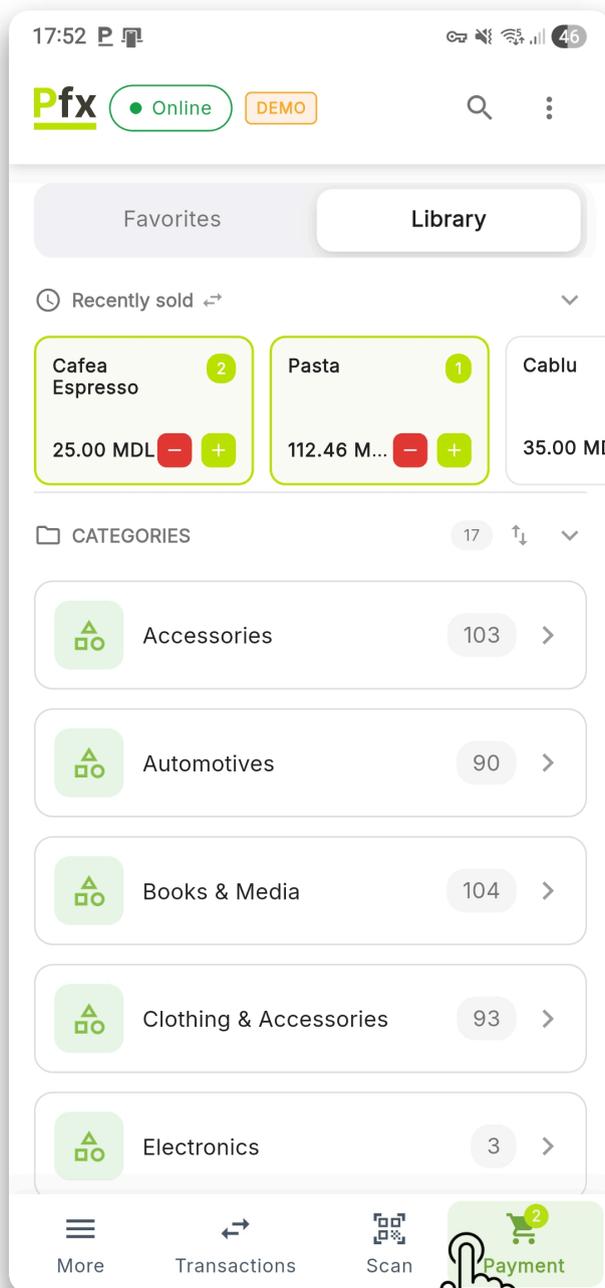
ⓘ NOTE

The badge on the **Payment** button displays the total number of items added to the current cart.

# Shopping Cart

## Accessing the Cart

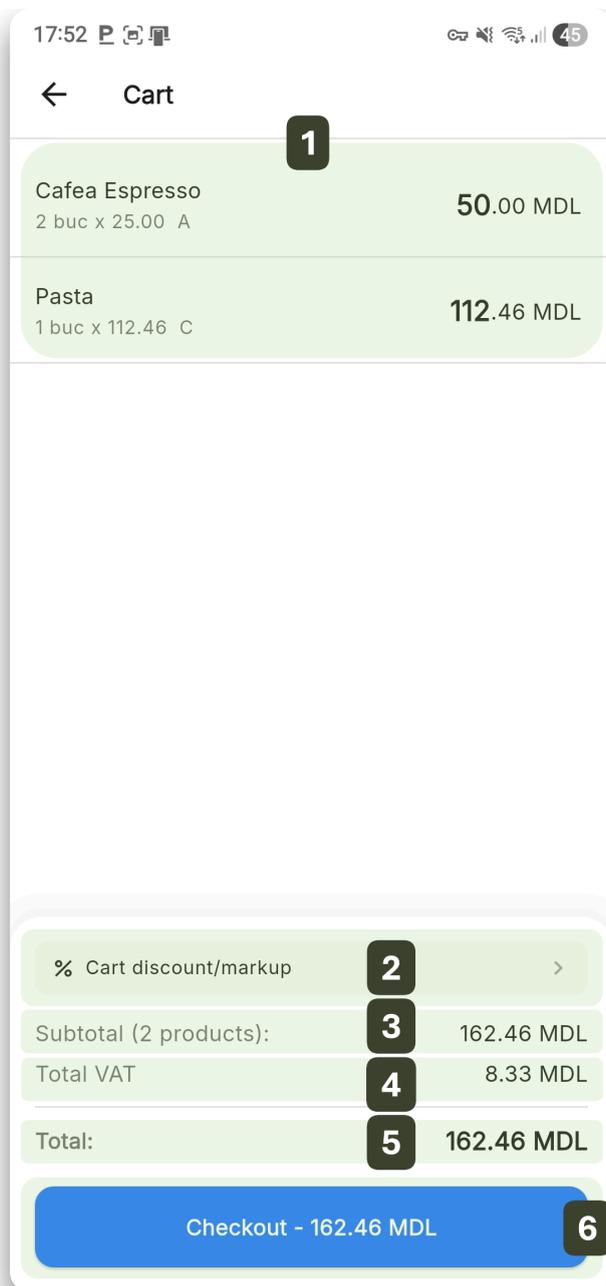
The shopping cart is the final stage for verifying products before processing the payment. It is accessible by pressing the **Payment** button in the bottom navigation bar.



## Cart View

The screen is organized to provide a clear overview of the costs and transaction structure:

<b>Element</b>	<b>Description</b>
<b>1. Product List</b>	All items added with quantity and price
<b>2. Cart Discount/Markup</b>	Button that allows applying price adjustments for the entire transaction
<b>3. Subtotal</b>	Total amount before adjustments
<b>4. Total VAT</b>	Cumulative value of automatically calculated taxes
<b>5. Total</b>	Final amount to be paid
<b>6. Checkout</b>	Main action button that initiates the payment process



## Checkout - Proceed to Payment

Once all products have been added and the quantities are correct, follow these steps to initiate the checkout process:

1. **Final Review:** Check the financial summary at the bottom of the cart
  - Verify the number of products in the **Subtotal**.
  - Confirm the final amount in the **Total** field.
2. **Initiating Payment:** Press the button at the bottom of the screen, labeled **Checkout - [Amount] MDL**
3. **Transition:** The system will automatically redirect you to the [payment screen](#)

 **RECOMMENDATION**

Before pressing the **Checkout** button, verbally communicate the total amount to the customer: "The total amount is [Amount] lei."

# Cash Register Operations

PosFix operates as a **cash register and control device (ECC)**, fiscally recording all transactions in accordance with SFS Moldova requirements and electronically transmitting receipts through the MEV system.

## Recording Sales via the Cash Register

The PosFix system supports multiple payment methods. This section guides the operator through the process of finalizing a transaction, explaining how to use each available payment method.

### Cash Payment

Cash payment is integrated with a change calculation system and adaptive quick amount buttons:

1. From the cart screen, press the **Checkout** button
2. In the payment screen, select the **Cash** option
3. Enter the **amount received** using the numeric keypad or the interactive **Quick amounts** buttons
4. Alternatively, press the **Exact** button if the customer has provided the exact amount
5. Check the **Change** field - it is calculated automatically
6. Press **COLLECT** to issue the fiscal receipt

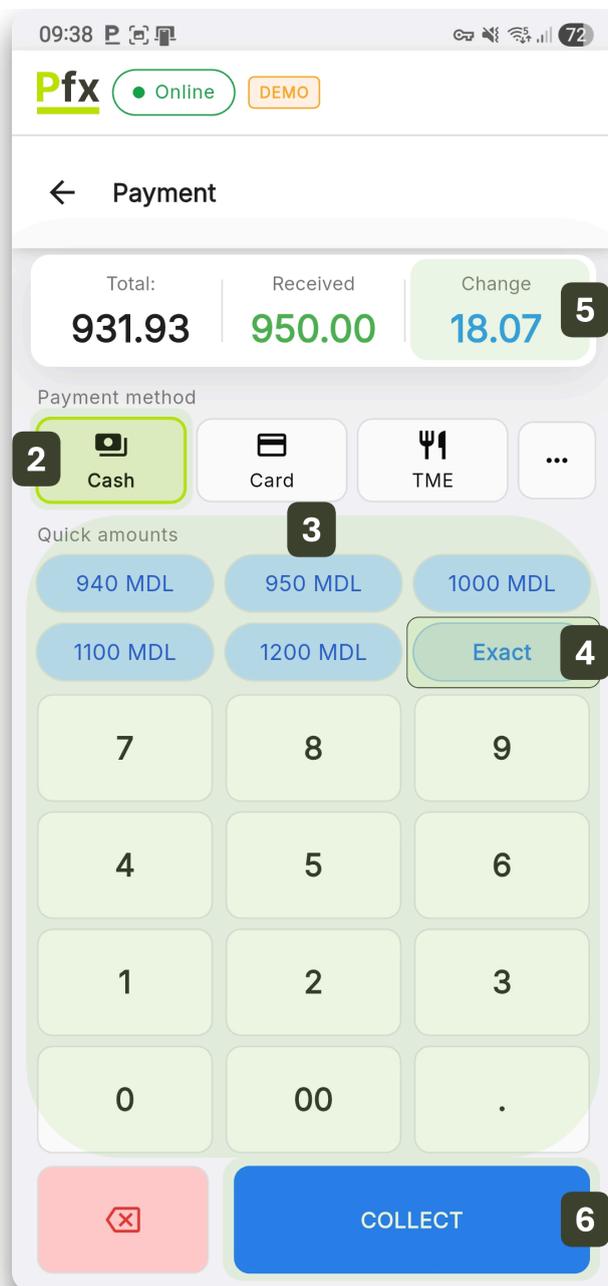
[←](#) Cart

Bluetooth Speaker 1 buc x 431.93 B	<b>431.93 MDL</b>
Căști Sony 1 buc x 500.00 A	<b>500.00 MDL</b>

[% Cart discount/markup >](#)

Subtotal (2 products):	931.93 MDL
Total VAT	122.60 MDL
<b>Total:</b>	<b>931.93 MDL</b>

[Checkout - 931.93 MDL](#)**1**



### **ATTENTION**

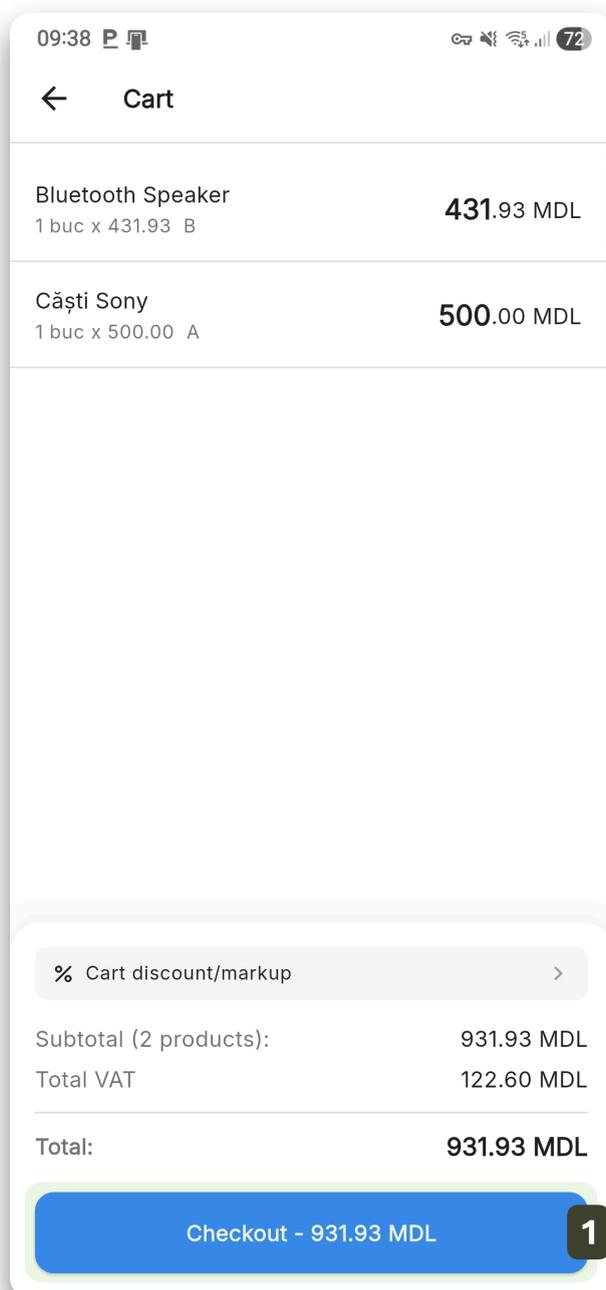
Carefully verify the amount entered before pressing the **COLLECT** button. Once the fiscal receipt has been issued, the transaction is recorded and can no longer be cancelled from the sales interface.

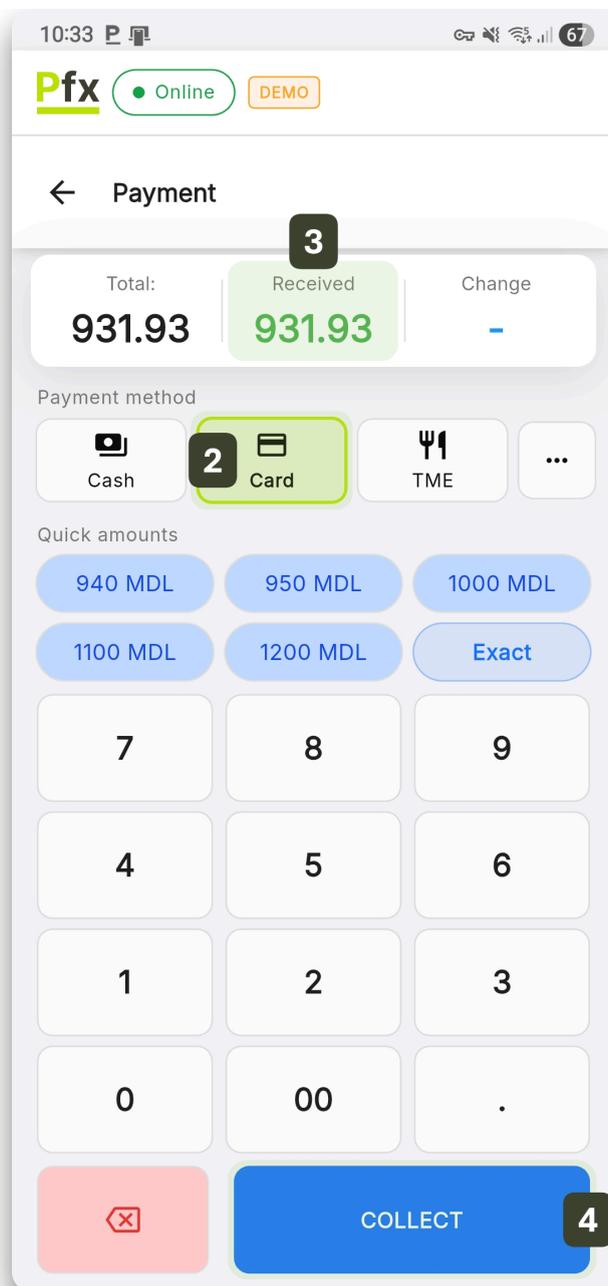
### **RECOMMENDATION**

If the customer offers the exact amount (no change needed), always use the **Exact** button. This reduces the transaction time.

## Card Payment

1. From the cart screen, press the **Checkout** button
2. On the payment screen, select the **Card** option
3. The **Received** field is automatically filled by the system with the exact **Total** value  
*Ask the customer to tap their card/phone*
4. After the transaction has been approved by the bank, press the **COLLECT** button to issue the fiscal receipt





### **⚠ ATTENTION**

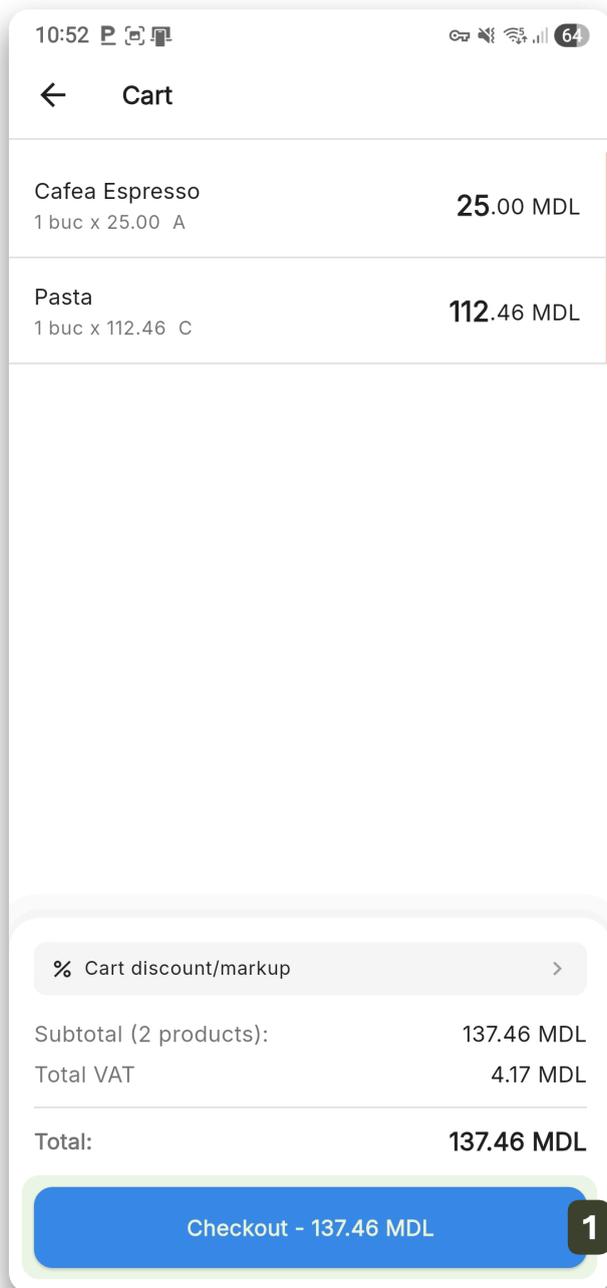
**Two Receipts:** The customer typically receives two documents: the **Bank Receipt** (card payment confirmation) and the **Fiscal Receipt** (issued by PosFix).

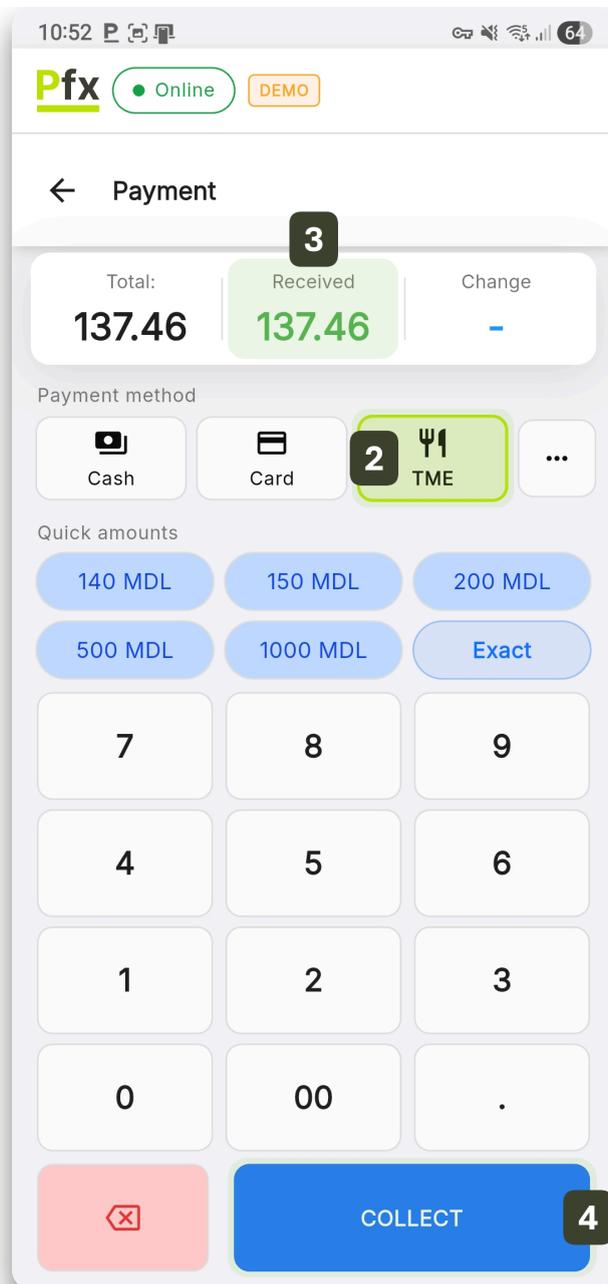
## **Meal Ticket Payment (TME)**

Payment with Electronic Meal Tickets is intended exclusively for food products.

1. From the cart screen, press the **Checkout** button
2. On the payment screen, select the **TME** option
3. The **Received** field is automatically filled by the system with the exact **Total** value  
*Ask the customer to tap their card*

4. After the transaction has been approved by the bank, press the **COLLECT** button to issue the fiscal receipt





### ATTENTION

According to the law, **no cash change is provided** for meal ticket payments.

### RECOMMENDATION

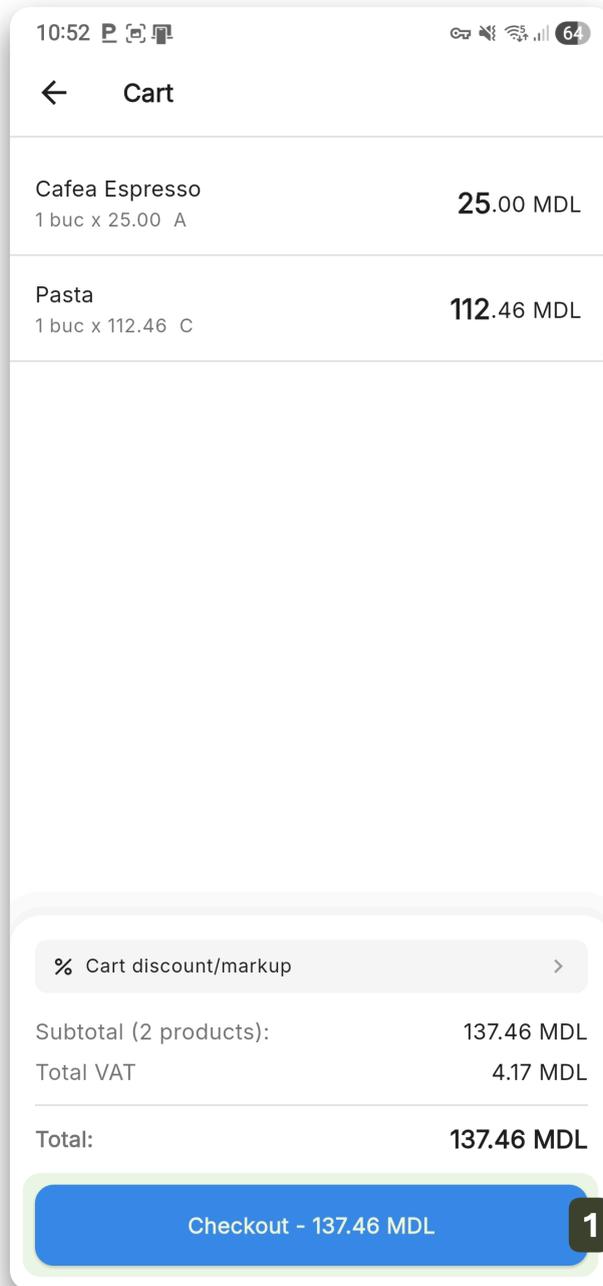
If the meal card does not have sufficient funds, use **Mixed Payment**.

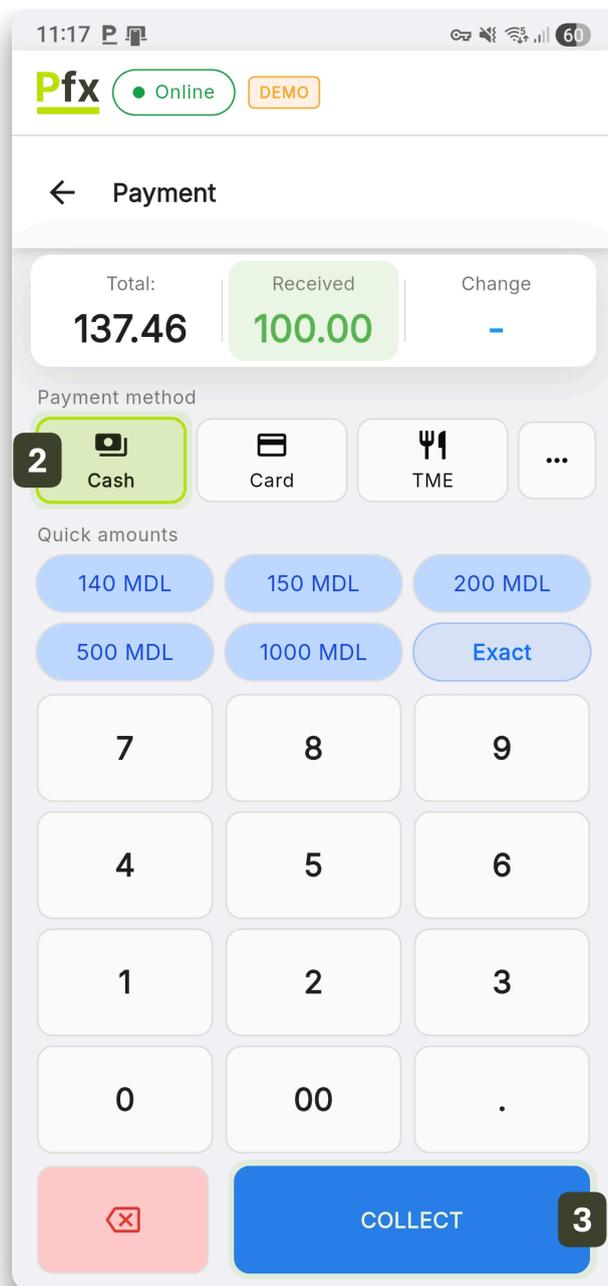
## Mixed Payment (Combined)

Mixed payment is used when the customer wishes to pay using multiple methods simultaneously (e.g., part Cash and the rest by Card).

1. From the cart screen, press the **Checkout** button

2. On the payment screen, select the first method **Cash**
3. Enter the partial amount received and press the **COLLECT** button  
*A label will appear at the top of the screen confirming the payment made, and the **Total** field will automatically update, displaying only the remaining amount to be paid*

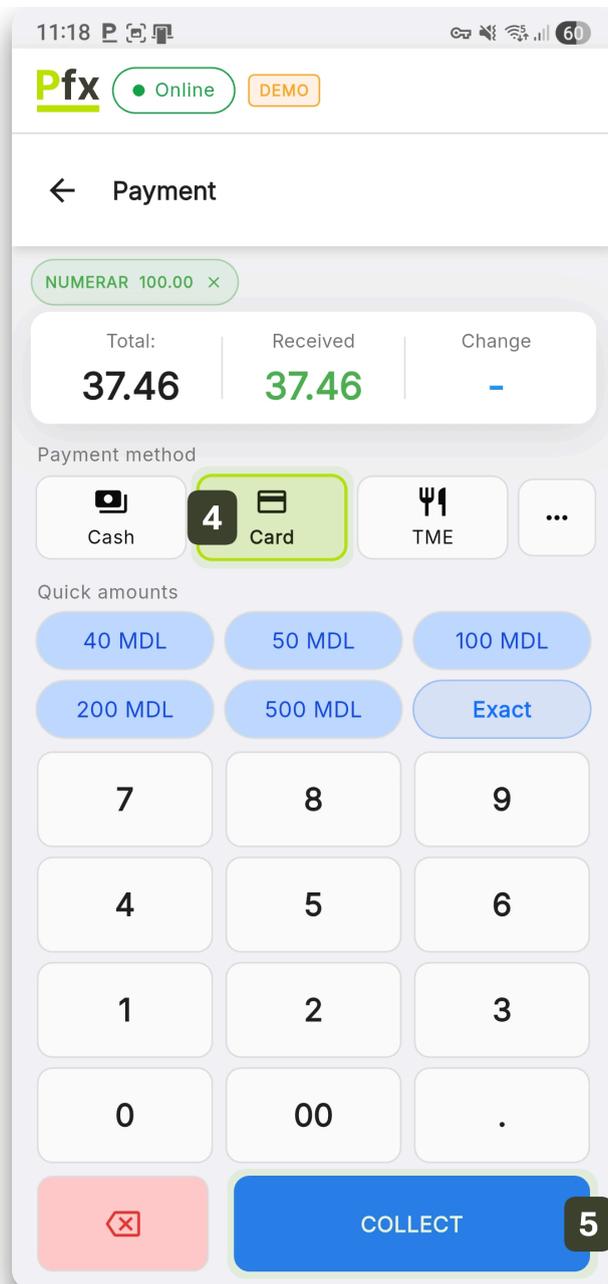




4. Select the next payment method **Card**

*The system will automatically fill the Received field with the remaining amount balance.  
Ask the customer to tap their card/phone*

5. After the transaction has been approved by the bank, press the **COLLECT** button to issue the fiscal receipt



### ⓘ NOTE

If for the final payment method the customer offers a banknote larger than the remaining balance, the system calculates the change as usual.

## Voucher Payment

This method is used for payments via prepaid instruments (Gift Certificates, Discount Vouchers).

1. From the cart screen, press the **Checkout** button
2. On the payment screen, press the three-dot button [...]

← Cart

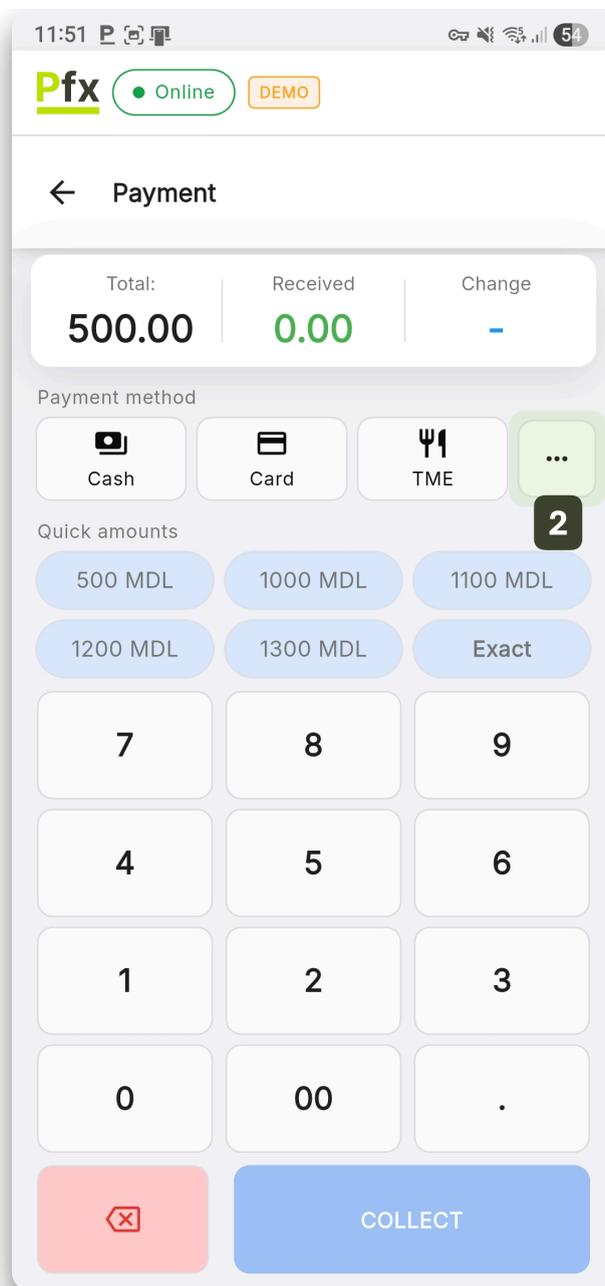
Căști Sony 500.00 MDL  
1 buc x 500.00 A

% Cart discount/markup >

Subtotal (1 products): 500.00 MDL  
Total VAT 83.33 MDL

Total: 500.00 MDL

Checkout - 500.00 MDL 1

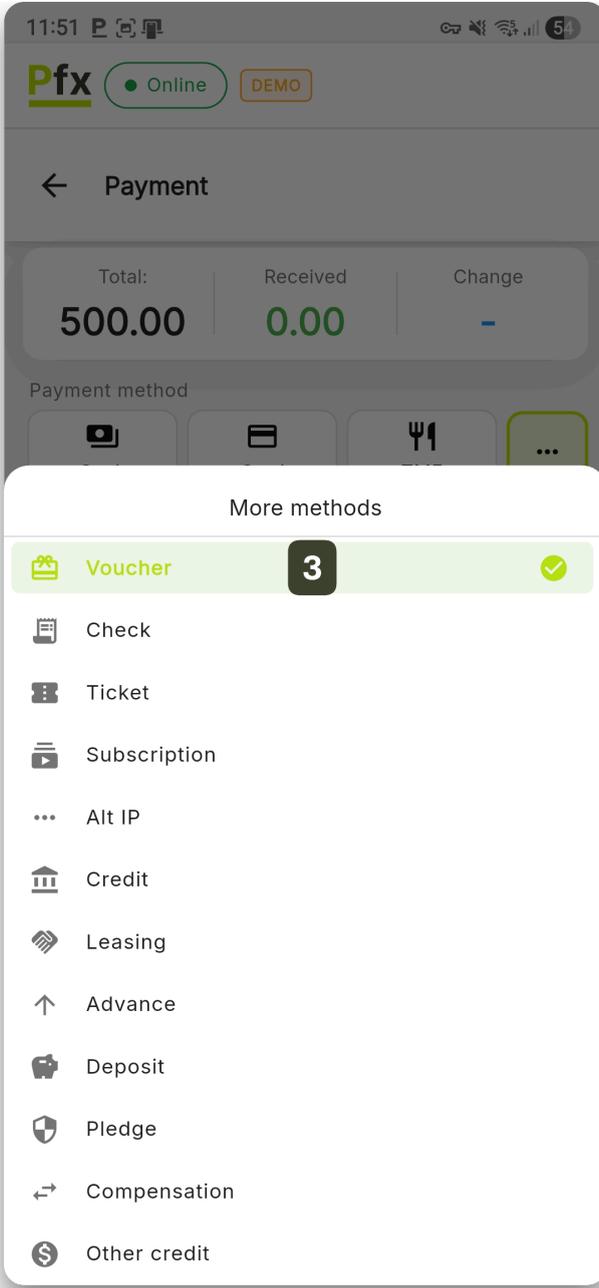


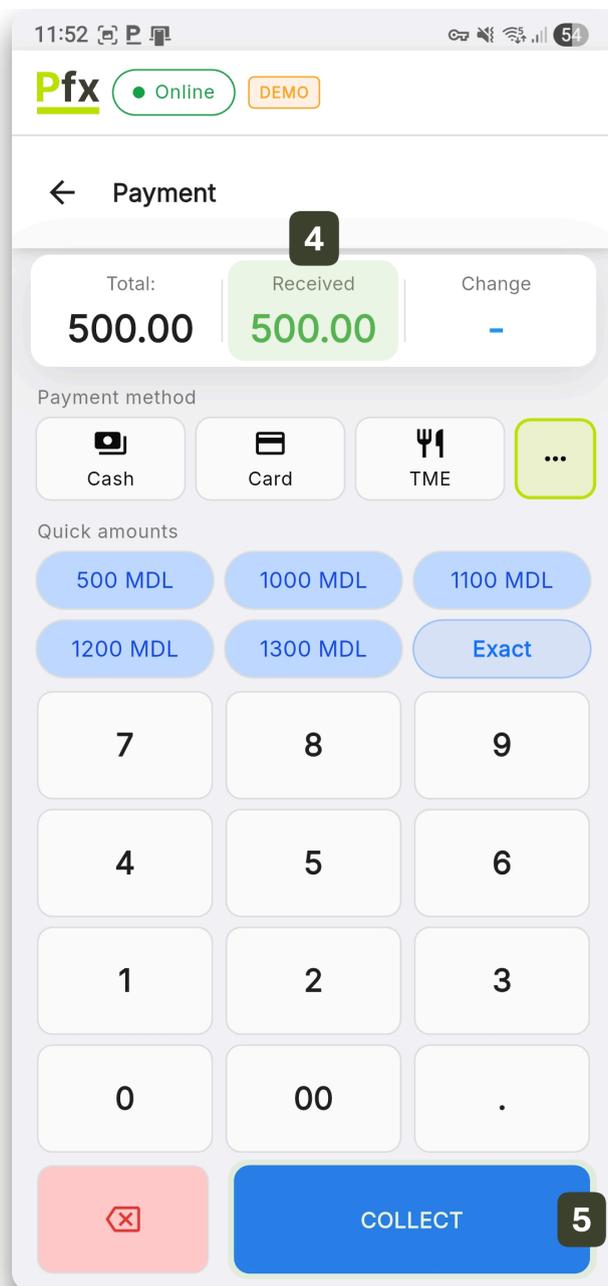
3. From the **More methods** menu, select the **Voucher** option

4. Enter the voucher value

*Depending on the store configuration, you may be asked to scan the customer's voucher for validation.*

5. Press the **COLLECT** button to issue the fiscal receipt





### **⚠ ATTENTION**

According to legislation, **it is prohibited to provide cash change** for payments made with vouchers.

## **Subscription Payment**

This method is used for loyal customers who hold an active subscription. Use this option to deduct the product value from a customer's existing subscription, without collecting cash at the time of sale.

1. From the cart screen, press the **Checkout** button
2. On the payment screen, press the three-dot button [...]

← Cart

Cafea Espresso  
1 buc x 25.00 A

25.00 MDL

% Cart discount/markup >

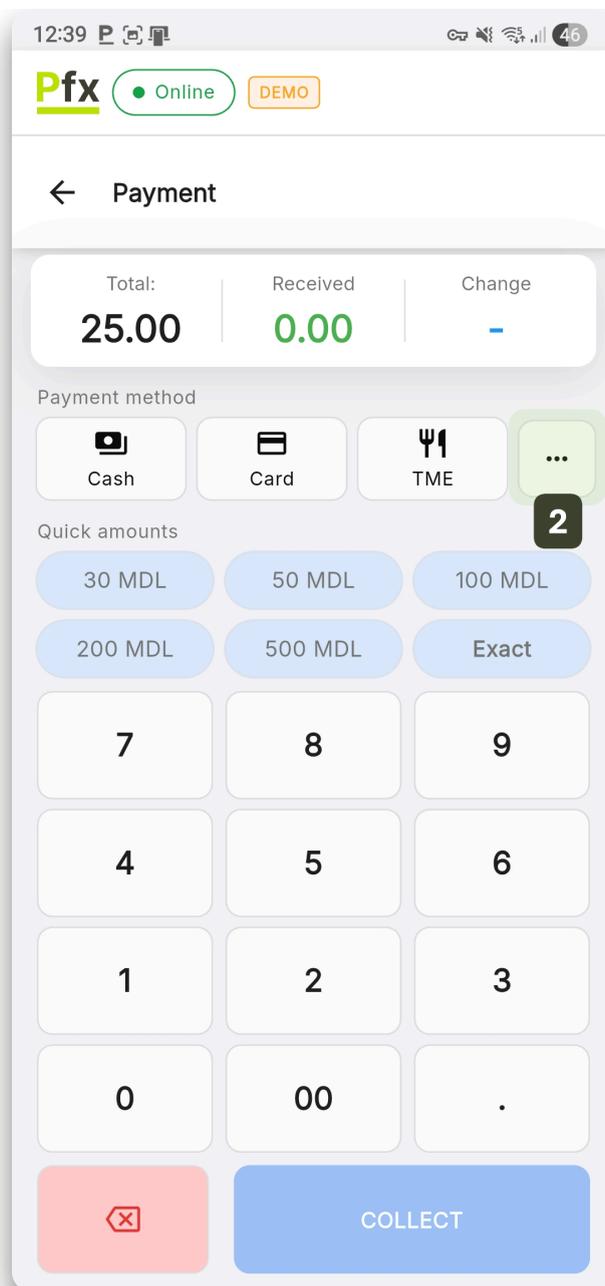
Subtotal (1 products): 25.00 MDL

Total VAT 4.17 MDL

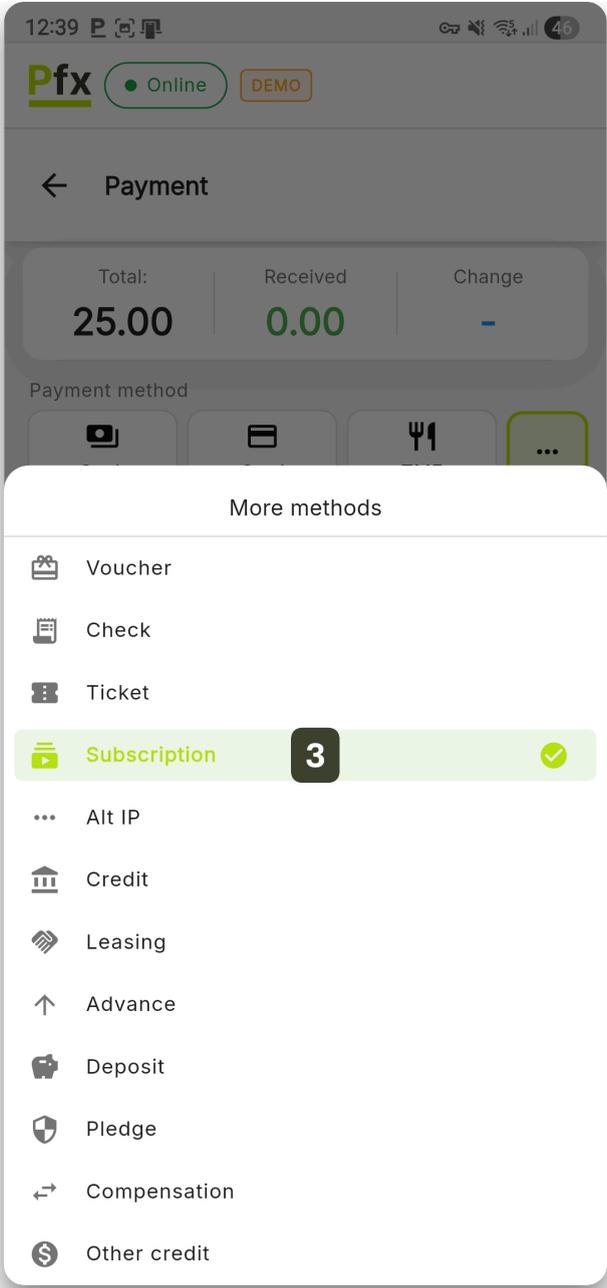
Total: 25.00 MDL

Checkout - 25.00 MDL

1



3. From the **More methods** menu, select the **Subscription** option
4. Enter the subscription value  
*Depending on the store configuration, you may be asked to scan the customer's subscription for validation.*
5. Press the **COLLECT** button to issue the fiscal receipt



Pfx

Online

DEMO

## Payment

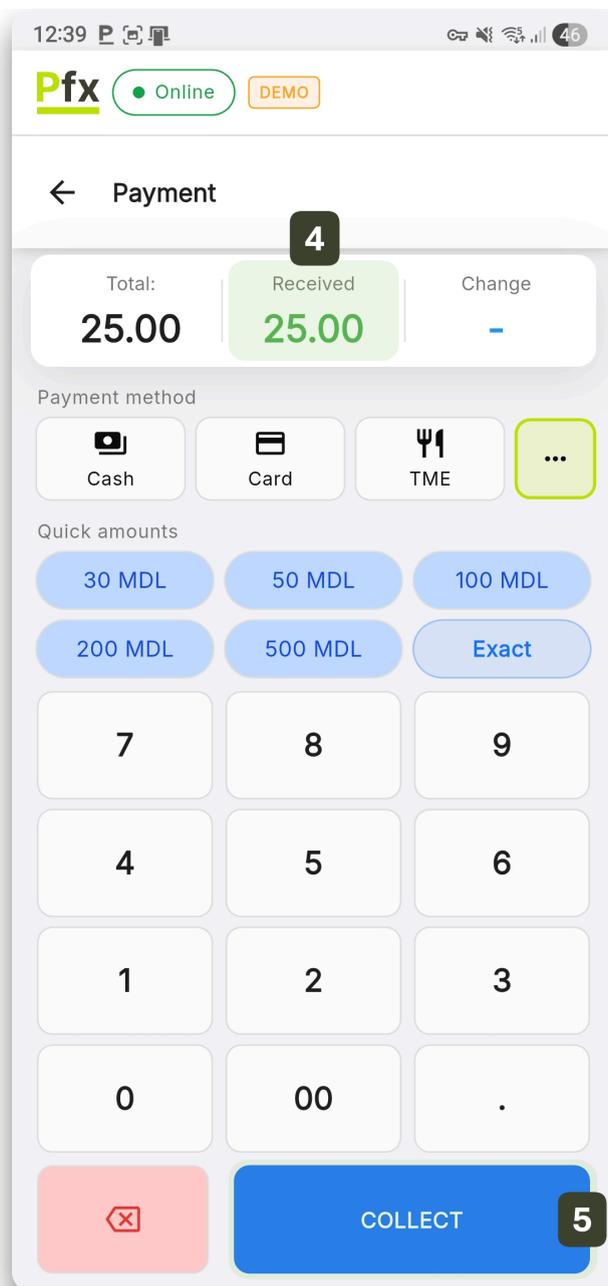
Total:	Received	Change
25.00	0.00	-

Payment method



### More methods

- Voucher
- Check
- Ticket
- Subscription** **3**
- Alt IP
- Credit
- Leasing
- Advance
- Deposit
- Pledge
- Compensation
- Other credit



### ATTENTION

- 1. Balance Verification:** Before payment, make sure the customer's subscription is active and has a sufficient balance to cover the purchase.
- 2. Identification:** If the subscription is nominative, ask the customer for an identification document or physical membership card.

### NOTE

It is important to mention that, from an accounting perspective, the **actual cash collection** (and the issuance of the fiscal receipt with VAT) usually takes place at the time of **subscription sale**. Using the **Subscription** button at the time of consumption

serves **as an inventory management record** (deducts stock), but the payment value at that moment is zero.

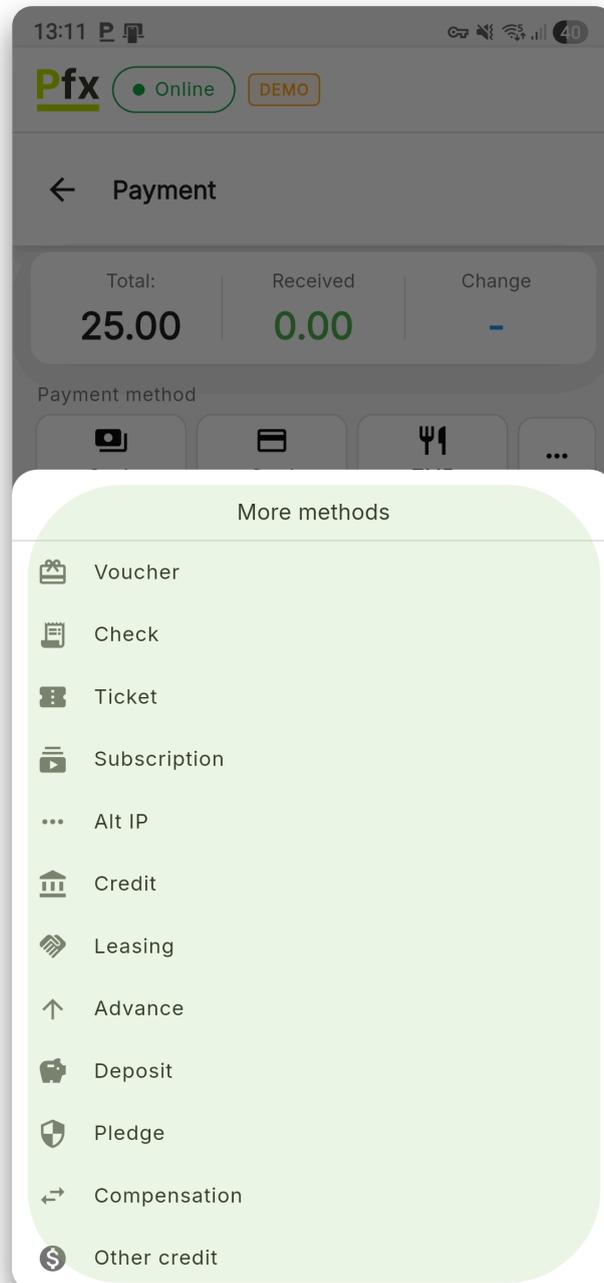
## Other Payment Methods

PosFix allows the recording of complex payment forms, typically used in business-to-business relationships (companies) or for specific financial operations.

By accessing the three-dot button [...] on the payment screen, you have access to an extended list of additional options:

Method	Description
<b>Check</b>	Payment instruments like checks or certificates with a fixed nominal value
<b>Ticket</b>	Payment with paper meal vouchers (if the store accepts them)
<b>Other Type</b>	Custom payment categories that do not fit the system's standard selections
<b>Credit</b>	Recording a sale on commercial credit, where payment will be collected later
<b>Leasing</b>	Payment method used for transactions financed through leasing companies
<b>Advance</b>	Collection of a partial amount before delivery of the product or final provision of the service
<b>Deposit</b>	Amount paid by the customer as confirmation and guarantee of an order
<b>Pledge</b>	Settlement guaranteed by establishing a pledge on goods
<b>Compensation</b>	Settling the payment obligation through exchange of goods or services between parties

Method	Description
<b>Other credit</b>	Any other unspecified payment method agreed upon between merchant and customer

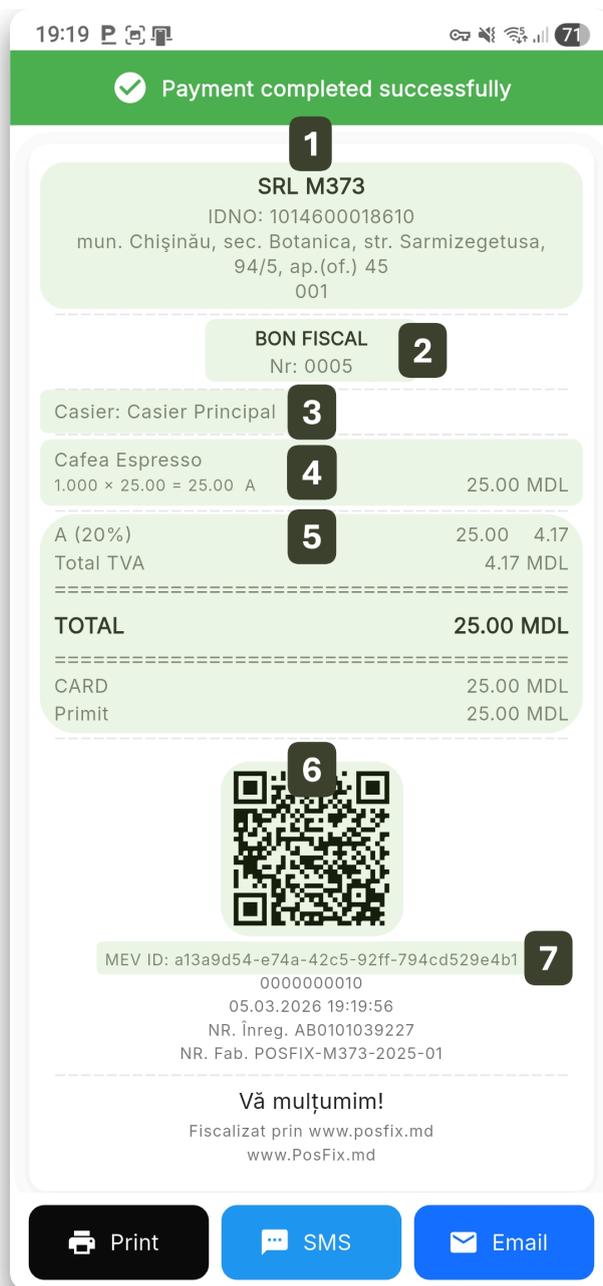


## Finalizing the Sale

Immediately after pressing the **COLLECT** button, the system displays the **Payment completed successfully** screen. This confirms that the transaction has been recorded and transmitted to MEV.

## Fiscal Receipt Details Displayed

<b>Information</b>	<b>Description</b>
<b>1. Merchant Details</b>	Legal entity name, unique identification code (IDNO), address
<b>2. Document Identification</b>	Unique receipt number
<b>3. Operator Identification</b>	Cashier who performed the sale
<b>4. Content</b>	List of products sold, quantity, unit price, and applied VAT rate
<b>5. Totalizer</b>	Total amount, payment method (Cash/Card), amount received, and calculated change
<b>6. QR Code</b>	Code for the customer to verify the authenticity of the receipt
<b>7. MEV ID</b>	Unique Fiscal Identifier



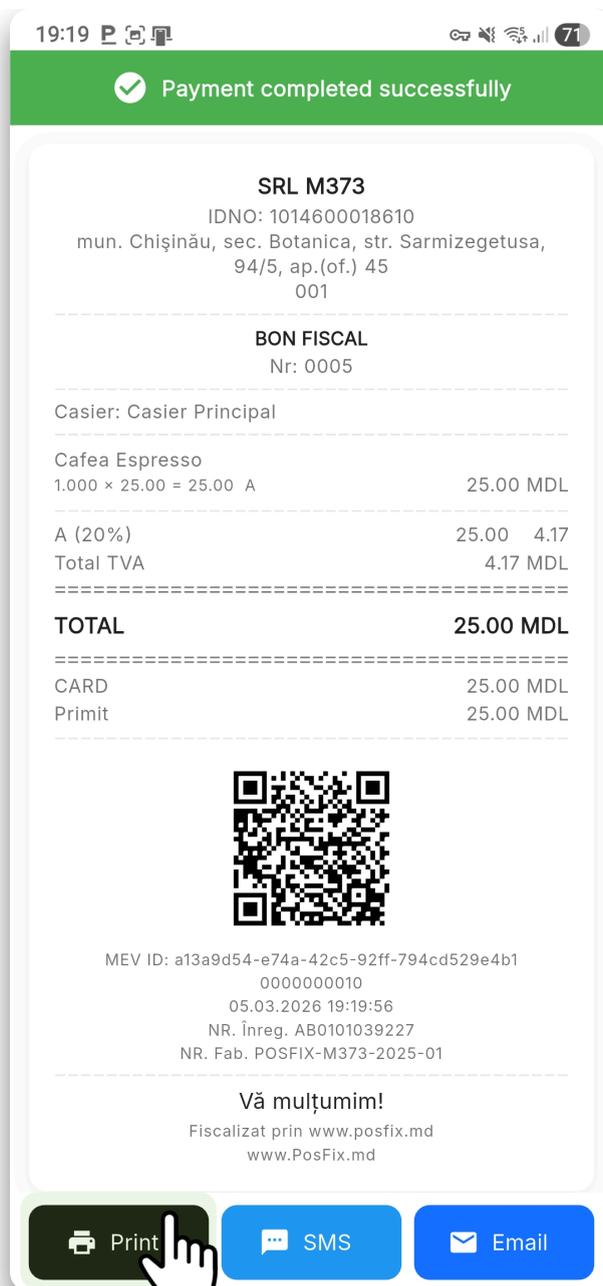
## Post-Sale Options

At the bottom of the screen, you have three quick actions available to provide the document to the customer.

### Print Receipt

After the screen confirms that the payment was completed successfully, you can generate the document on paper using the printer.

Press the **Print** button to issue the physical receipt on the thermal printer.



### RECOMMENDATION

If you closed the success screen without printing, you can always find the transaction in the **Transaction History** section (the **Transactions** button in the main menu) and press the **Print** button next to the specific receipt.

## Send via SMS

This feature allows sending a digital copy of the fiscal receipt directly to the customer's mobile phone, as an eco-friendly and quick alternative to the printed version.

1. From the payment success screen, press the **SMS** button
2. Enter the customer's phone number

### 3. Press **Send SMS**

19:19 71

Payment completed successfully

**SRL M373**  
IDNO: 1014600018610  
mun. Chişinău, sec. Botanica, str. Sarmizegetusa,  
94/5, ap.(of.) 45  
001

**BON FISCAL**  
Nr: 0005

Casier: Casier Principal

Cafea Espresso  
1.000 × 25.00 = 25.00 A 25.00 MDL

A (20%) 25.00 4.17  
Total TVA 4.17 MDL

=====

**TOTAL 25.00 MDL**

=====

CARD 25.00 MDL  
Primit 25.00 MDL

=====

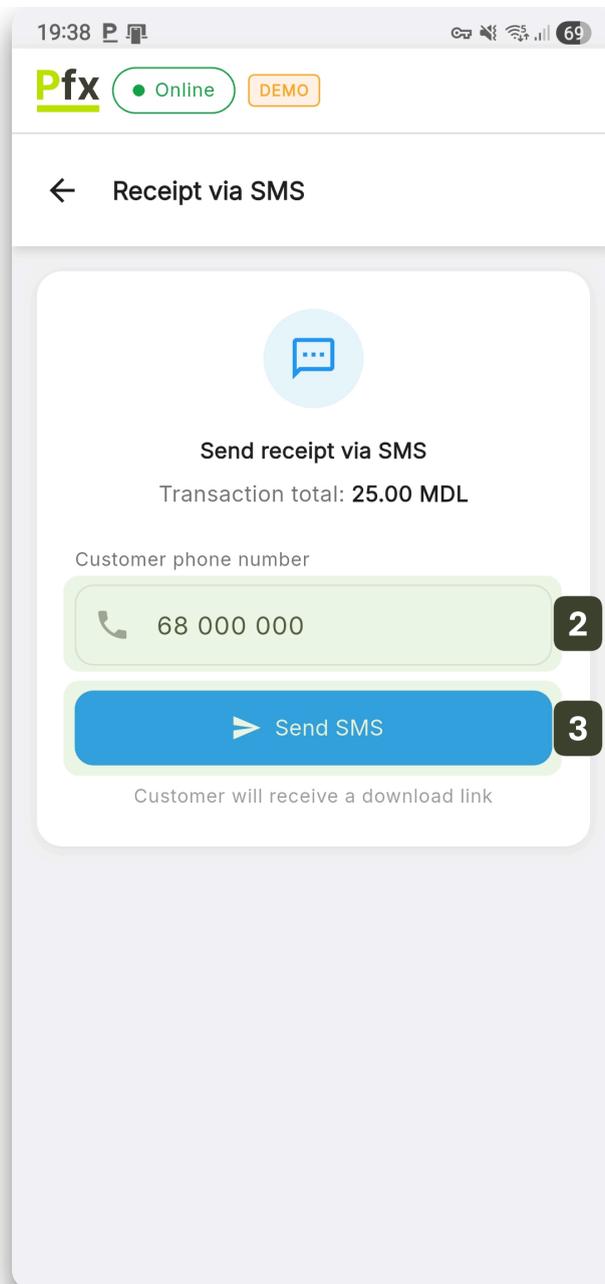


MEV ID: a13a9d54-e74a-42c5-92ff-794cd529e4b1  
0000000010  
05.03.2026 19:19:56  
NR. Înreg. AB0101039227  
NR. Fab. POSFIX-M373-2025-01

=====

**Vă mulțumim!**  
Fiscalizat prin [www.posfix.md](http://www.posfix.md)  
[www.PosFix.md](http://www.PosFix.md)

Print **1** SMS Email



### **ATTENTION**

Enter only the **8 digits** of the mobile number, **without the leading zero**. Start directly with digit 6 or 7.

### **NOTE**

The SMS contains a link to the electronic receipt on the fiscal portal. To view the details, click the link.

## Send via Email

1. From the payment success screen, press the **Email** button

2. Enter the recipient's email address

3. Press **Send receipt**

19:19 71

Payment completed successfully

**SRL M373**  
IDNO: 1014600018610  
mun. Chişinău, sec. Botanica, str. Sarmizegetusa,  
94/5, ap.(of.) 45  
001

**BON FISCAL**  
Nr: 0005

Casier: Casier Principal

Cafea Espresso  
1.000 × 25.00 = 25.00 A 25.00 MDL

A (20%) 25.00 4.17  
Total TVA 4.17 MDL

=====

**TOTAL 25.00 MDL**

=====

CARD 25.00 MDL  
Primit 25.00 MDL

=====

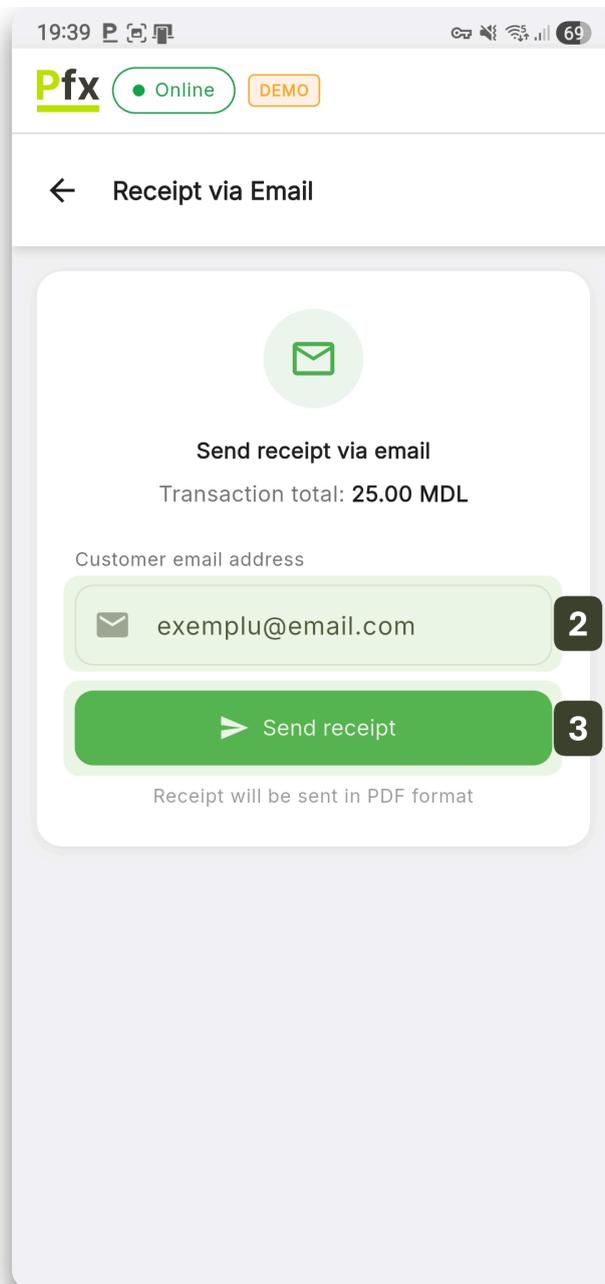


MEV ID: a13a9d54-e74a-42c5-92ff-794cd529e4b1  
0000000010  
05.03.2026 19:19:56  
NR. Înreg. AB0101039227  
NR. Fab. POSFIX-M373-2025-01

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**Vă mulțumim!**  
Fiscalizat prin [www.posfix.md](http://www.posfix.md)  
[www.PosFix.md](http://www.PosFix.md)

Print SMS Email **1**



### ⓘ NOTE

The fiscal receipt will be automatically sent as a PDF file, which can be viewed or downloaded from any device.

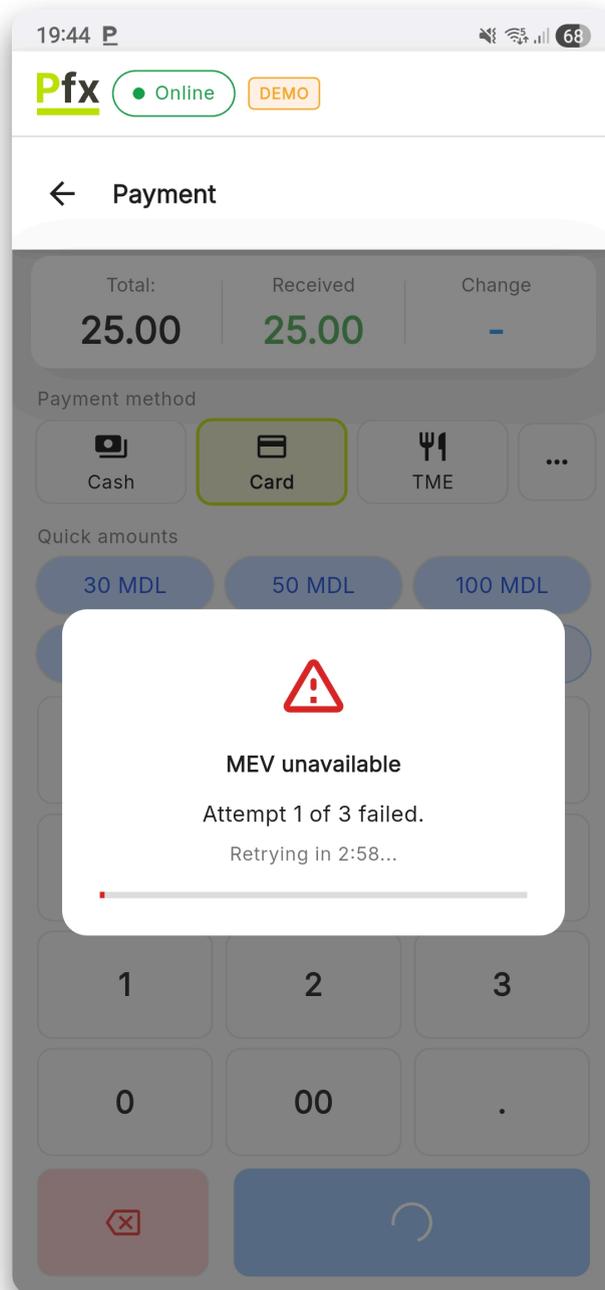
### 💡 RECOMMENDATION

Remind customers to check their Spam/Junk folder if they do not receive the receipt within a few minutes.

## MEV Compliance

Upon finalizing each sale, the system automatically transmits the fiscal data to **MEV** (Electronic Sales Monitoring):

- **Online:** Instant transmission with confirmation
- **Retry:** In case of failure, the system automatically retries (up to 3 attempts in 3 minutes)
- **Visual Indicator:** A waiting timer appears on screen during retries



# Working with Products and Prices

## Adding Products to the Cart

The PosFix system offers flexible methods for adding products, adapted for speed and precision.

### Adding via touch interaction from Library or Favorites:

This method is ideal for products without barcodes or for best-selling items grouped in the quick access sections.

1. **Adding:** Identify the desired product, then press **Add**  
*After the first press, the **Add** button automatically transforms into a quantity selector, allowing immediate adjustments.*
2. **Quick Adjustment:** Use the **[+]** or **[-]** buttons to modify the number of units desired

Favorites Library

Recently sold

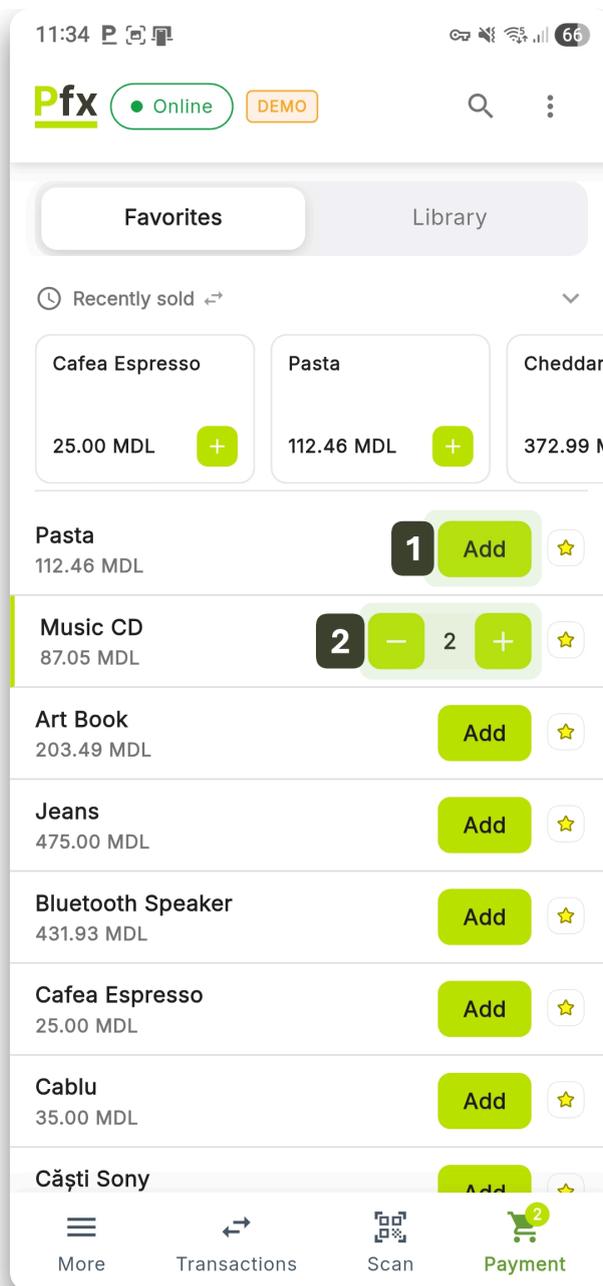
Cafea Espresso 25.00 MDL	Pasta 112.46 MDL	Cheddar 372.99 M
-----------------------------	---------------------	---------------------

Products

Bluetooth Speaker 1.0 31.22 MDL <b>1</b> + Add	Speaker 2.1 1000.00 MDL <b>2</b> - 2 +
--	--

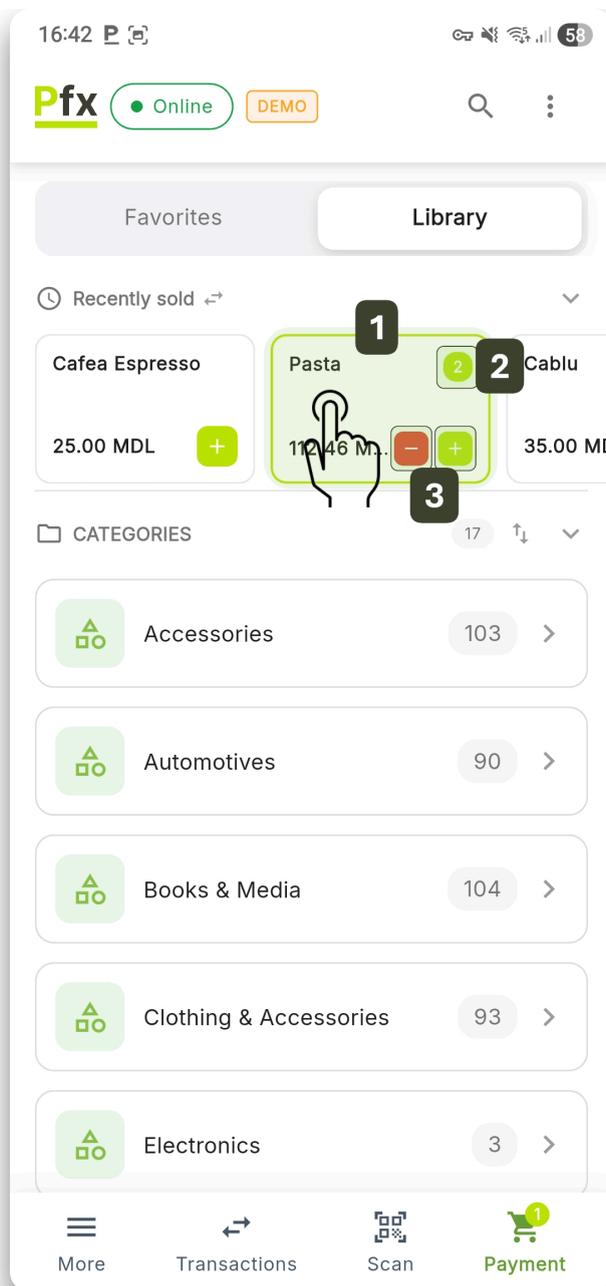
CATEGORIES 17

- Accessories 103
- Automotives 90



## Adding via touch interaction from the "Recently Sold" section:

- Adding:** Tap once anywhere on the product card to add the first unit  
*After the first press, the **Add** button automatically transforms into a quantity selector, allowing immediate adjustments.*
- Viewing the Quantity:** Once added, a circular indicator (badge) will appear in the upper right corner of the card displaying the current quantity
- Quick Adjustment:** Use the **[+]** or **[-]** buttons to modify the number of units desired



## Search and Quick Add (by Name or Code)

This method is the most efficient for managing a large inventory, allowing instant product location without navigating through categories.

1. Pull the screen down (pull-down) or tap the search icon (magnifying glass)
2. Enter the first letters of the name or product code
3. Identify the product from the filtered results and press the **Add** button  
*Once added, the button transforms into a selector; use **[+]** or **[-]** to set the exact number of units.*

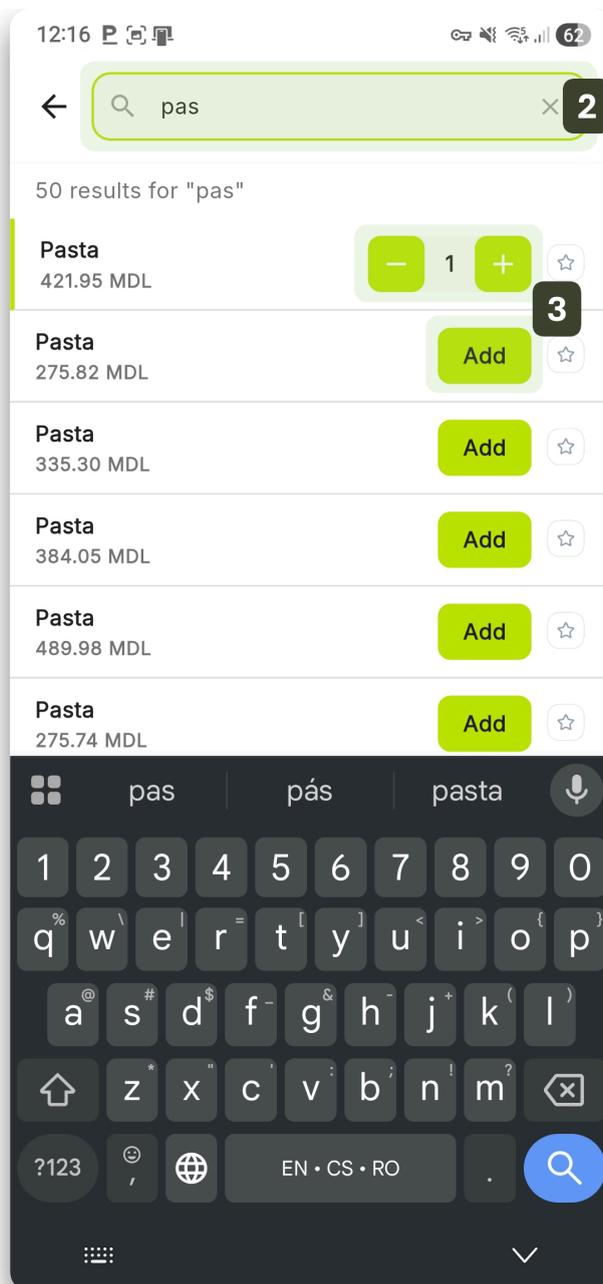
Favorites Library

Recently sold

Cafea Espresso 25.00 MDL +	Pasta 112.46 MDL +	Cheddar 372.99 M
-------------------------------	-----------------------	---------------------

CATEGORIES 17

- Accessories 103
- Automotives 90
- Books & Media 104
- Clothing & Accessories 93
- Electronics 3



### ⓘ NOTE

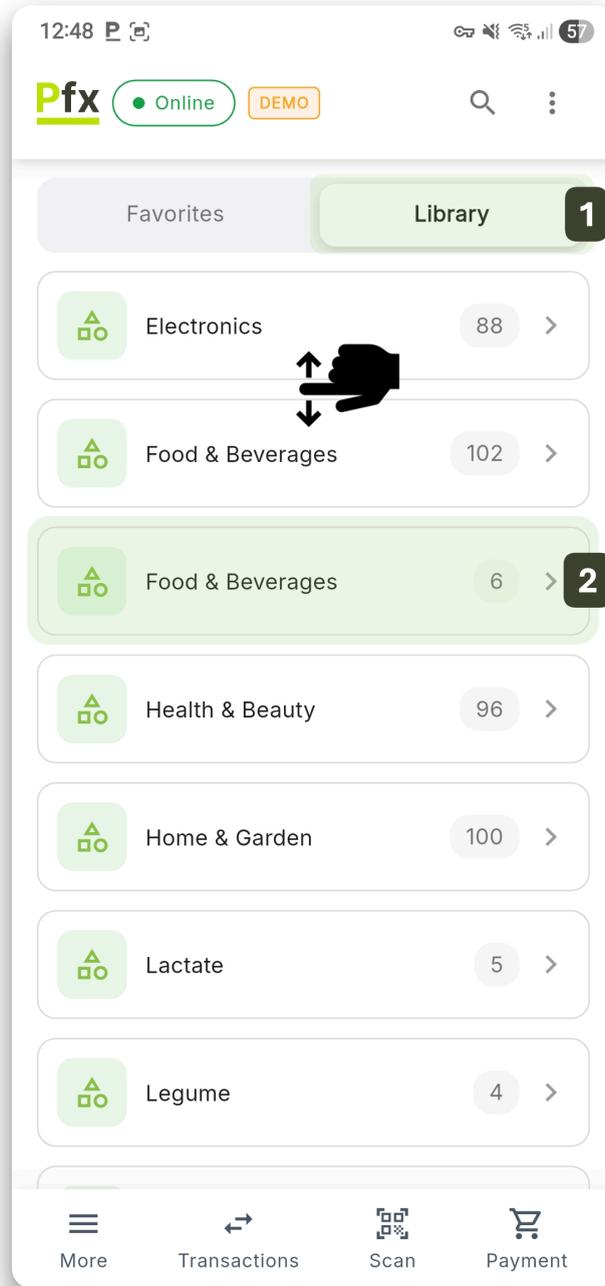
Each result displays the unit price directly below the name, helping you choose the correct product when there are items with similar names.

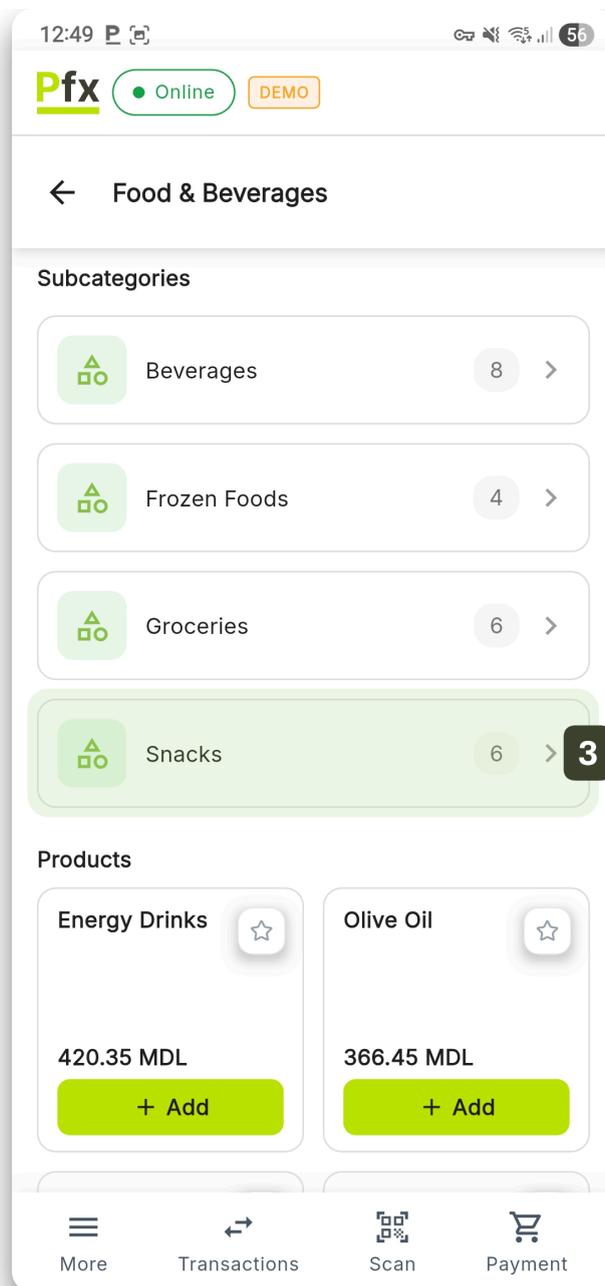
## Navigating through Categories and Subcategories

This method allows finding products by exploring the inventory in a structured way, ideal when you want to view all available options within a specific product group.

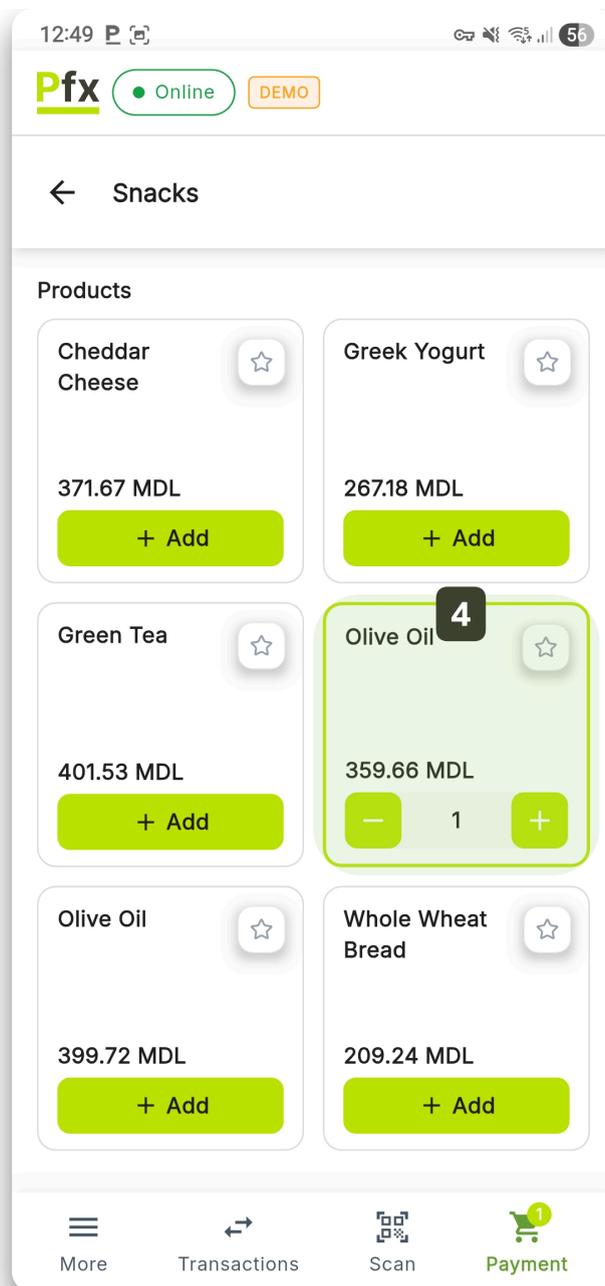
1. Select the **Library** tab
2. Scroll through the **CATEGORIES** list and tap on the desired product group

3. Within the chosen category, you can tap on a **Subcategory** to narrow down the results





4. Under the subcategory list, locate the desired item and press the **Add** button  
*Once added, the button transforms into a selector; use **[+]** or **[-]** to set the exact number of units.*



### RECOMMENDATION

If a product from categories is frequently sold, tap the **star (★)** icon on the product card to add it to the **Favorites** tab, ensuring instant access to it in the future.

## Barcode Scanning

To scan barcodes:

- Press the **Scan** button in the bottom navigation bar
- Point the camera at the barcode/QR code
- The product is identified and added automatically

Favorites

Library

Recently sold

Cafea Espresso

25.00 MDL



Pasta

112.46 MDL



Cheddar

372.99 M

CATEGORIES

17



Accessories

103



Automotives

90



Books & Media

104



Clothing & Accessories

93



Electronics

3



More



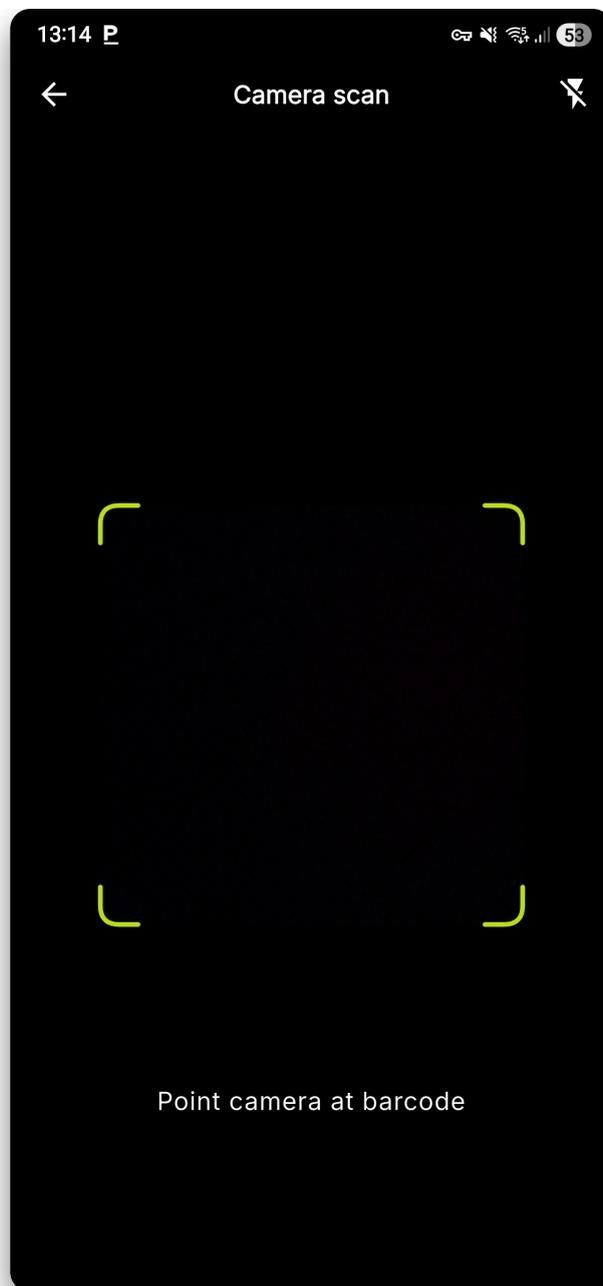
Transactions



Scan



Payment



ⓘ **NOTE**

After each addition, the operator can confirm the success of the operation through two indicators:

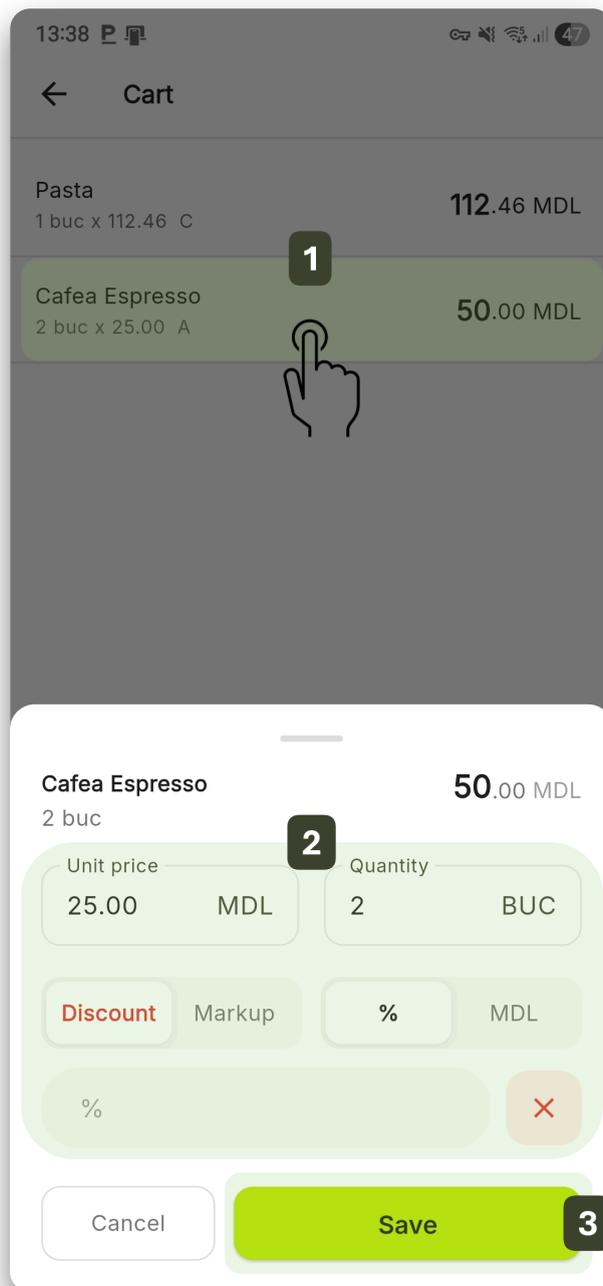
**Product Indicator:** Appears on the card or next to the product, displaying the selected quantity.

**General Indicator (Payment):** The number on the cart icon automatically updates with the total number of items in the transaction.

## Editing a Product in the Cart

For modifying the quantity, price, or applying a discount/markup on a single item:

1. Tap on the desired item in the list
2. The editing window opens with options:
  - **Unit price** - Change the price
  - **Quantity** - Enter the exact value
  - **Discount** - Apply a discount on the item
  - **Markup** - Apply a surcharge on the item
3. Press **Save** to update the cart



## Fractional Quantities

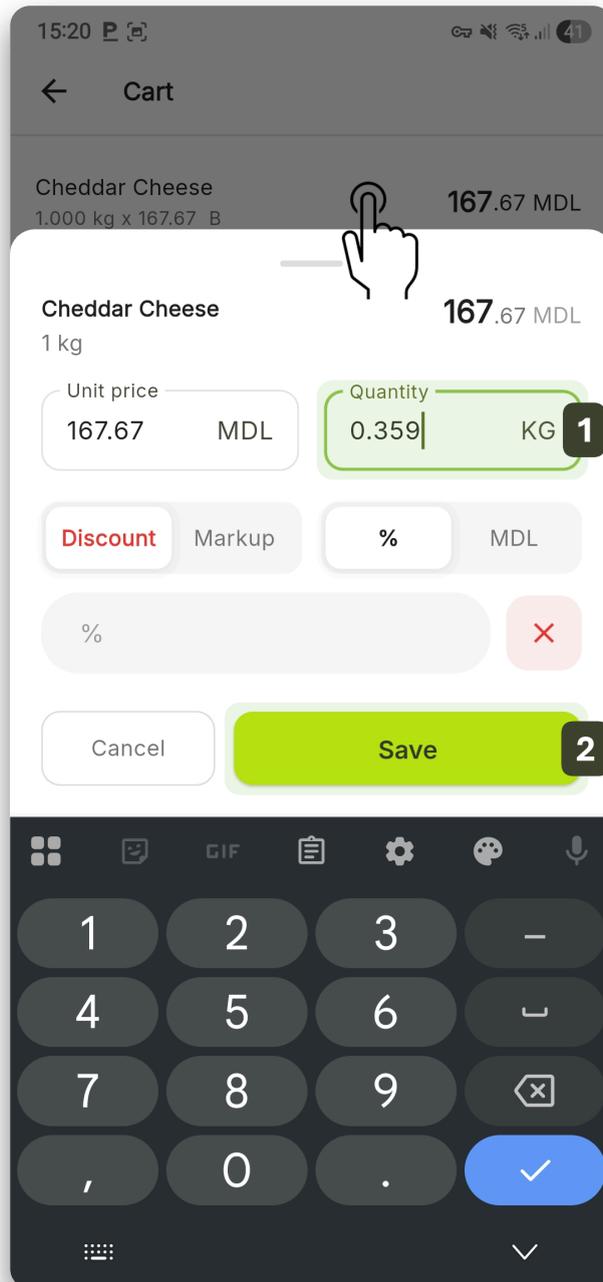
Products sold by weight (kilogram), length (meter), or volume (liter) require quantities with decimals. The system supports up to **3 decimal places** (e.g.: 1.500 kg or 0.450 m).

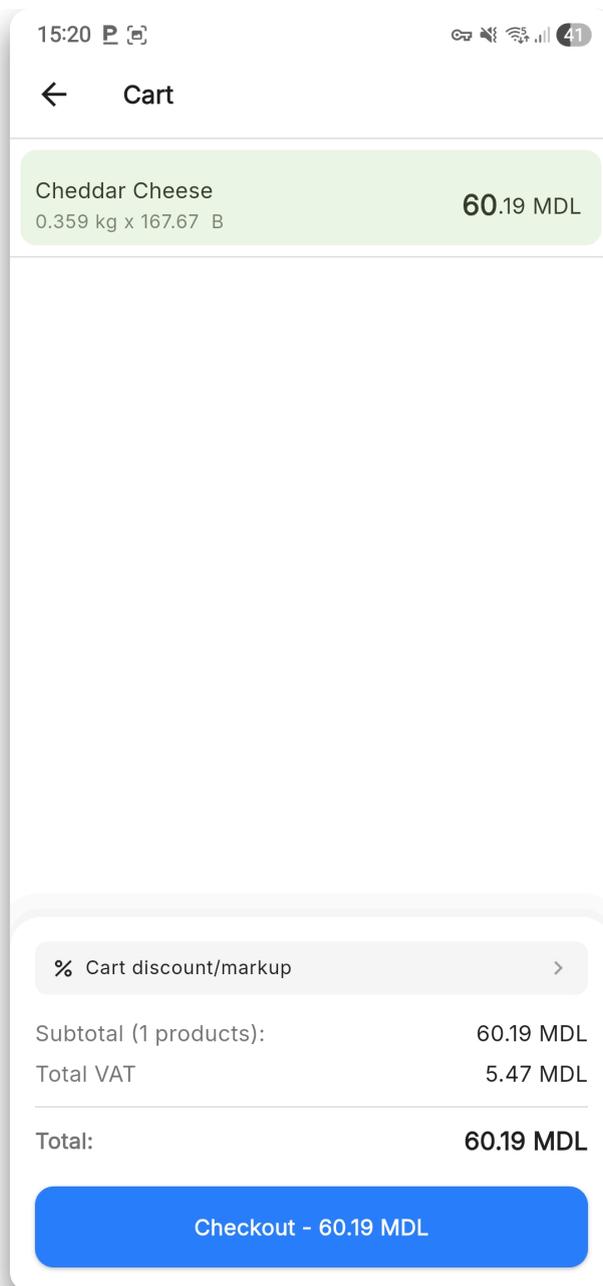
1. Use the on-screen numeric keypad to enter the measured quantity in the **Quantity** field

*Example: For a piece of cheese weighing 359 grams, type 0.359*

2. Press the **Save** button to add the product with the new quantity to the cart

*The system instantly calculates the selling price correlated with the weight*





**Subsequent Modification:** If you entered the wrong quantity, tap the product in the cart and modify the value.

**Calculation Examples:**

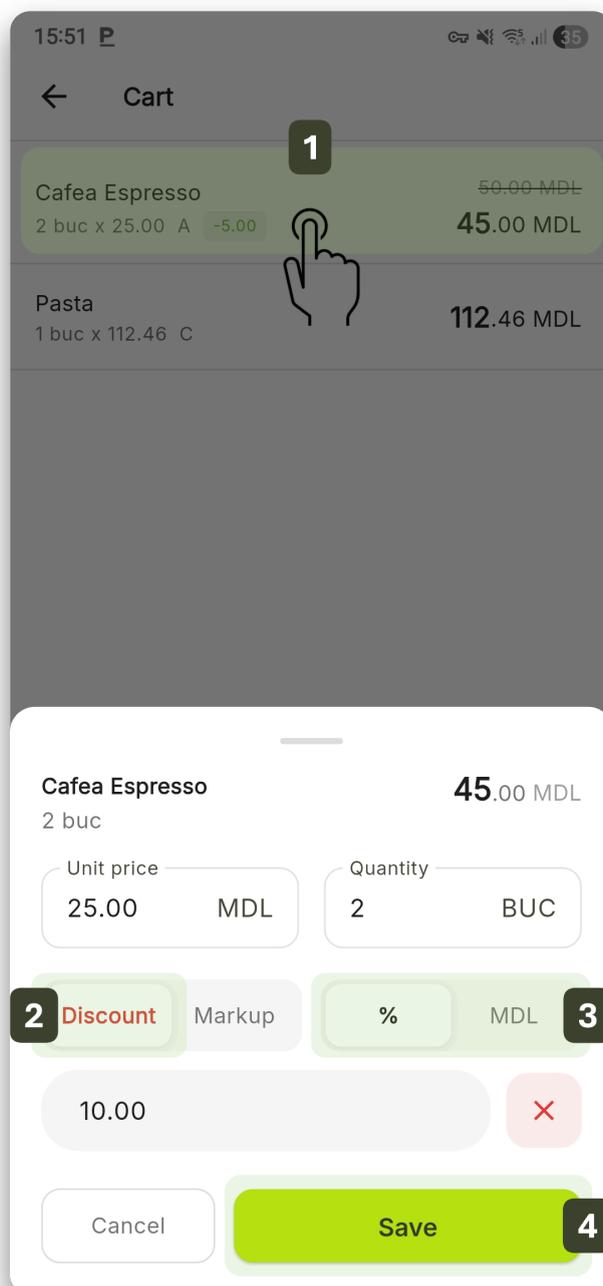
Product	Price/kg	Quantity	Total
Apples	15.00 lei	1.500 kg	22.50 lei
Cheese	85.00 lei	0.350 kg	29.75 lei
Meat	120.00 lei	2.175 kg	261.00 lei

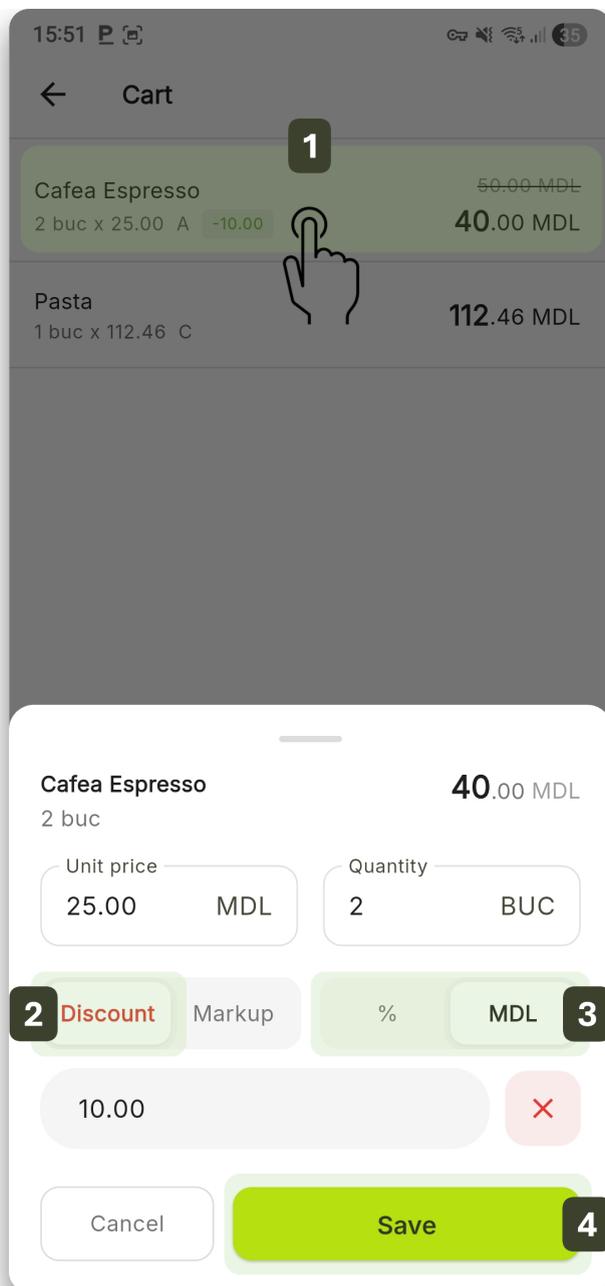
# Applying Discounts

You can offer discounts on a specific product directly from the cart.

## Item Discount

1. Tap on the item in the cart
2. Select **Discount**
3. Choose the type:
  - **Percent (%)** - Enter the discount percentage
  - **MDL (Fixed Amount)** - Enter the fixed value
4. Press **Save**





### Formula:

Discount = Price × Percent / 100  
Final Price = Price - Discount

**Example:** Product of 100 lei with 15% discount

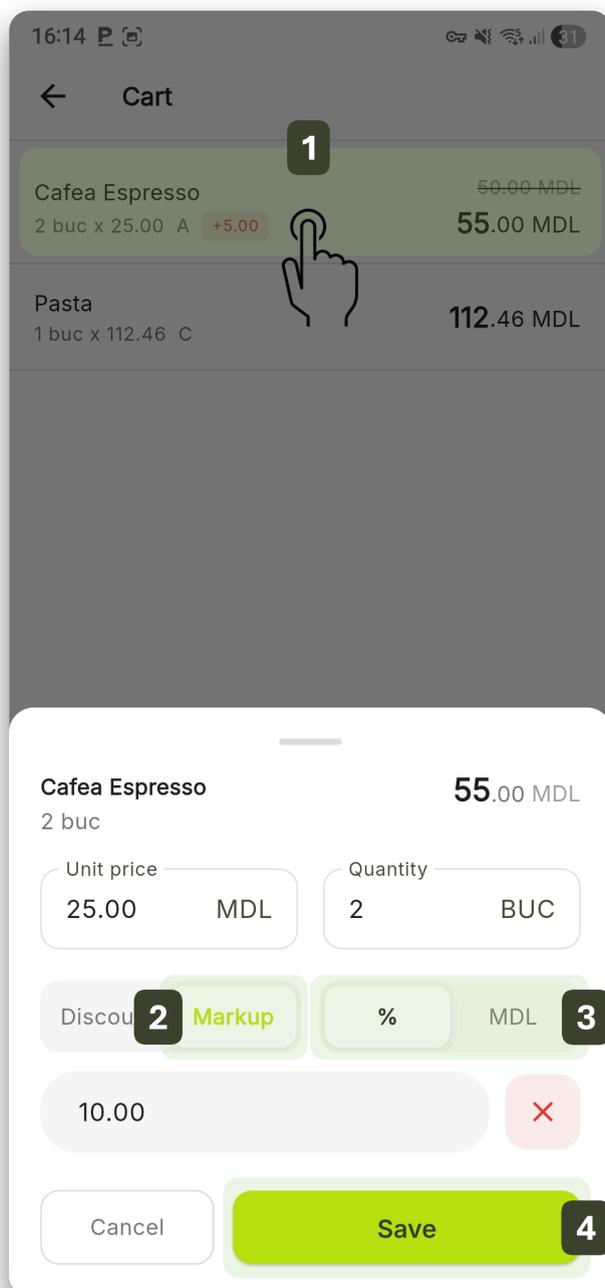
- Discount =  $100 \times 15 / 100 = 15$  lei
- Final Price = 85 lei

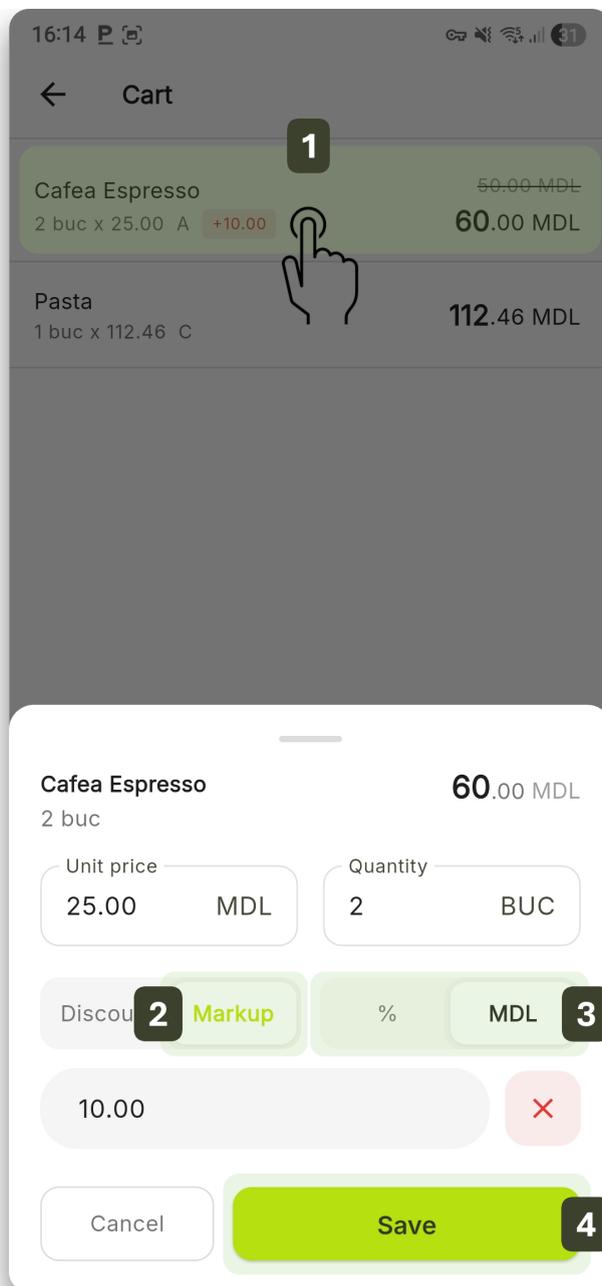
## Applying Markup

This feature allows increasing the price of a product by a certain value.

# Item Markup

1. Tap on the item in the cart
2. Select **Markup**
3. Choose the type:
  - **Percent (%)** - Enter the surcharge percentage
  - **MDL (Fixed Amount)** - Enter the fixed value
4. Press **Save**





### Formula:

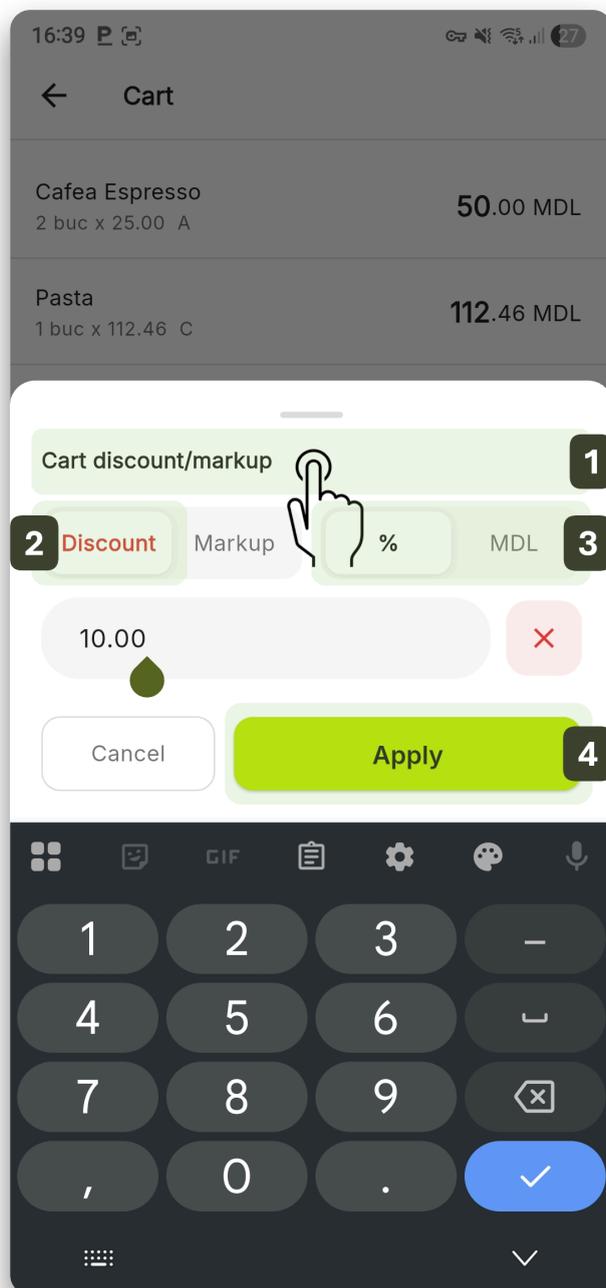
$$\text{Surcharge} = \text{Price} \times \text{Percent} / 100$$
$$\text{Final Price} = \text{Price} + \text{Surcharge}$$

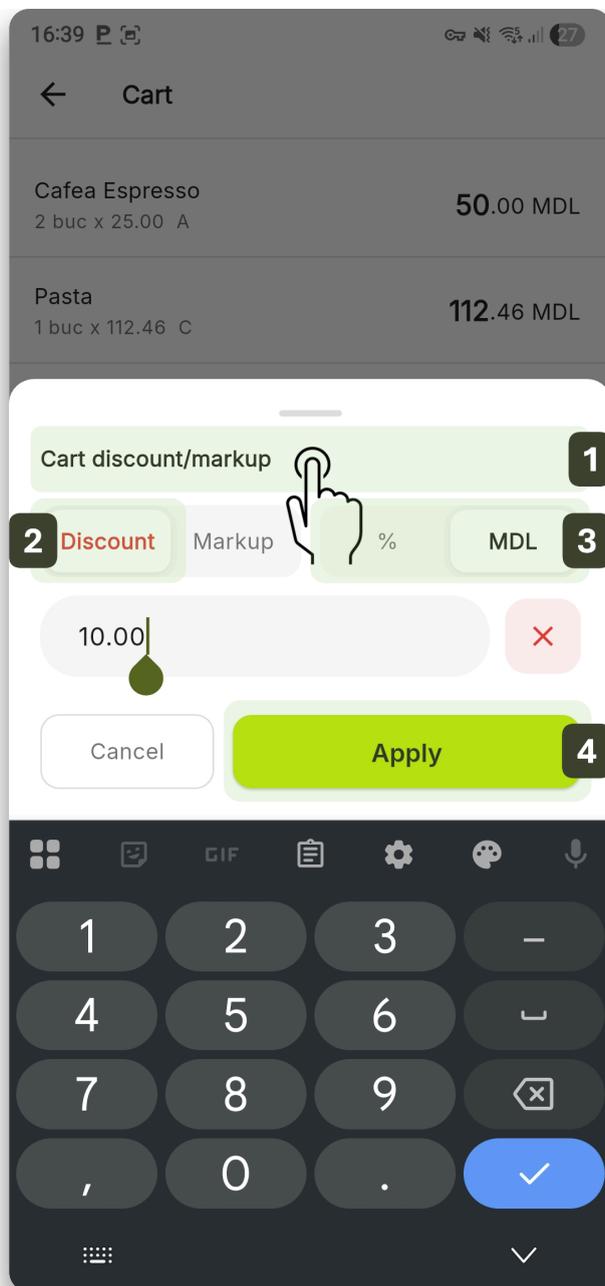
## Full Order Adjustments

This function allows applying a value adjustment to the entire transaction. The system automatically and proportionally distributes the entered value across each product line in the cart, ensuring the compliance of fiscal calculations.

## Cart Discount

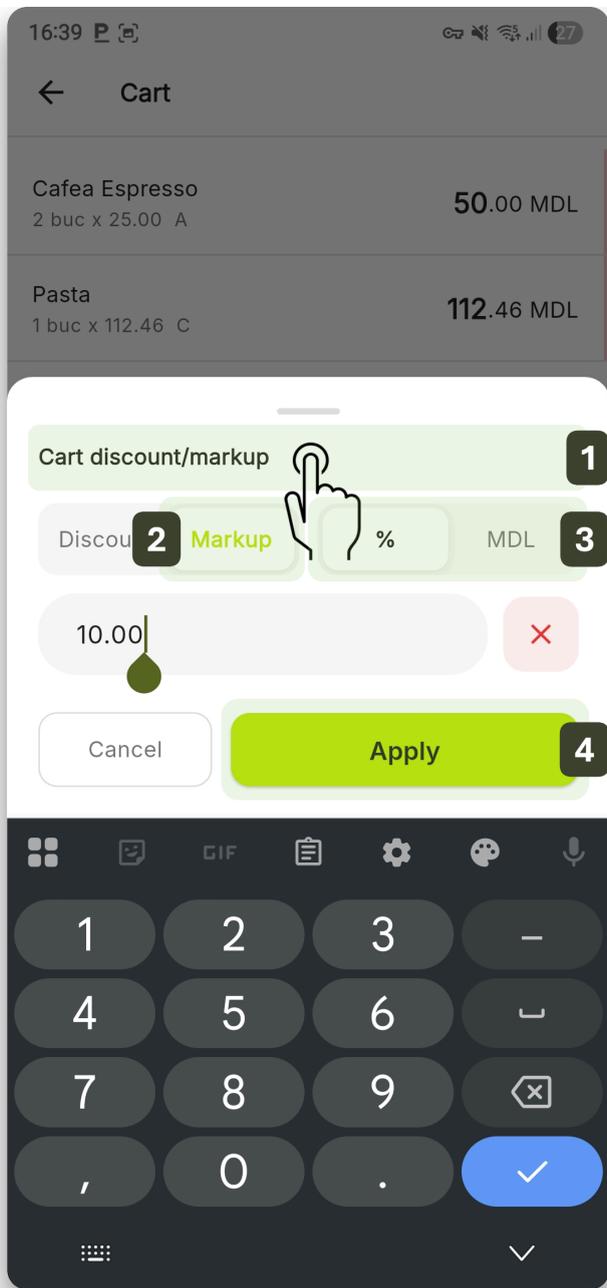
1. From the cart screen, press the **Cart discount/markup** button
2. Select **Discount**
3. Choose the type:
  - **Percent (%)** - Enter the discount percentage
  - **MDL (Fixed Amount)** - Enter the fixed value
4. Press **Apply**

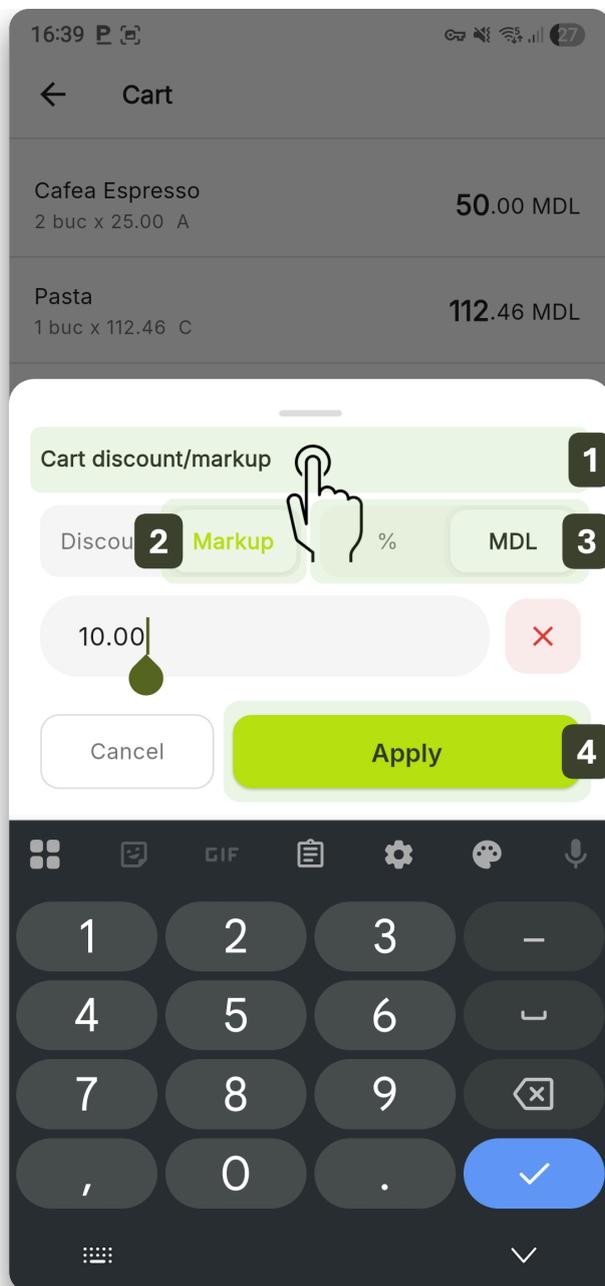




## Cart Markup

1. From the cart screen, press the **Cart discount/markup** button
2. Select **Markup**
3. Choose the type:
  - **Percent (%)** - Enter the surcharge percentage
  - **MDL (Fixed Amount)** - Enter the fixed value
4. Press **Apply**





**NOTE**

The full order adjustment is distributed proportionally across all items in the cart.

**RECOMMENDATION**

Immediately after applying, check the Total field at the bottom of the cart to make sure the final amount matches the customer's expectations.

# Records and Calculations

The system automatically maintains records of cash amounts for all types of operations performed. This ensures full transparency of the financial flow.

## Cash Records

Monitored categories:

- **Daily sales** - Total sales made during a working day
- **Cash collections** - Total cash amounts received from customers
- **Card collections** - Total electronically processed payments
- **Other collections** - Amounts from alternative methods (vouchers, tickets, subscriptions)

This data is centralized and can be viewed in:

- **Cash Management** - Accessible from the **More** menu
- **Fiscal Reports** - X Report (verification) and Z Report (day closure)

## Records of Goods and Services

The system maintains detailed records for each item or service transacted:

Information	Description
<b>Product name</b>	The exact name of the item as it appears on the receipt
<b>Category</b>	The category to which the product belongs
<b>Quantity sold</b>	The total number of units sold
<b>Unit price</b>	The selling price per unit (piece, kg, etc.)
<b>Applicable VAT</b>	The associated VAT rate (e.g.: A=20%, B=8%, C=0%)

Information	Description
<b>Total per item</b>	The resulting value: Quantity × Unit Price

## Cost Calculation

The system automates the calculation process for each item added.

### Calculation formula:

$$\text{Total} = \text{Price} \times \text{Quantity}$$

This calculation updates in real time if the user modifies the unit price or product quantity.

## Change Calculation

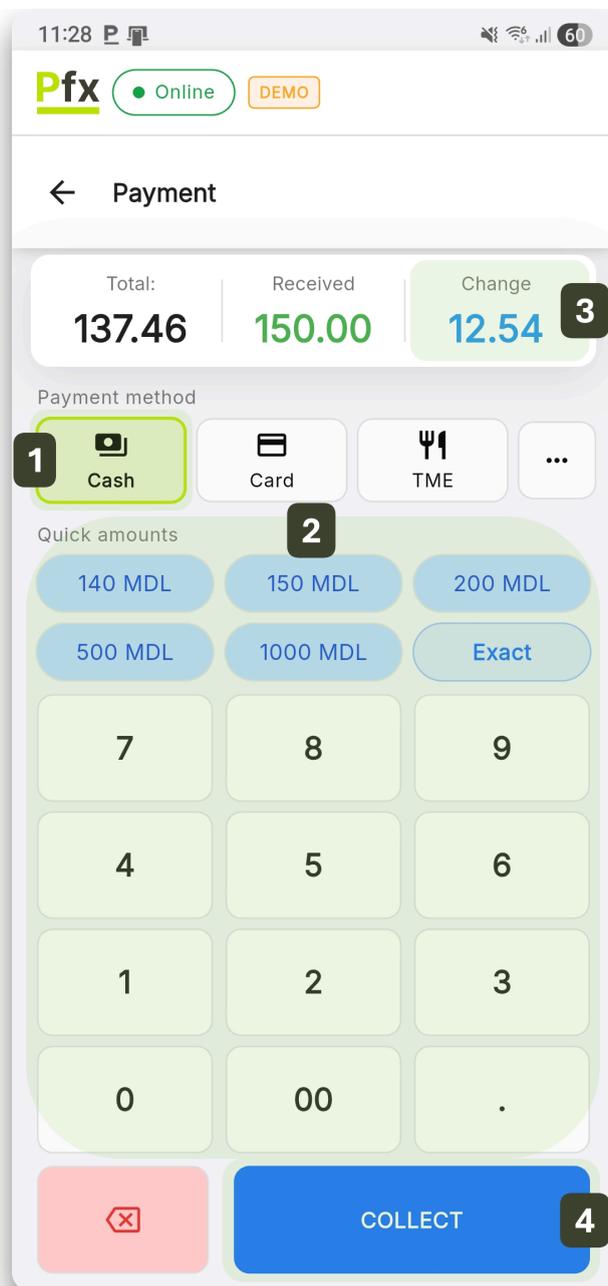
This function is active on the payment screen and allows the operator to instantly determine the amount to be returned to the customer, eliminating the risk of manual calculation errors.

### Formula:

$$\text{Change} = \text{Amount Received} - \text{Total to Pay}$$

### Steps for calculating the change:

1. On the **Payment** screen, select the desired payment method (e.g.: **Cash**)
2. Enter the amount received or use **Quick amounts** (they automatically adapt to the receipt total)
3. The amount to be returned to the customer is automatically displayed in the **Change** field
4. Press **COLLECT**



### 💡 RECOMMENDATION

If the customer offers the exact amount (no change needed), press the **Exact** button directly (the amount fills in automatically).

### 💡 EXAMPLE

- Total to pay: 25.00 lei
- Amount received: 30.00 lei
- Change to give: 5.00 lei

## Quick Buttons

The **Quick amounts** buttons change dynamically to offer the closest values above the total to pay:

- **Short Press (Tap):** Enters the exact value of the selected button into the "Received" field.
- **Long Press:** Automatically doubles the value of that button (e.g.: a long press on the 100 MDL button will enter 200 MDL).

### **Quick Correction (Delete Button X)**

The control for the entered amount is done via the pink button located below the numeric keypad:

- **Short Press (Tap):** Deletes the last digit entered.
- **Long Press:** Instantly clears the entire amount from the "Received" field, resetting the change calculation.

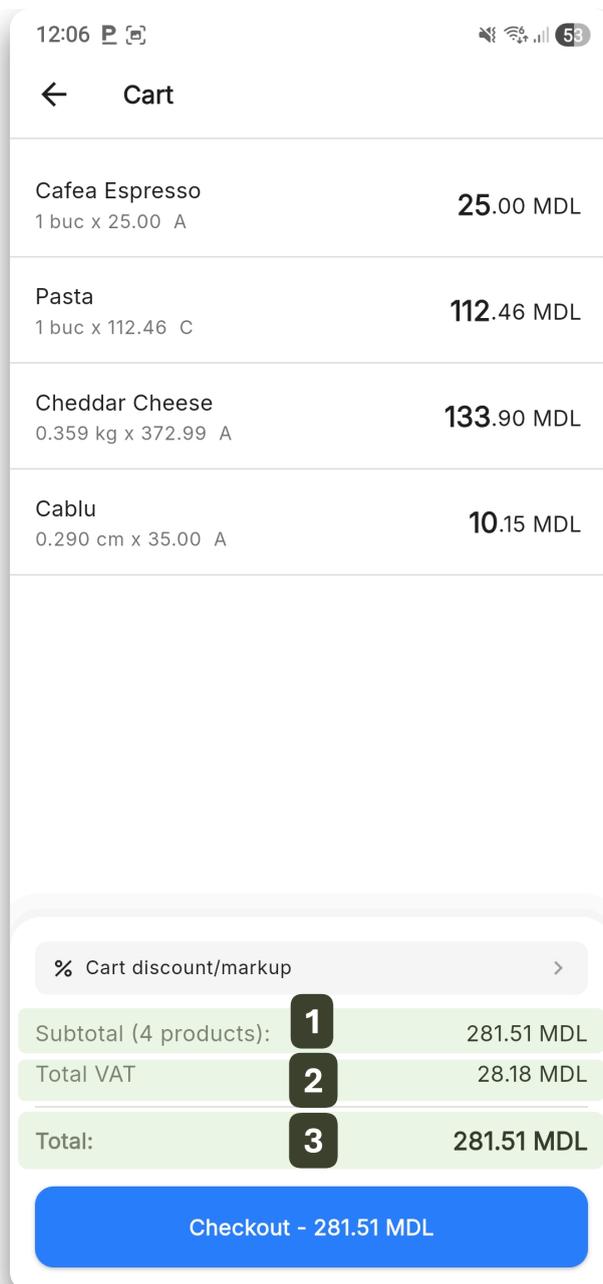
## **Intermediate and General Totals**

The shopping cart functions as a virtual fiscal receipt, updating instantly with each added product.

### **Calculating Intermediate Totals**

The system displays three financial indicators at the bottom of the cart:

1. **Subtotal** - The cumulative value of the products before any adjustments
2. **Total VAT** - Value Added Tax calculated automatically
3. **TOTAL** - Final amount the customer needs to pay



### RECOMMENDATION

Verbally communicate the **TOTAL** amount to the customer before proceeding to payment: "Your total is 281,51 lei".

## Calculating General Totals

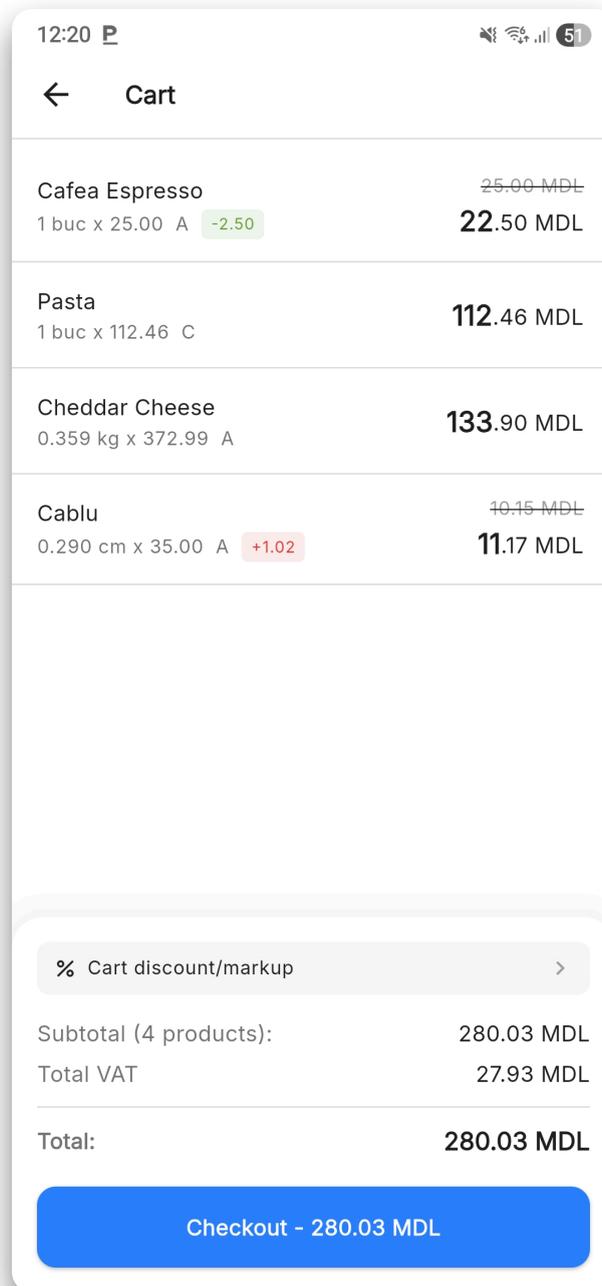
Upon finalizing the order, the system performs the final arithmetic verification:

### Formula:

$$\text{Grand Total} = \text{Subtotal} - \text{Discounts} + \text{Markup}$$

## Components:

- **Subtotal:** Sum of all products
- **Discounts:** Applied discounts (reduce the value)
- **Markup:** Additional costs (increase the value)



When you apply changes to the entire shopping cart, they are clearly detailed in the cart footer for total transparency.

## Formulas:

Grand Total = Subtotal - Cart discount  
Grand Total = Subtotal + Cart Markup

In the presence of these adjustments, the **Subtotal** remains constant as the gross sum of the products (without modifications), while the **Total** becomes the final calculated amount, including the cart discount/markup.

The screenshot shows a mobile application interface for a shopping cart. At the top, the time is 13:11 and the battery level is 42%. The cart title is "Cart" with a back arrow. There are four items listed: Cafea Espresso (25.00 MDL), Pasta (112.46 MDL), Cheddar Cheese (133.90 MDL), and Cablu (10.15 MDL). Below the items, there is a discount section showing a percentage discount of -28.15 MDL. The summary section includes: Subtotal (4 products): 281.51 MDL, Discount: -28.15 MDL, Total VAT: 25.36 MDL, and Total: 253.36 MDL. A blue button at the bottom says "Checkout - 253.36 MDL".

Cart	
Cafea Espresso 1 buc x 25.00 A	25.00 MDL
Pasta 1 buc x 112.46 C	112.46 MDL
Cheddar Cheese 0.359 kg x 372.99 A	133.90 MDL
Cablu 0.290 cm x 35.00 A	10.15 MDL
%	
-28.15 MDL	
Subtotal (4 products):	281.51 MDL
Discount	-28.15 MDL
Total VAT	25.36 MDL
Total:	253.36 MDL
Checkout - 253.36 MDL	

 Cart

<b>Cafea Espresso</b> 1 buc x 25.00 A	<b>25.00 MDL</b>
<b>Pasta</b> 1 buc x 112.46 C	<b>112.46 MDL</b>
<b>Cheddar Cheese</b> 0.359 kg x 372.99 A	<b>133.90 MDL</b>
<b>Cablu</b> 0.290 cm x 35.00 A	<b>10.15 MDL</b>

% +28.15 MDL &gt;

Subtotal (4 products):	281.51 MDL
Markup	<b>+28.15 MDL</b>
Total VAT	31.00 MDL
<b>Total:</b>	<b>309.66 MDL</b>

[Checkout - 309.66 MDL](#)

# Special Operations

## Selecting and Deleting Products from the Cart

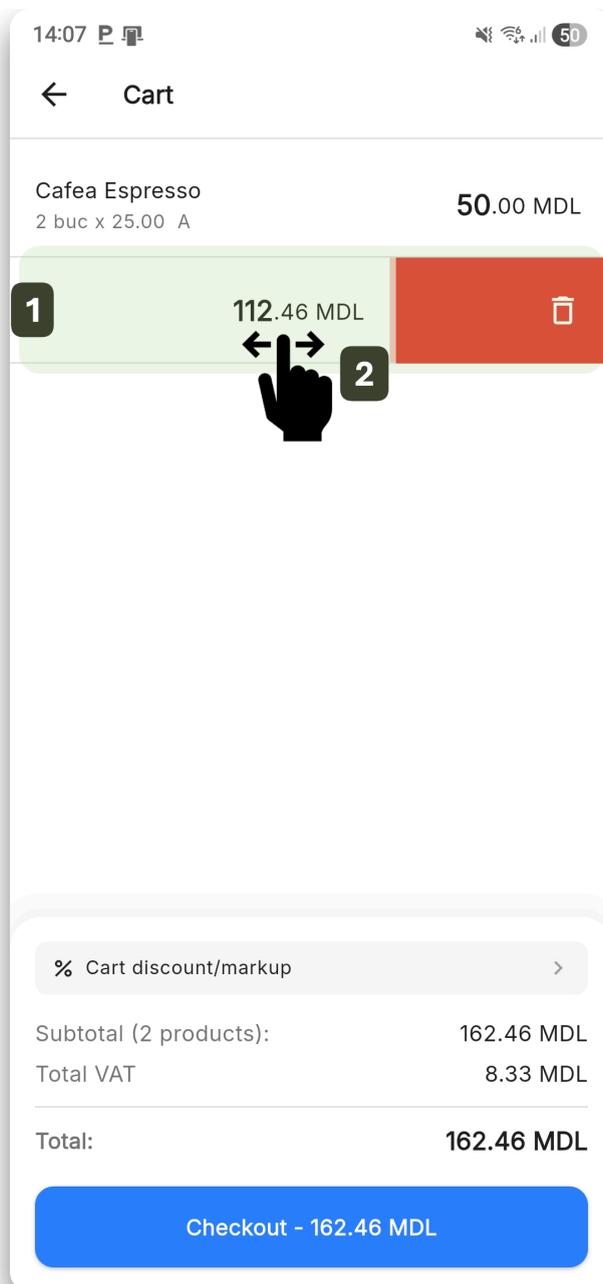
Managing entry errors or a customer's decision to drop certain products is done through quick swipe gesture or multiple selection.

### Individual Deletion

To efficiently remove a single product from the current list:

1. Identify the product in the Cart screen list
2. Swipe the product row from right to left

*No additional button press is required; the swipe action completes the removal process.*



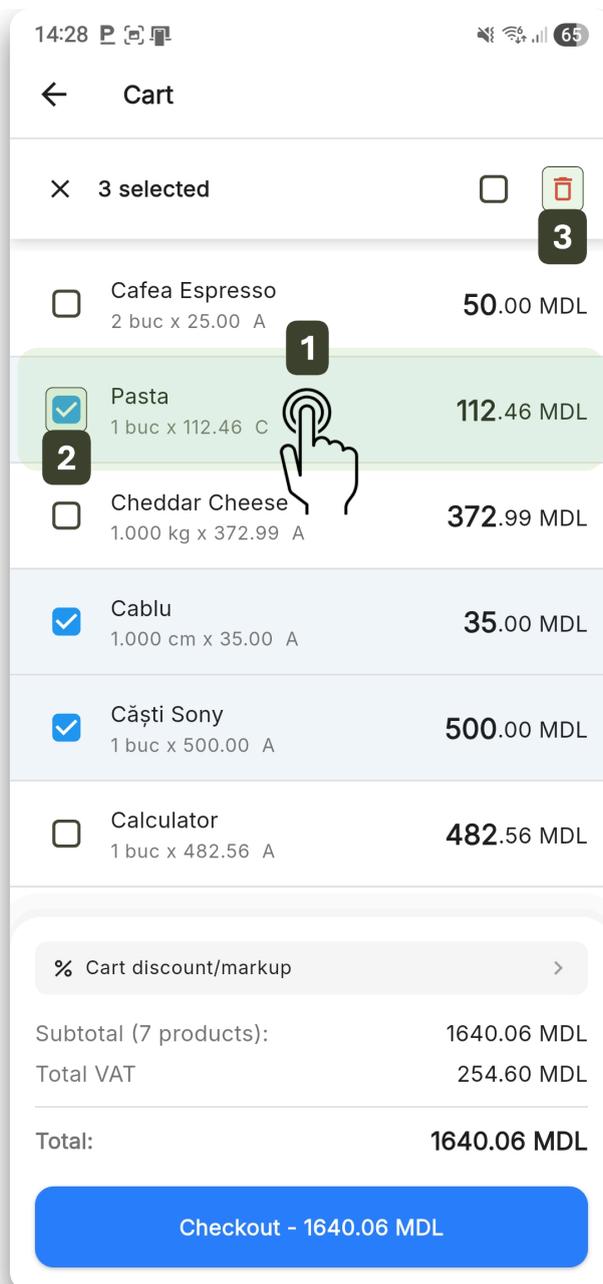
### **ATTENTION**

If a product was accidentally deleted by swiping, it must be manually re-added from the product catalog.

## Deleting by Selection

This function is useful for partially clearing the cart without emptying it completely:

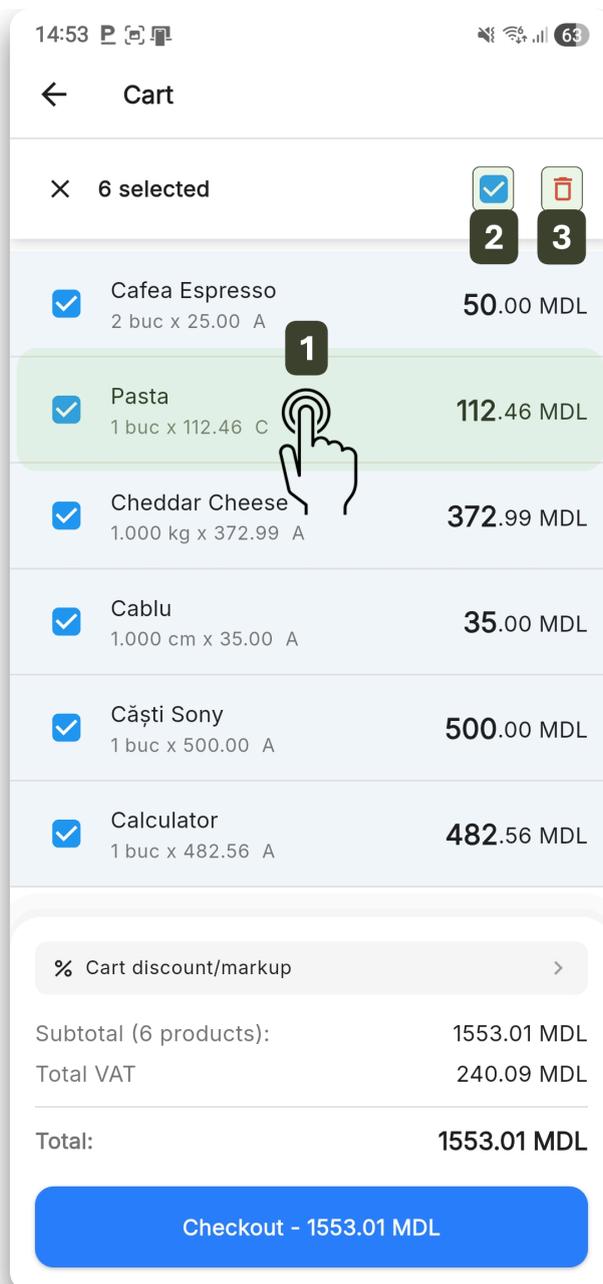
1. Activate **selection mode** by long pressing on an item
2. Checkboxes will appear. Select the items you wish to remove
3. Press the **Delete** button to remove the selected products



## Emptying the Cart

Use this feature if the customer abandons the purchase **before** payment:

1. Activate **selection mode** by long pressing on an item
2. Press the **Select All** checkbox located in the top bar  
*All products in the list will be automatically selected*
3. Press the **Delete** button to empty the cart



### ATTENTION

Emptying the cart deletes **ALL** items. This action is **irreversible**.

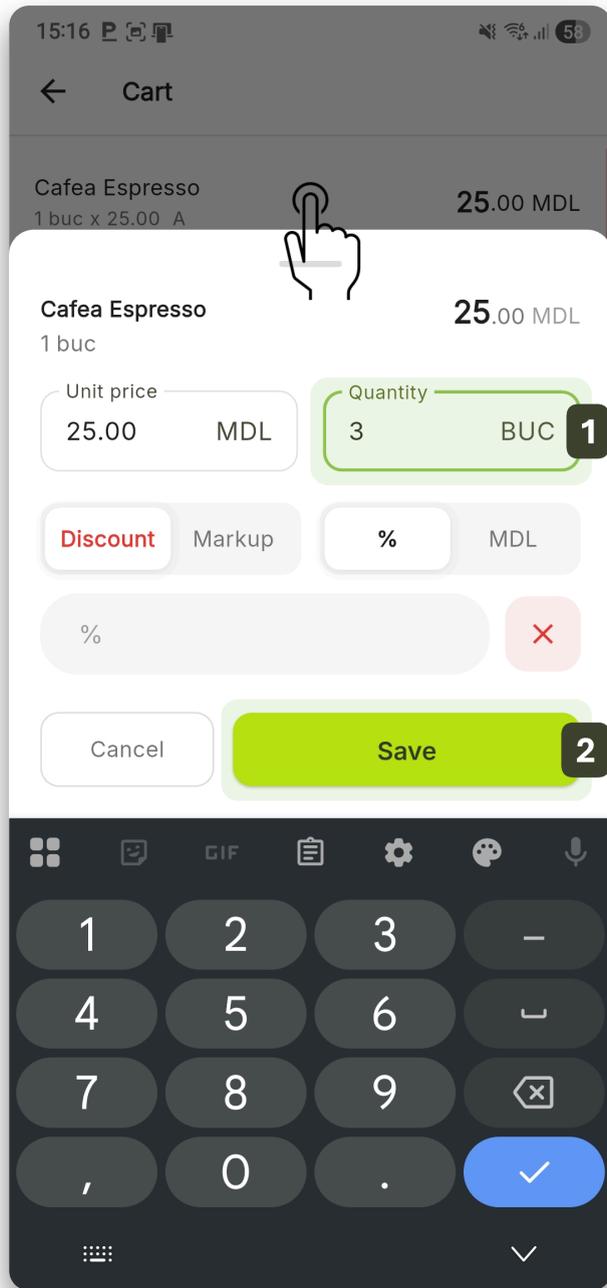
## Modifying the Quantity

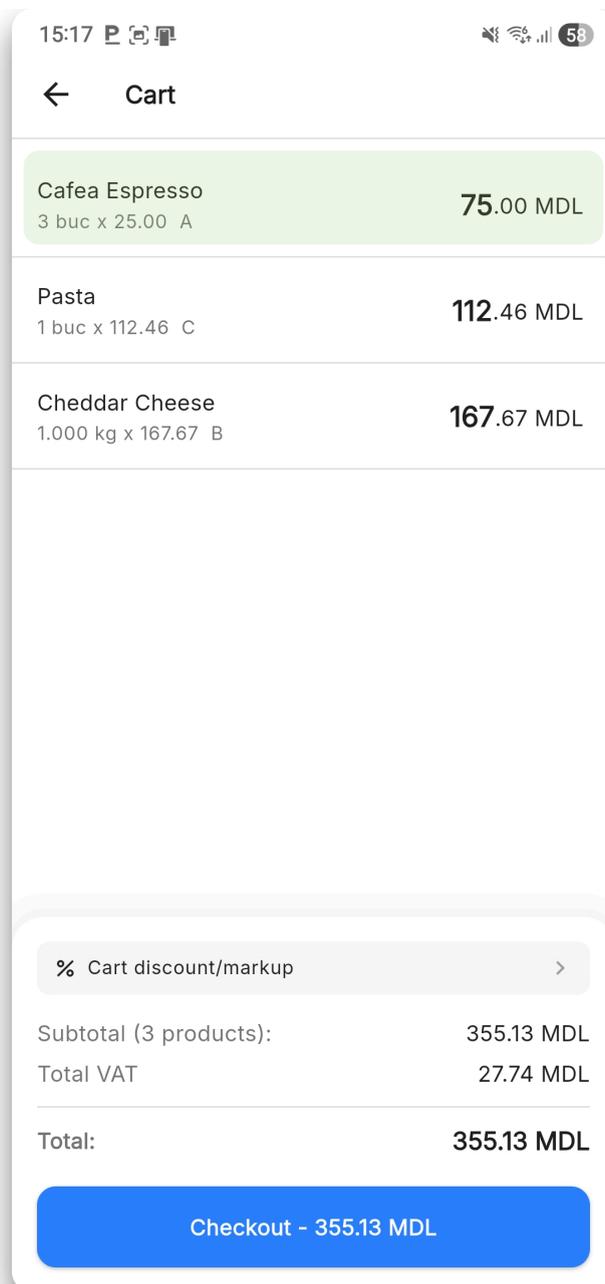
Use this method to enter an exact number or large quantities without repeated tapping:

1. On the **Cart** screen, tap directly on the desired item in the list
2. In the editing window, type the desired value in the **Quantity** field
3. Press **Save** to update

*After saving, the product will appear in the list with the new quantity and recalculated*

price





### QUICK USE

You can increase the quantity by scanning the product's barcode multiple times consecutively. Each scan adds +1 to the quantity.

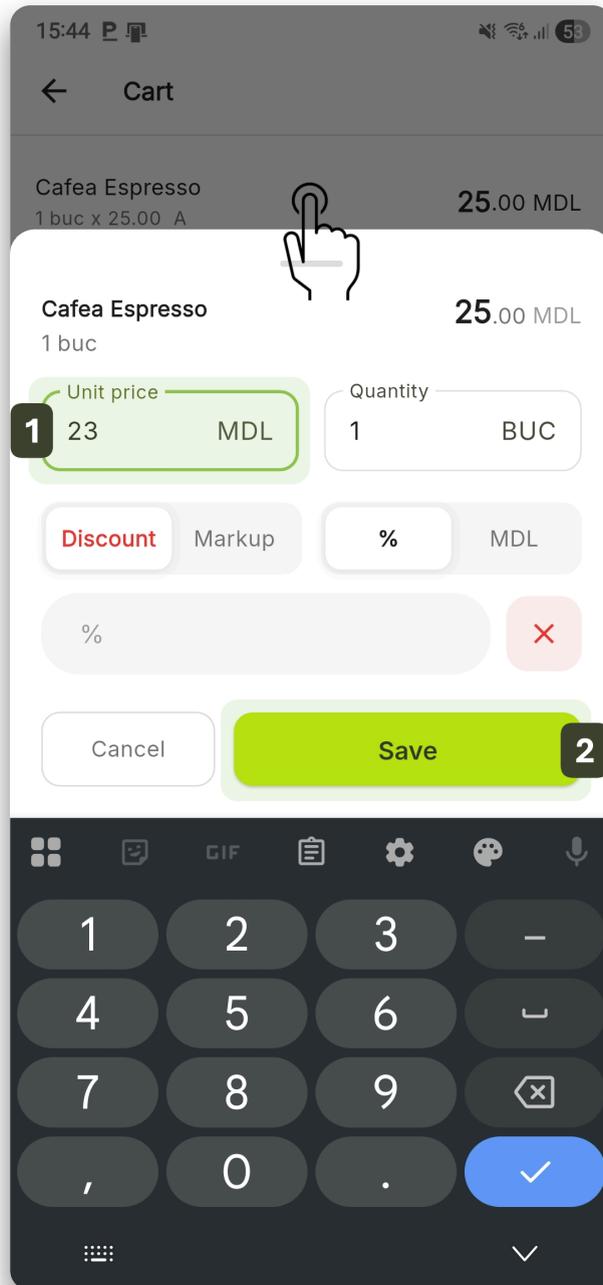
## Price Modification

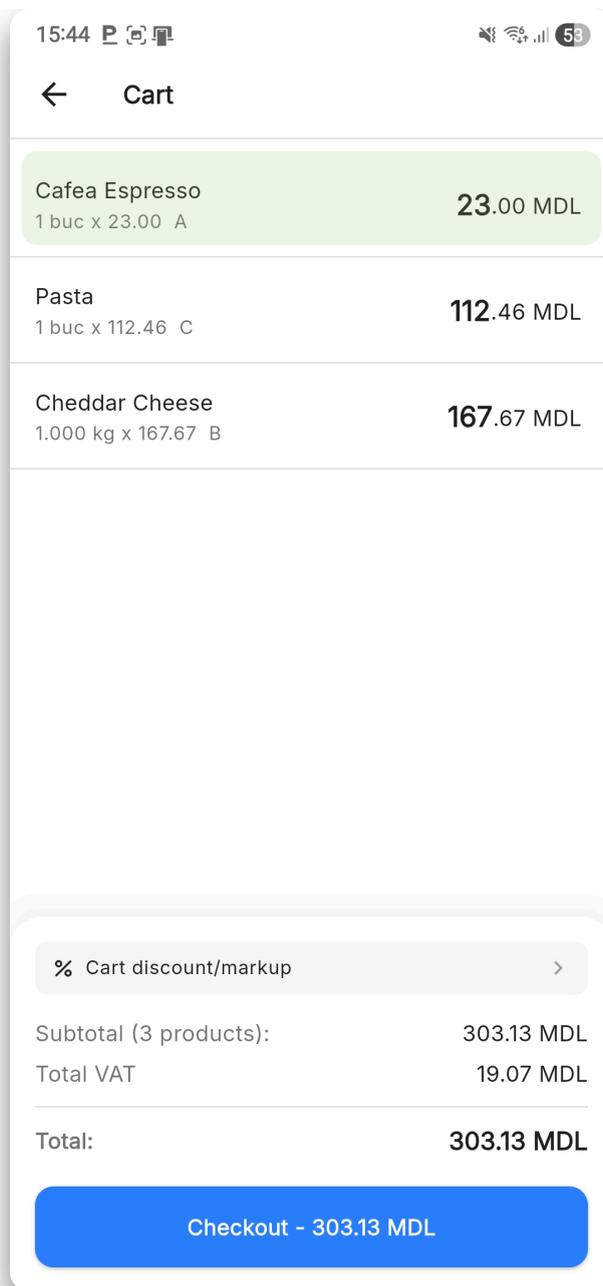
This function allows adjusting the selling price for a specific product, strictly for the current transaction, without modifying the base price in the general catalog.

1. On the **Cart** screen, tap directly on the desired item in the list
2. In the editing window, type the desired value in the **Unit price** field

3. Press **Save** to update

*After saving, the product will appear in the list with the modified price and recalculated total*





**⚠ RESTRICTION**

Depending on your system configuration, this operation may require Administrator rights or an authorization code.

## Error Types and Solutions

Error	Solution
Wrong product in cart	Swipe the item to the left to delete it individually or use <b>Select All</b> (Long press on product -> <b>Delete</b> )

Error	Solution
Wrong quantity	Tap on the product name in the cart, enter the correct value in the <b>Quantity</b> field, and press <b>Save</b>
Wrong price	Tap on the product -> Modify the <b>Unit price</b> field -> <b>Save</b>
Incorrect discount/markup	Tap on the product and use the <b>[X]</b> button to remove the adjustment
Purchase refusal	Use <b>Select All</b> -> Mark checkbox in the top bar -> press the <b>Trash</b> icon to empty the entire cart

## Correction Flow

If you notice an error before issuing the fiscal receipt, follow this structured procedure to correct the data without restarting the entire sale.

**Step 1:** Identify the product that needs modification directly in the **Cart** screen

**Step 2:** Choose the appropriate action:

- For **deletion**: Activate selection mode via **Long Press** on the product, check the items, and press the red **Trash** icon
- For **editing**: Tap on the product to open the editing window

**Step 3:** Make the modification:

- Quantity: Modify the value
- Price: Modify the unit price
- Discount/Markup: Enter the percentage or fixed value, or press the [X] button to remove an existing adjustment
- Press **Save** to update

**Step 4:** Check at the bottom of the screen that the **Subtotal**, **Total VAT**, and especially the **Total** values have been correctly updated according to the changes made

**Step 5:** Once the data is correct, press the **Checkout** button. The system will automatically redirect you to the **payment screen**



# Cash Management

This function allows official recording of cash movements in the cash drawer that are not the result of direct sales. It is an essential function of any **fiscal cash register**, ensuring the accuracy of the cash register, used for adding change (float) or for cash withdrawals during or at the end of the day, facilitating a correct balance at end-of-day closing.

## Accessing Cash Management

1. Press the **More** button in the bottom navigation bar
2. Select **Cash Management**

Favorites

Library

Recently sold

Cafea Espresso

25.00 MDL



Pasta

112.46 MDL



Cheddar

372.99 M

CATEGORIES

17



Accessories

103



Automotives

90



Books & Media

104



Clothing & Accessories

93



Electronics

3



1



More



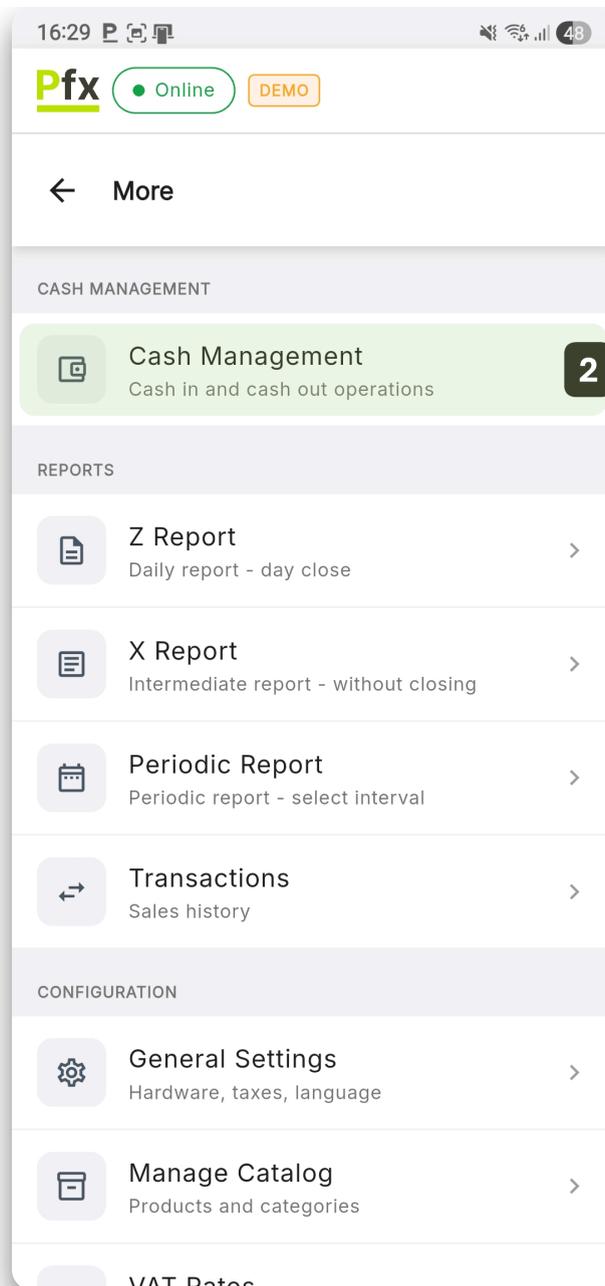
Transactions



Scan



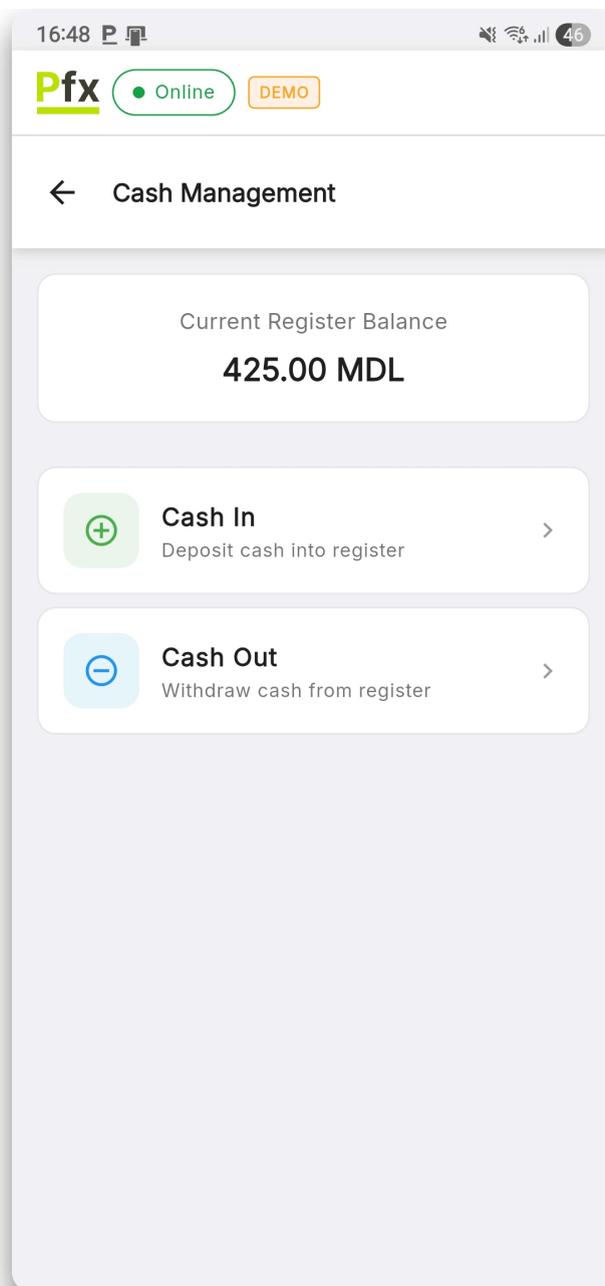
Payment



## Current Balance and Operating Options

When accessing the **Cash Management** section, the system presents a centralized financial summary and action buttons for fund movements:

Indicator	Description
<b>Current Register Balance</b>	Total cash amount available in the register
<b>Cash In</b>	Option used for depositing cash into the register
<b>Cash Out</b>	Option used for withdrawing cash from the register



## Cash In (Deposit)

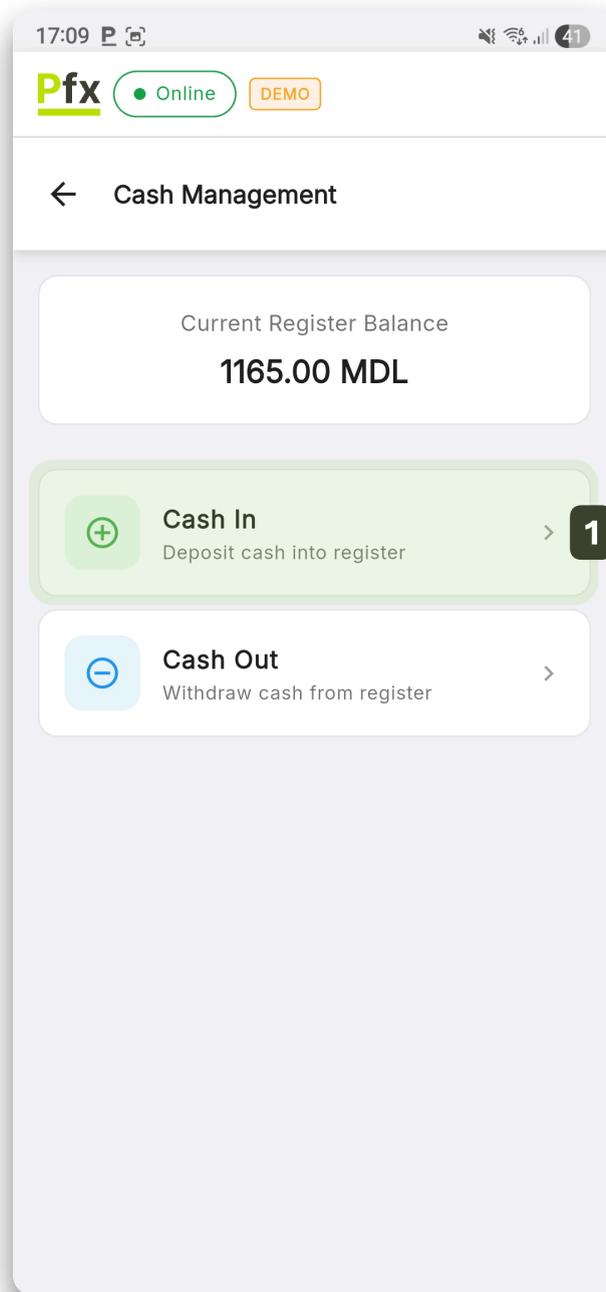
This procedure is used to officially record cash entry into the register in situations that do not represent a direct sale to a customer:

- **Initial balance** - Adding the float (change money) at the start of the day
- **Top-up** - Adding cash during working hours
- **Non-fiscal deposits** - Recording any amounts received into the register that do not require issuing a sales fiscal receipt

### Steps for Making a Deposit

1. Press the **Cash In** button

2. Enter the **exact amount** you are placing in the register
3. Optional: add an explanatory note in the **Reason** field
4. Press the **Continue** button



17:10 Pfx Online DEMO

← Cash In

Current Register Balance  
**1165.00 MDL**

Amount (MDL)  
370 MDL 2

Reason (optional)  
Initial balance 3

Continue 4

5. On the *Operation Confirmation* screen, review the "Balance Modification" and press the **Confirm Operation** button
6. The screen will display the *Operation Completed* message. Press the **Close** button to return to the management panel

← Confirm Operation



Cash In  
**370.00 MDL**

Balance Modification

Current Register Balance	1165.00 MDL
Addition	+370.00 MDL
New Balance	1535.00 MDL

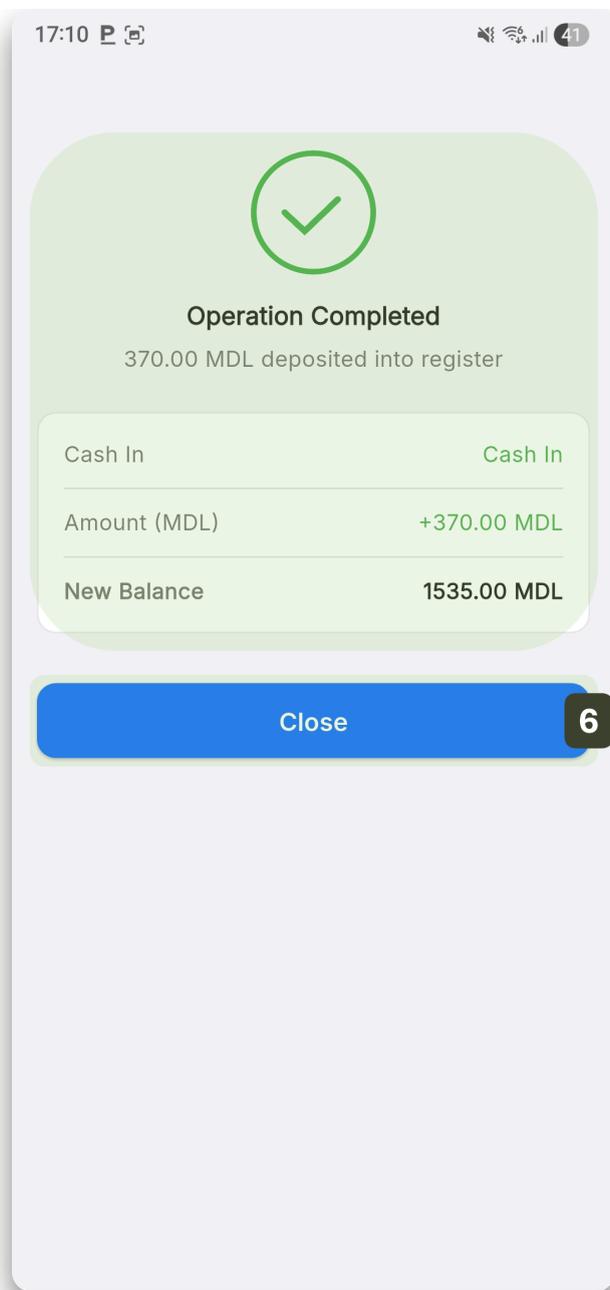
☰ Initial balance

ⓘ This operation will be fiscally registered and transmitted to the Tax Service.

Confirm Operation

5

Cancel



 **RECOMMENDATION**

Ensure an **initial balance** at the start of the day. Use the **Cash In** function to record the money prepared for change before starting sales.

**Suggested amounts for initial balance:**

Banknote/Coin	Quantity	Total
1 leu	20 pcs	20 lei
5 lei	10 pcs	50 lei

<b>Banknote/Coin</b>	<b>Quantity</b>	<b>Total</b>
10 lei	10 pcs	100 lei
20 lei	5 pcs	100 lei
50 lei	2 pcs	100 lei
<b>Total</b>		<b>370 lei</b>

## Cash Out (Withdrawal)

The withdrawal operation is used to officially record the exit of money from the cash drawer, ensuring correspondence between the physical cash and the terminal's electronic records.

Withdrawal is used for:

- **Cash pickup** - Transferring amounts that exceed the cash limit
- **Supplier payments** - Paying invoices or services directly from the day's collections
- **Shift end** - Withdrawing cash at the end of the day for handover

## Steps for Withdrawal

1. Press the **Cash Out** button
2. Enter the **exact amount** you are taking out of the register
3. Optional: add an explanatory note in the **Reason** field
4. Press the **Continue** button

← Cash Management

Current Register Balance

**1535.00 MDL**



**Cash In**

Deposit cash into register

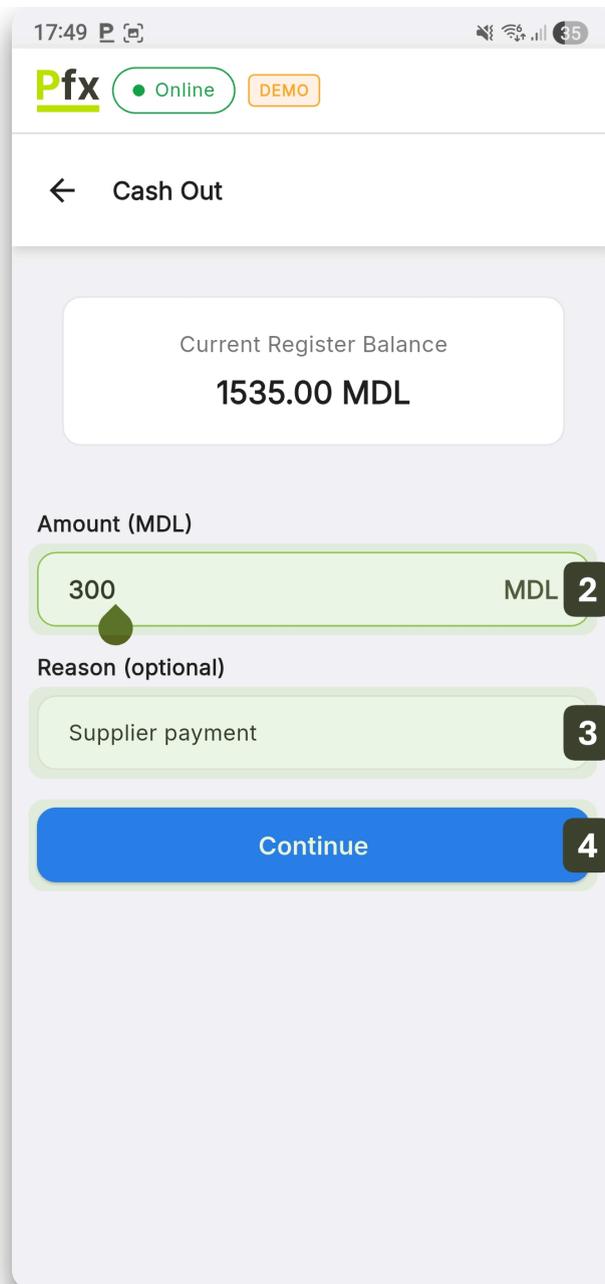


**Cash Out**

Withdraw cash from register



**1**



5. On the *Operation Confirmation* screen, review the "Balance Modification" and press the **Confirm Operation** button
6. The screen will display the *Operation Completed* message. Press the **Close** button to return to the management panel

← Confirm Operation



Cash Out  
300.00 MDL

Balance Modification

Current Register Balance	1535.00 MDL
Subtraction	-300.00 MDL
New Balance	1235.00 MDL

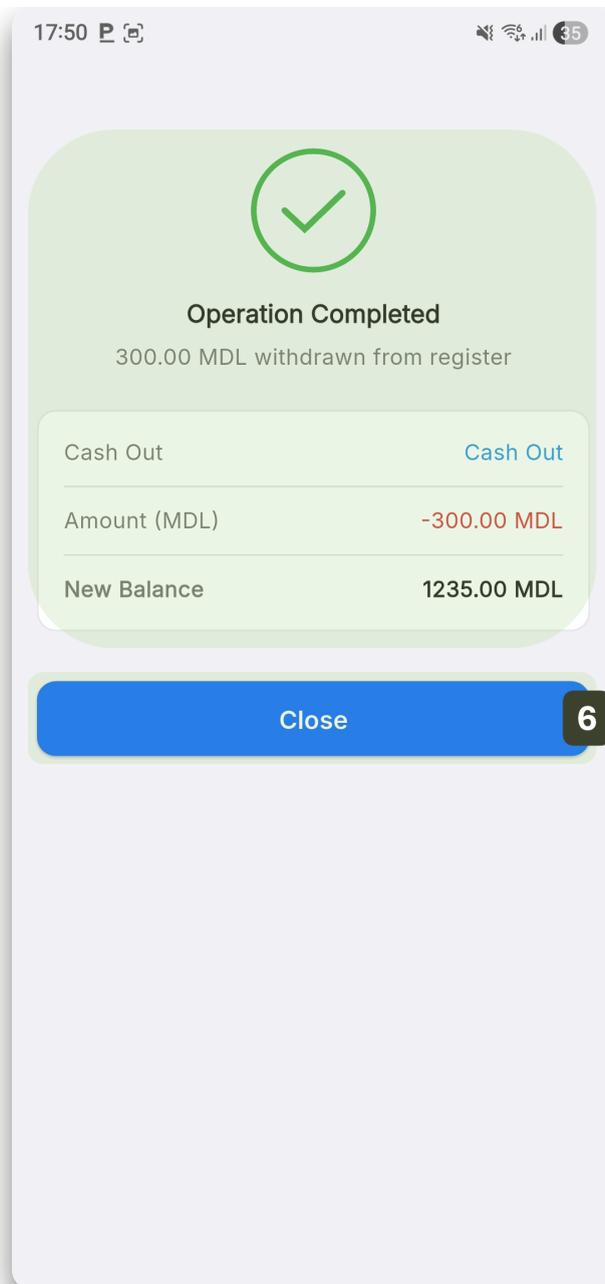
☰ Supplier payment

ⓘ This operation will be fiscally registered and transmitted to the Tax Service.

Confirm Operation

5

Cancel



**⚠ IMPORTANT**

Do not use this feature to give change to customers during a normal sale! This is strictly for internal cash management.

**⚠ ATTENTION**

You cannot withdraw more than the available balance in the register. The system will display an error if you try.

## Security and Audit

All cash operations are:

- **Recorded** with exact date and time
- **Synchronized** with the central server
- **Included** in X, Z, and periodic reports
- **Available** for audit

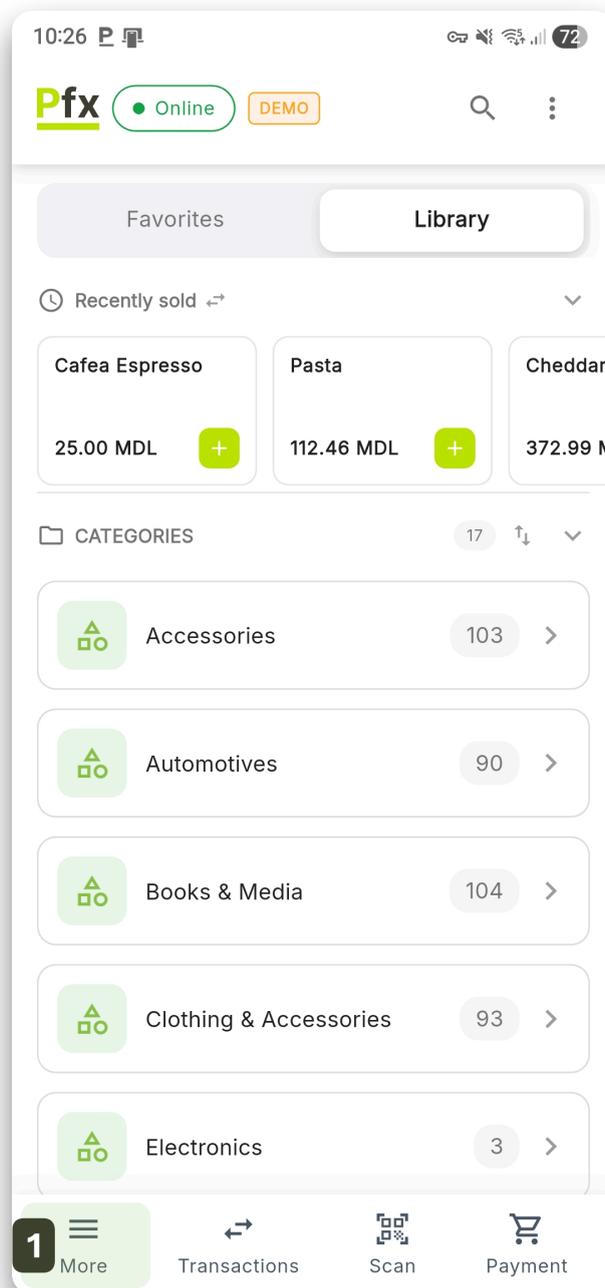
# Fiscal Reports

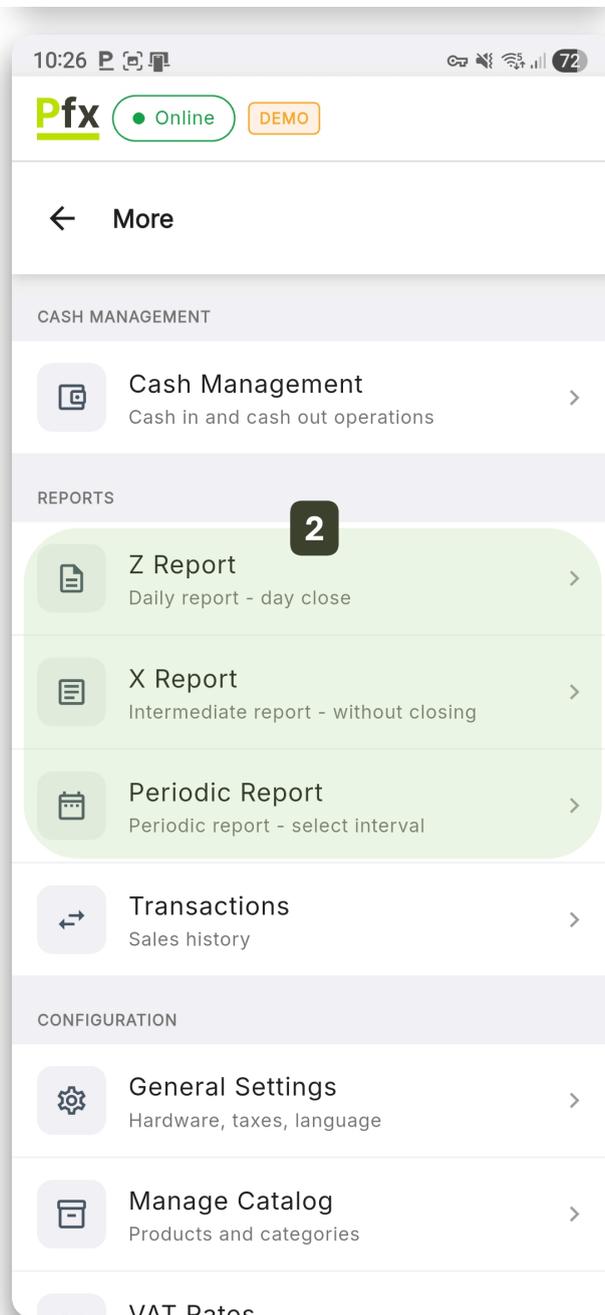
Fiscal reports are essential documents for accounting records and compliance with fiscal requirements. PosFix generates three types of reports.

## Accessing Reports

All reports are centralized in the application's administrative panel:

1. Press the **More** button in the bottom navigation bar
2. Select the desired report type: **X Report**, **Z Report**, or **Periodic Report**





## X Report (Intermediate)

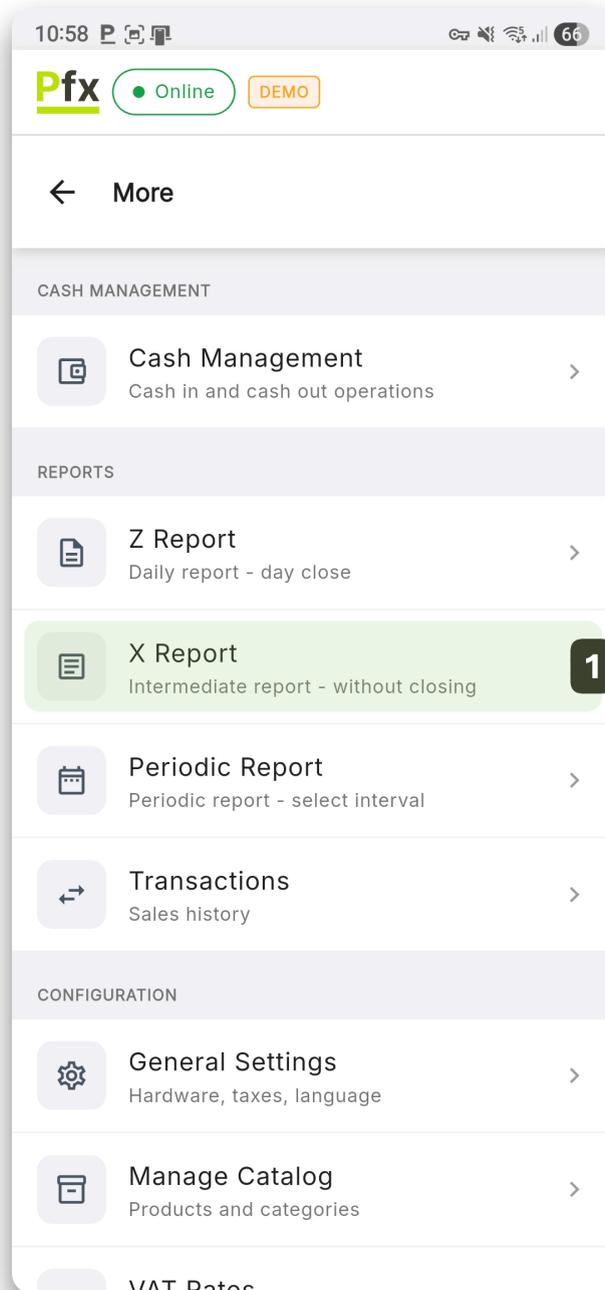
The X Report is an informative verification report that can be generated at any time during the day, **without closing the fiscal day**.

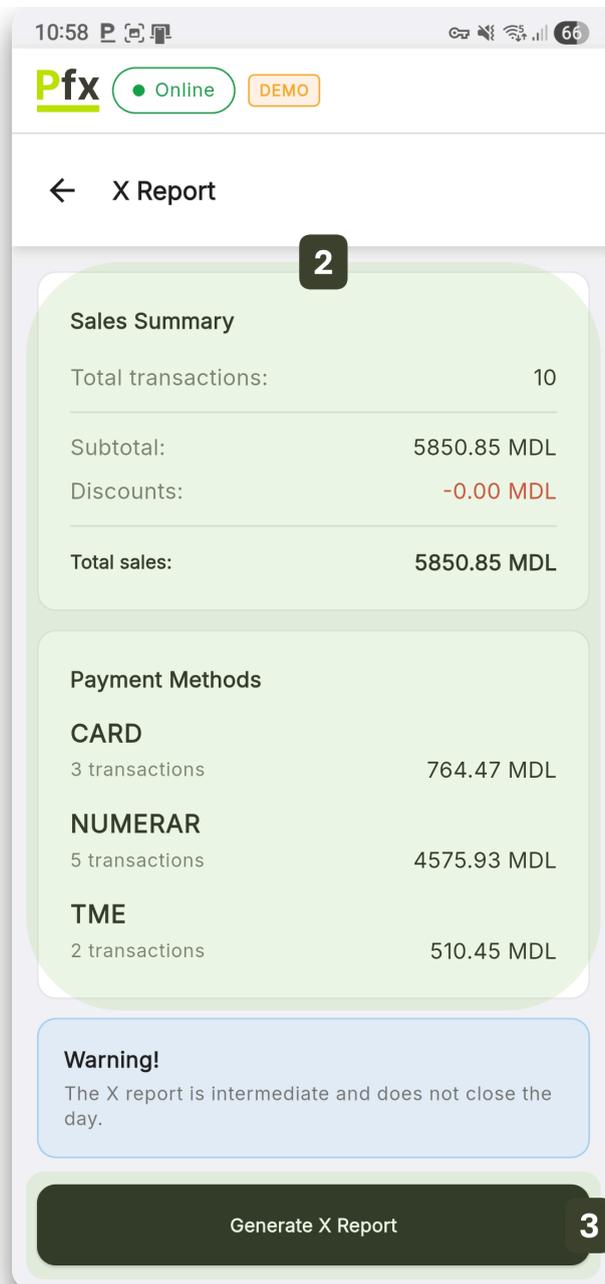
### When Is It Used?

- Checking collections at shift change
- Cash control in the drawer
- Verification before the Z Report

### Generating an X Report

1. Press the **X Report** button
2. The system displays a summary with the main indicators
3. Press **Generate X Report** to print





### RECOMMENDATION

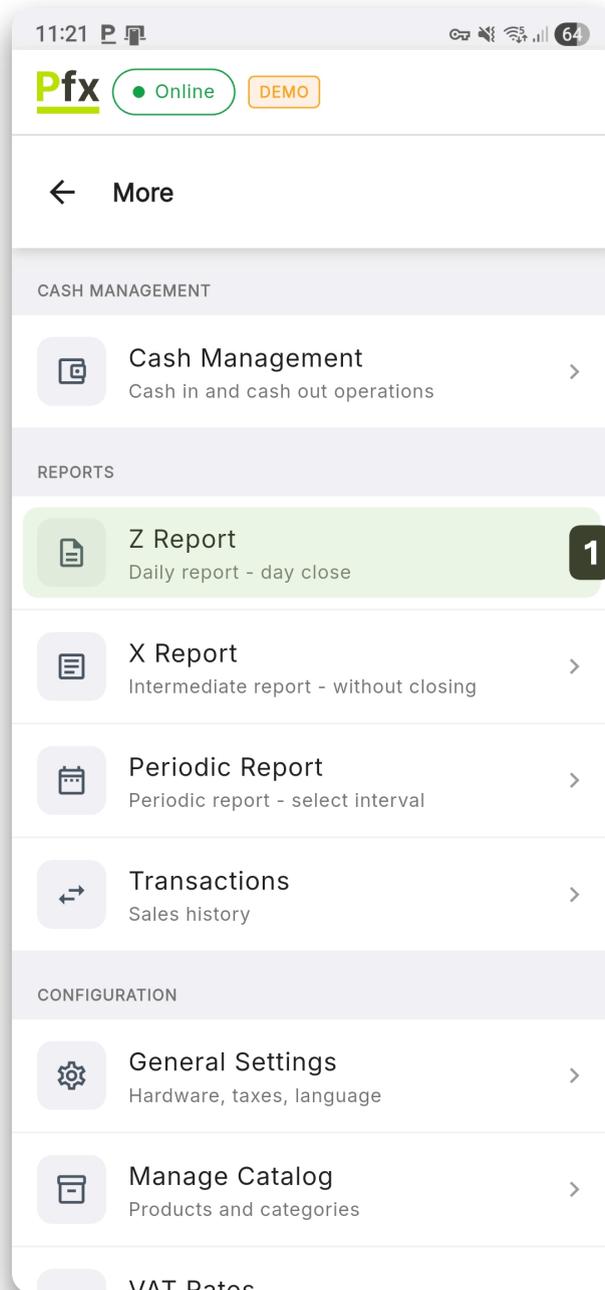
Print an X Report before the Z Report to make sure the **cash in the drawer matches the amount in the system**. If there are discrepancies, now is the time to identify them.

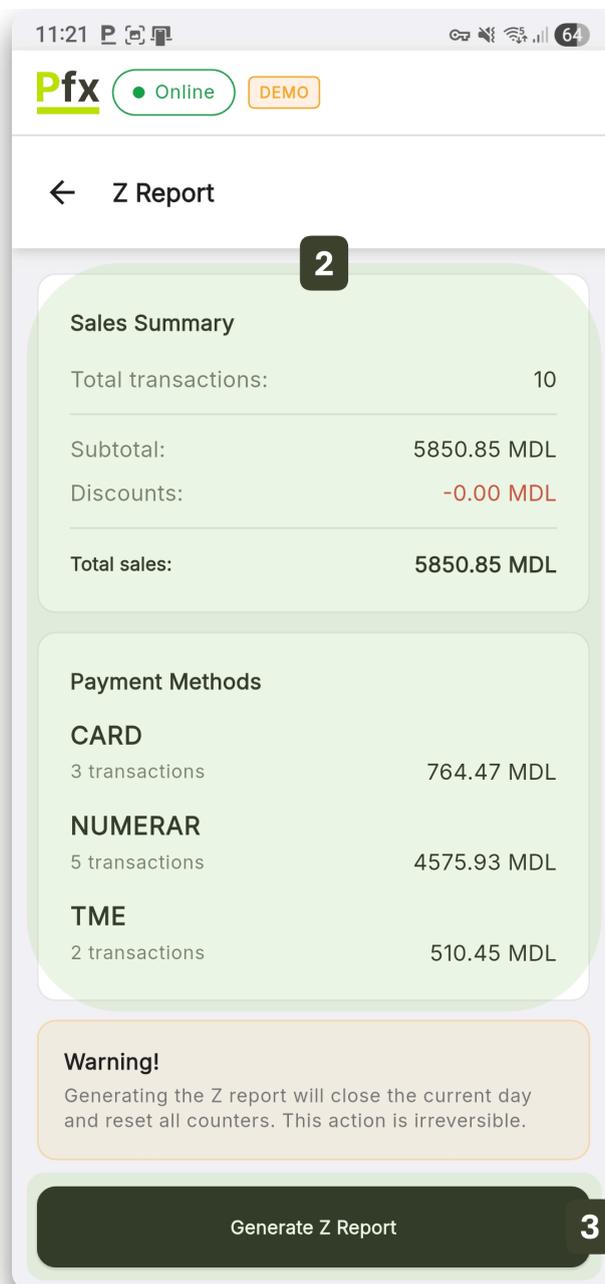
## Z Report (End-of-Day Closing)

The Z Report is the final command for closing the fiscal day. This action resets the counters and transmits the data to MEV (Electronic Sales Monitoring).

### Generating a Z Report

1. Press the **Z Report** button
2. The system displays a summary with the main indicators
3. Press **Generate Z Report** to print





### ATTENTION

1. **Once a day only:** Do not generate the Z Report at lunch or during a shift change. For intermediate checks, use only the **X Report**.
2. **Irrevocable:** Once confirmed, sales are reset to zero. You can no longer issue fiscal receipts for that day.

## Checks Before Z Report

Before generating the Z Report, go through these steps:

- **Check the cash:** Make sure the money in the drawer matches the system (use the X Report)

-  **Process withdrawals:** If company policy requires you not to leave cash in the drawer, execute **Cash Out**

## Periodic Report

The Periodic Report is an advanced audit tool that allows the extraction and printing of fiscal history for a customized time range. It is essential for accounting and performance analysis over long periods, such as weekly, monthly, or quarterly.

## Filtering and Visualization Options

The PosFix system interface allows for combining two types of visualization with two interval selection criteria, providing full flexibility in reporting:

### Report Type (Visualization):

- **Summary:** Displays aggregated information (cumulative totals) for the entire selected period.
- **Detailed:** Provides a daily breakdown, showing the fiscal totals for each day within the selected range.

### Selection Criteria (Filtering):

- **By date:** Allows interval selection using a calendar (Start Date -> End Date).
- **By Z:** Allows you to select the range based on the daily closing report numbers (From Z -> To Z).

#### NOTE

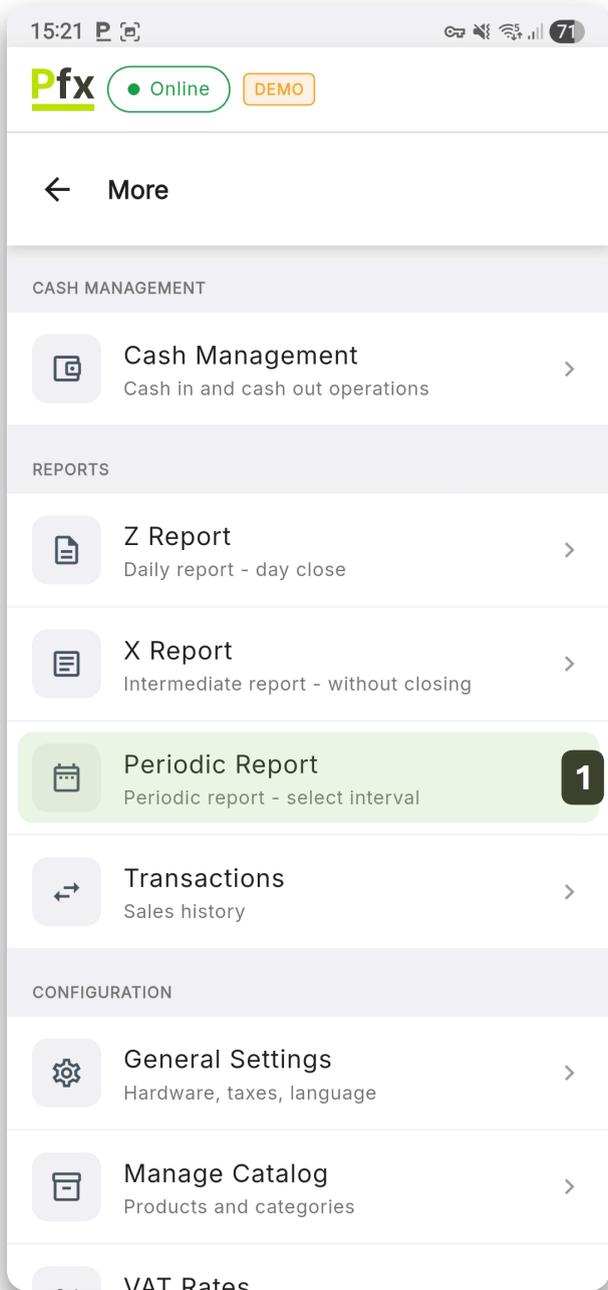
The system automatically sets the **Start Date** field as the **Fiscalization Date**. This represents the exact date the device was registered and put into operation from a fiscal perspective.

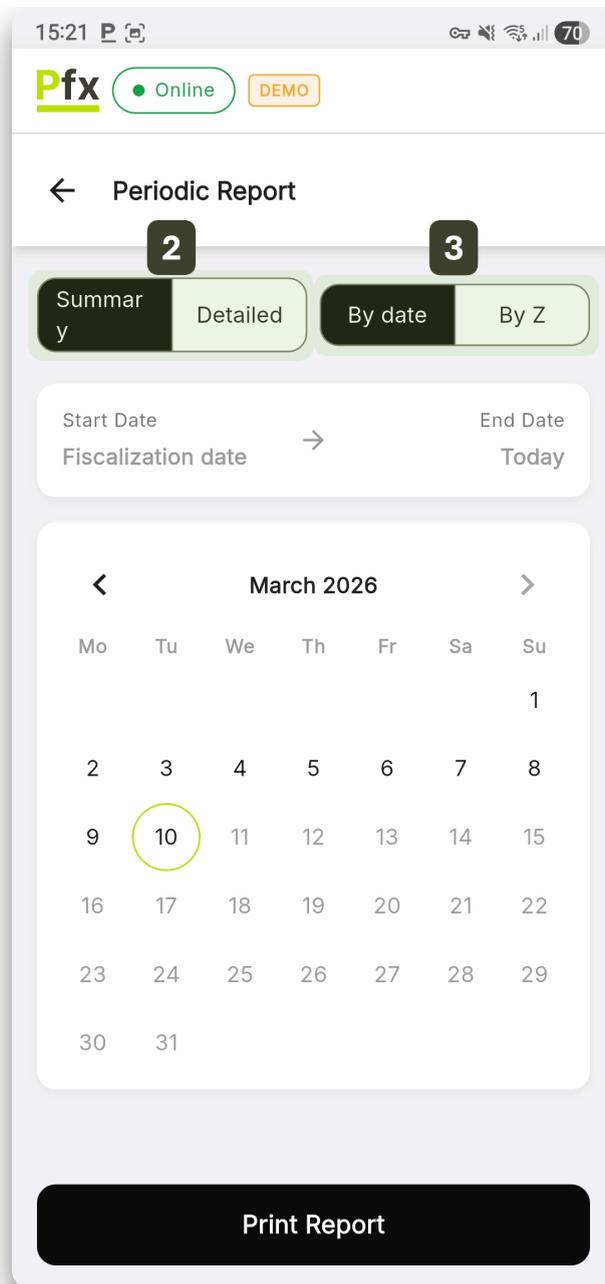
## Generating a Periodic Report

Regardless of the chosen combination, the steps for obtaining the report are as follows:

1. Press the **Periodic Report** button
2. Select between **Summary** or **Detailed**

3. Choose **By date** or **By Z**





4. Selecting the range:

- If you chose **By date**, use the calendar to mark the first and last day of the period.
- If you chose **By Z**, enter the identification numbers of the targeted Z reports.

5. Press the **Print Report** button

← Periodic Report

Summary

Detailed

By date

By Z

Start Date

01 Mar



End Date

10 Mar

4



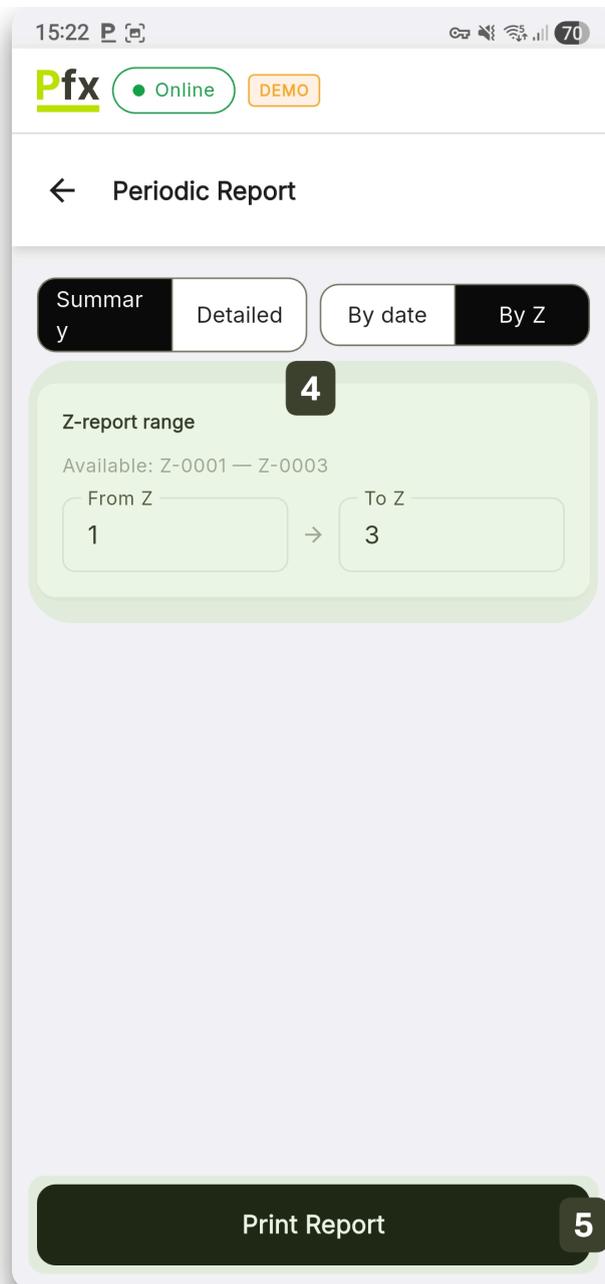
March 2026



Mo	Tu	We	Th	Fr	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Print Report

5



6. Verify the data in the pop-up window, then press **Confirm** to start printing

← Periodic Report

Summary

Detailed

By date

By Z

Start Date

01 Mar



End Date

10 Mar



March 2026



Mo	Tu	We	Th	Fr	Sa	Su
						1
2	3	4	5	6	7	8



Print Periodic Report?

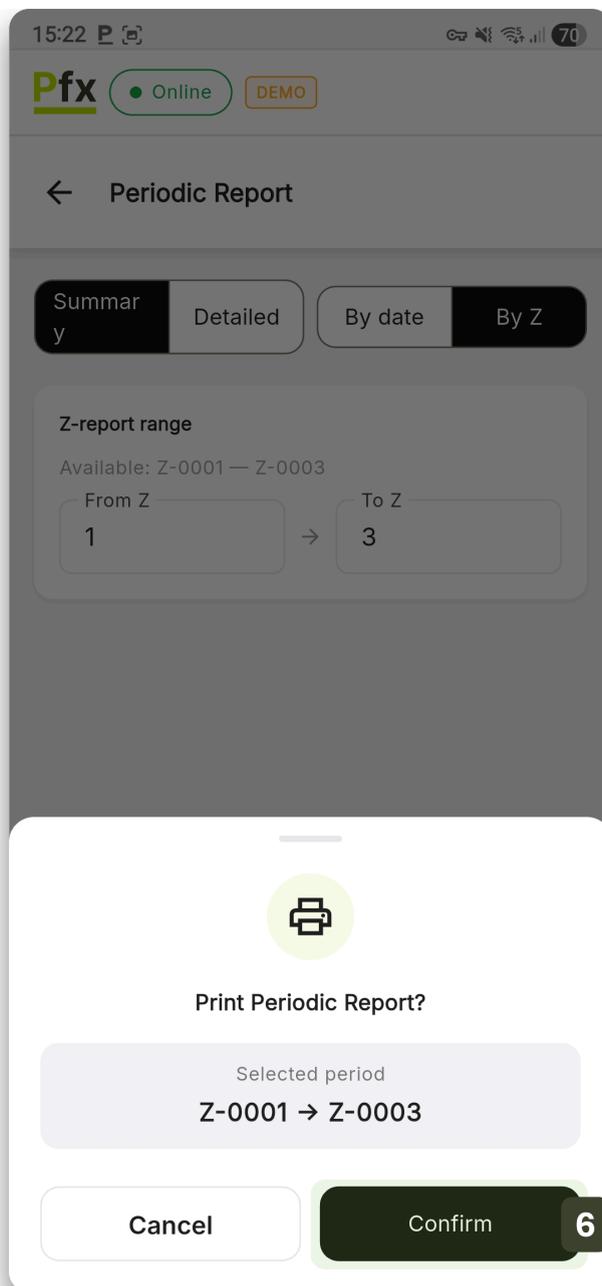
Selected period

01 Mar 2026 → 10 Mar 2026

Cancel

Confirm

6



### ⓘ NOTE

Verify Usually, the accountant requests this report at the beginning of each month (for the previous month) to verify whether the sum of the daily Z Reports matches the fiscal memory.

## Printing Reports

All reports can be printed on the configured thermal printer:

- **Built-in printer** (on POS terminals)
- **Network printer** (connected via WiFi/LAN)
- **Bluetooth printer** (mobile)

 **RECOMMENDATION**

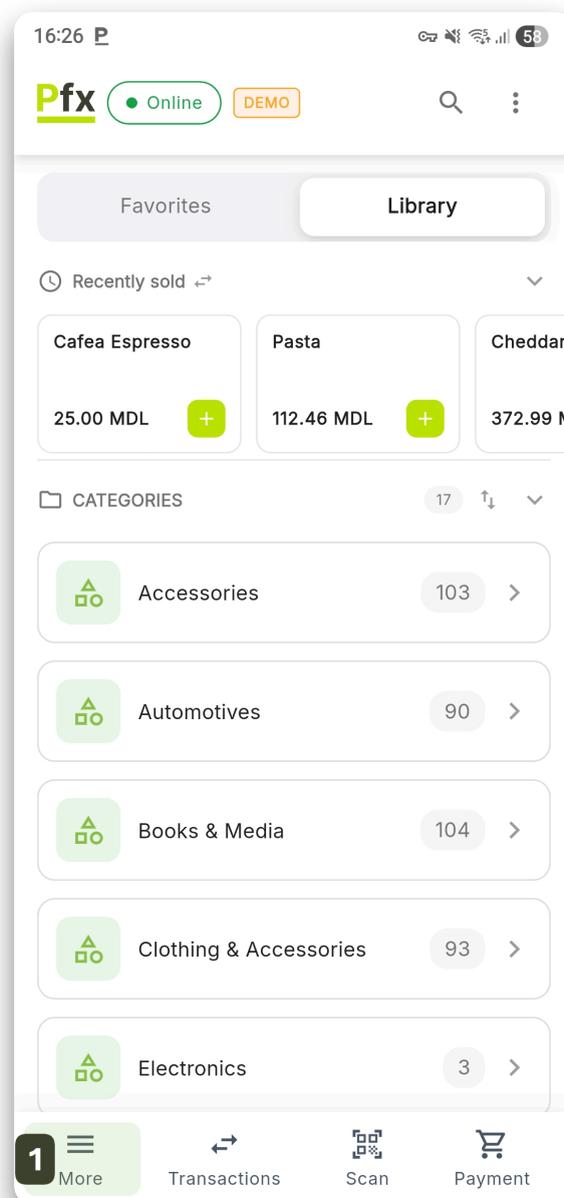
If the printer is not available, reports remain saved in the system and can be reprinted later.

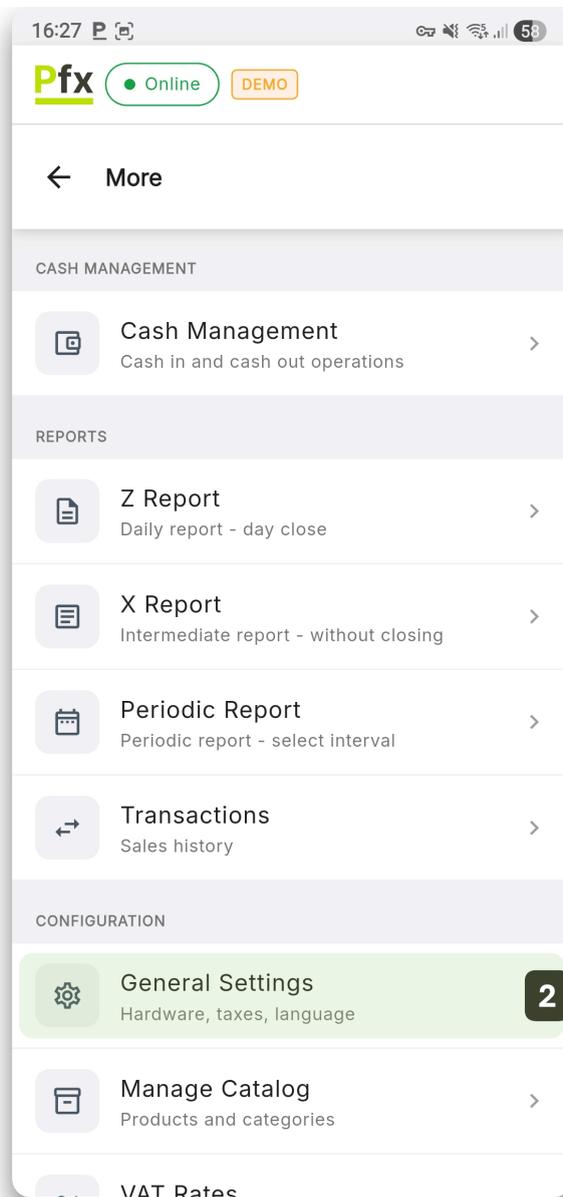
# System Settings

The settings menu is the configuration hub of the terminal, allowing you to adapt the behavior of the PosFix application to the specific requirements of your point of sale.

## Accessing the General Settings Menu

1. Press the **More** button in the bottom navigation bar
2. Select **General Settings**





### NOTE

Changes made in this menu apply **only locally**, to the current device. If you use multiple terminals at the same location, you will need to repeat the configuration on each device individually to ensure uniform operation.

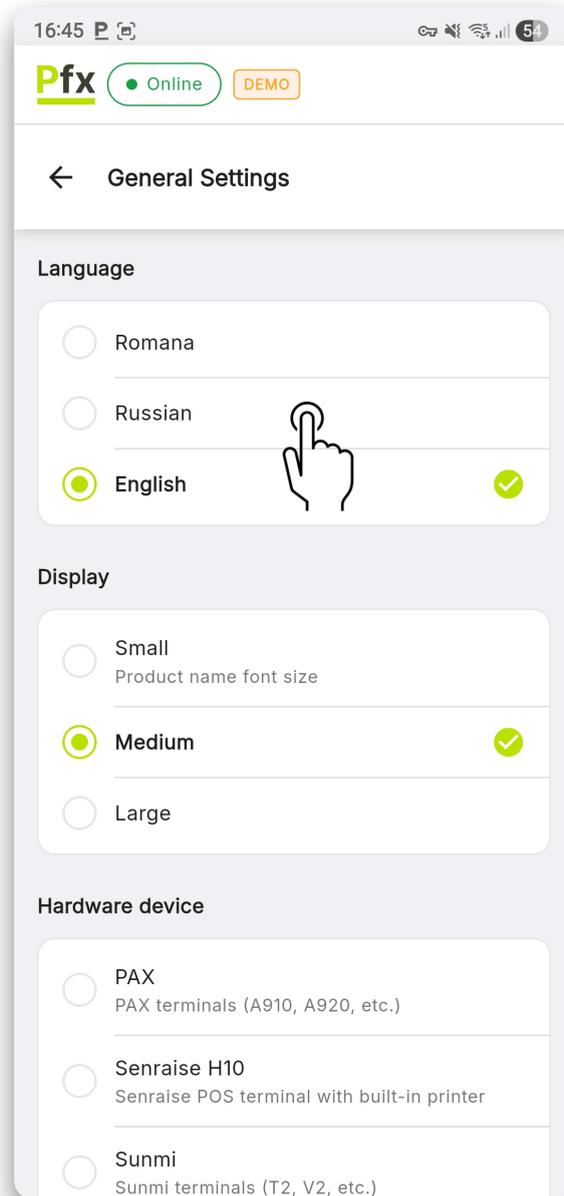
## Language Configuration

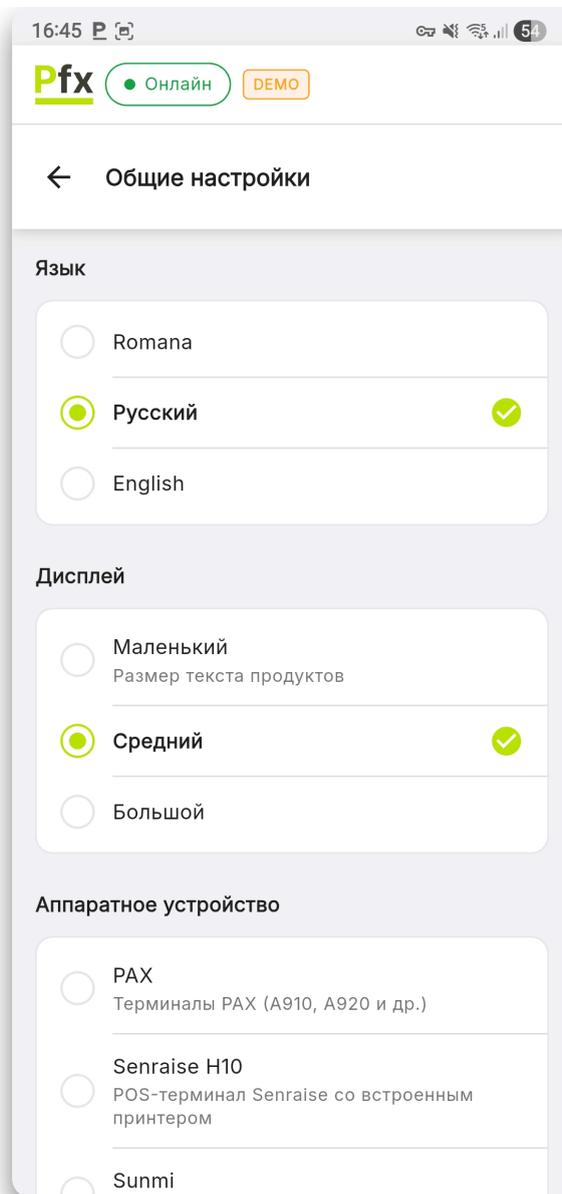
The PosFix system allows quick interface adaptation for operators speaking different languages.

Option	Language
Română	Romanian (Default)
Русский	Russian

Option	Language
English	English

From the **General Settings** menu, tap on the desired language. The application interface will translate automatically immediately after tapping the new option, without requiring a terminal restart.





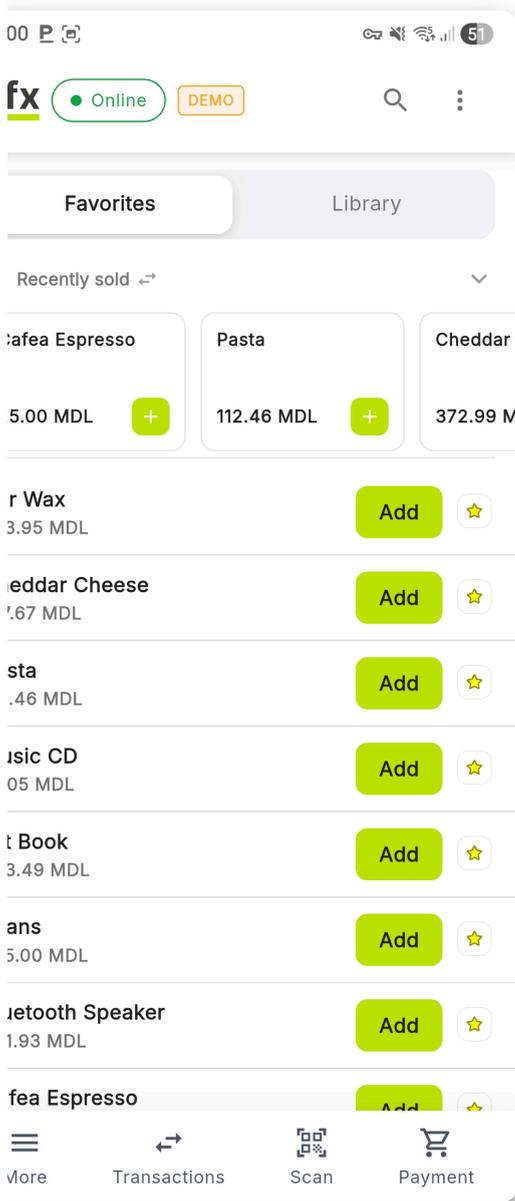
## Display (Product Font Size)

This setting adjusts the text size for product names across all sales screens (grid, list, favorites, cart).

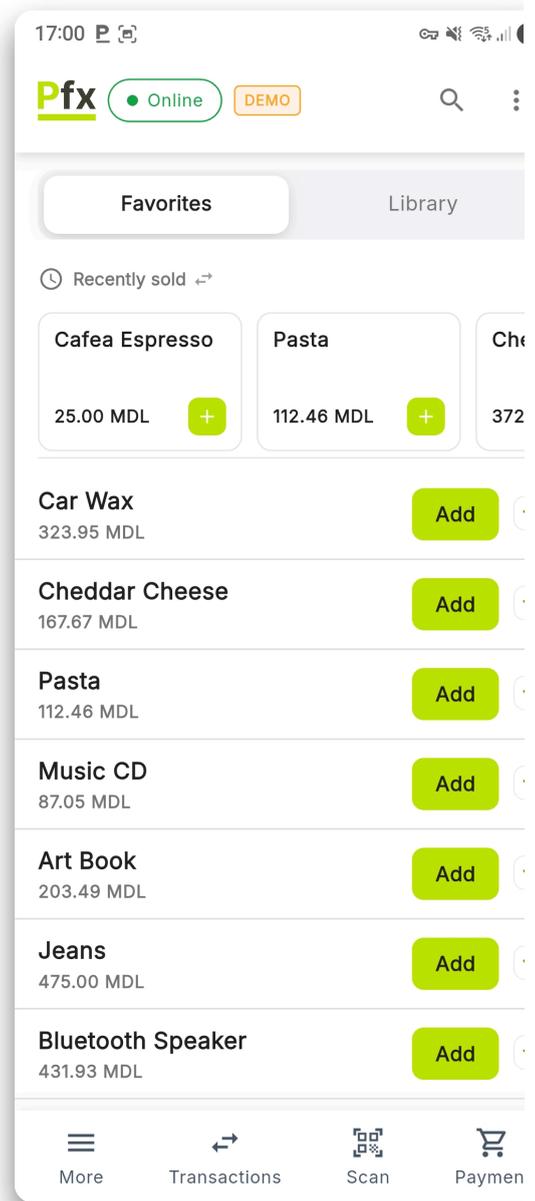
Option	Size	Usage
<b>Small</b>	12px	More products visible on the screen
<b>Medium</b>	14px	Balance between visibility and space (default)
<b>Large</b>	16px	Easy reading, ideal for small screens

In the **General Settings** menu, select the desired option by tapping. The change applies instantly across all screens.

## Medium Font



## Large Font



### 💡 RECOMMENDATION

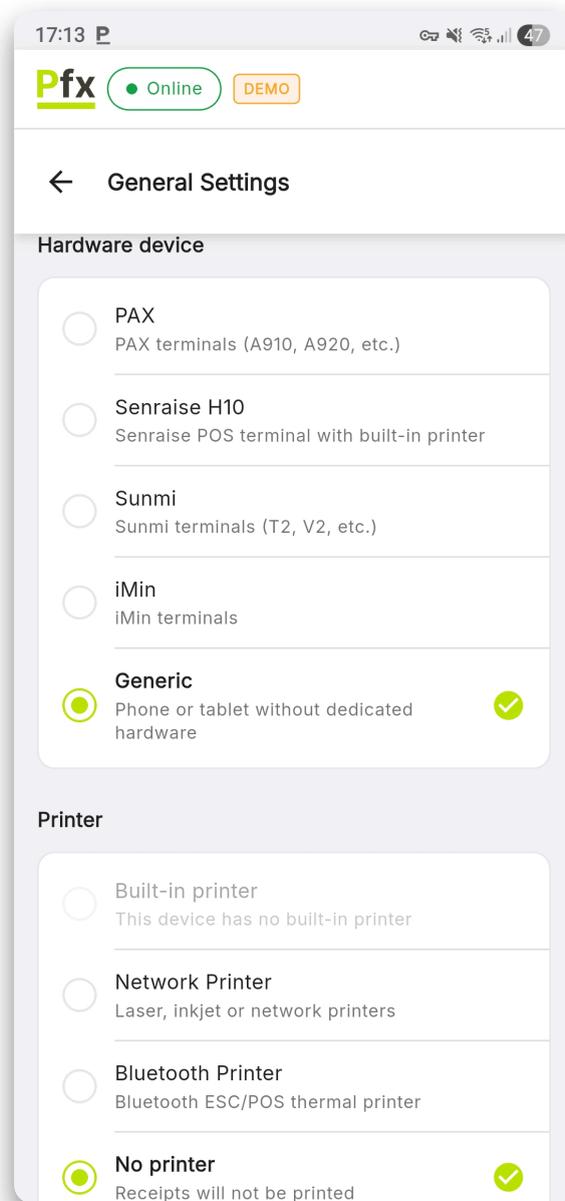
Use **Large** if operators work on terminals with small screens (under 6 inches). Use **Small** to see more products simultaneously on larger screens.

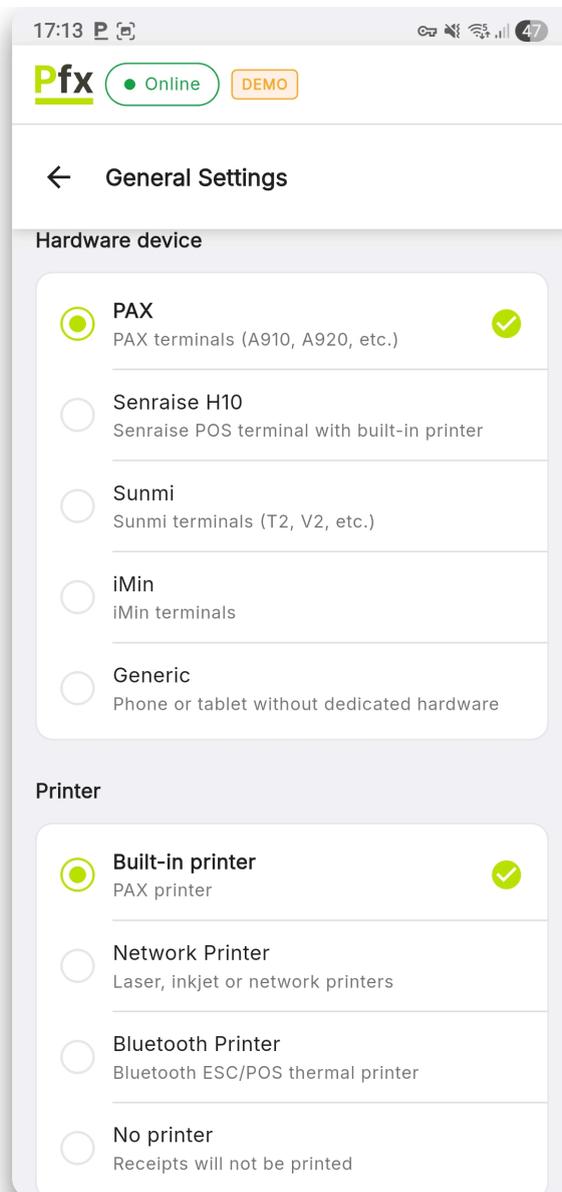
## Hardware Device

Select the type of POS terminal on which the application is running. This setting automatically determines which hardware functions are available (built-in printer, built-in scanner).

### Capabilities by Device:

Device	Built-in Printer	Built-in Scanner
PAX	✔ Yes	✔ Yes
Senraise H10	✔ Yes	✔ Yes
Sunmi	✔ Yes	✔ Yes
iMin	✔ Yes	✔ Yes
Generic	✘ No	✘ No





### ATTENTION

When changing the hardware device, printer and scanner settings may automatically reset if the new configuration does not support the previous options.

### NOTE

If your terminal has a printer, but it is not printing receipts, check whether the device is accidentally set to **Generic**.

## Printer Configuration

Select the type of printer used for issuing fiscal receipts and reports.

### Built-in Printer

Available on POS terminals (PAX, Senraise, Sunmi, iMin):

- Activates automatically when selecting the corresponding hardware device
- No additional configuration required

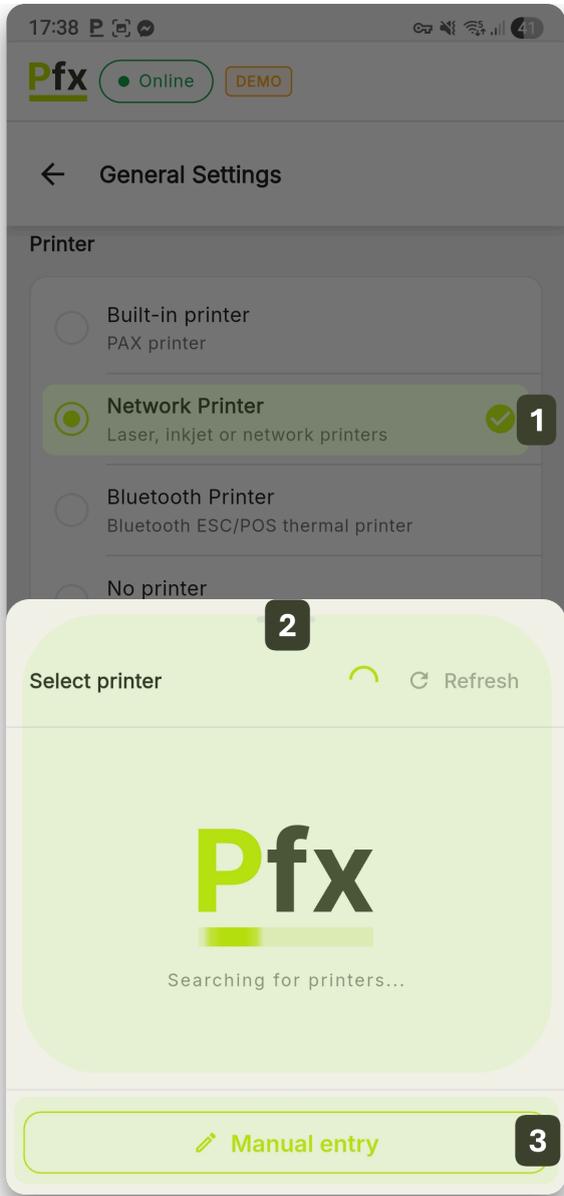
## **Network Printer (Wi-Fi / LAN)**

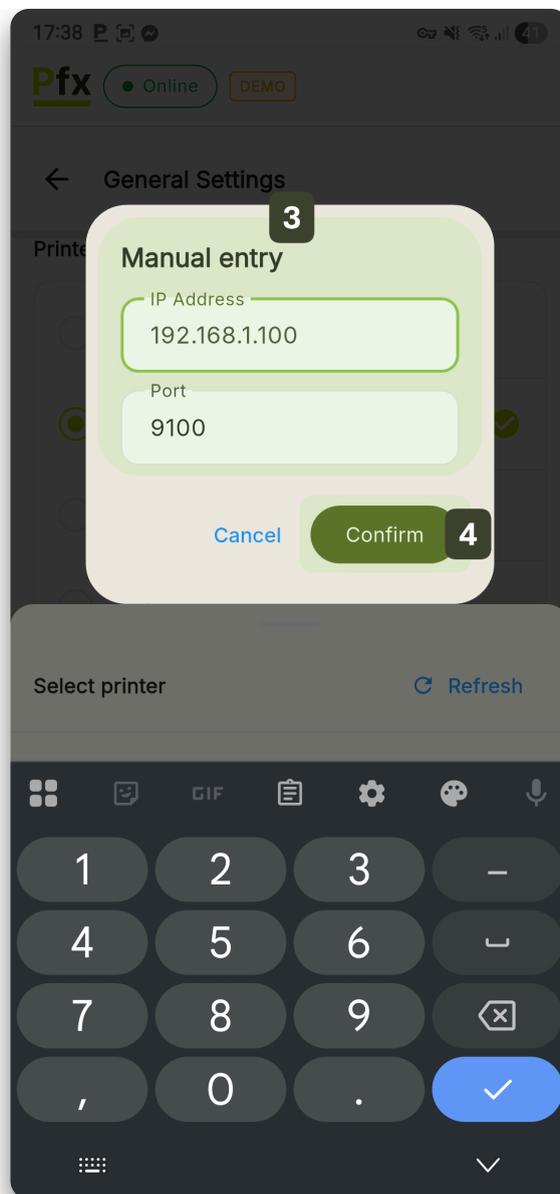
For thermal printers connected via Wi-Fi or LAN:

1. Select **Network Printer** as the printer type
2. The system will automatically open the **Select Printer** window and begin the automatic search

*Wait for the application to scan the network. If the printer is detected, it will appear in the list with its name or IP address*

3. **Manual Entry:** If the printer is not automatically detected:
  - Press **Manual Entry**
  - Enter the **IP Address** of the printer
  - Enter the **Port** (default: 9100)
4. Press the **Confirm** button to save the settings





### NOTE

Make sure the POS terminal and the printer are connected to the same Wi-Fi or LAN network.

## Bluetooth Printer

For portable thermal printers:

1. Select **Bluetooth Printer** as the printer type
2. The system displays:
  - o **Paired devices:** Printers previously connected
  - o **Discovered devices:** New printers detected nearby
3. Select the printer from the list  
*Once selected, it will appear displayed under the "Bluetooth Printer" title.*

← General Settings

Printer

Built-in printer

PAX printer

Network Printer

Laser, inkjet or network printers

Bluetooth Printer

Bluetooth ESC/POS thermal printer

1

No printer

Receipts will not be printed



Scanner

Built-in scanner

PAX scanner

Bluetooth Scanner

External Bluetooth 2D HID scanner

No scanner

No barcode scanner

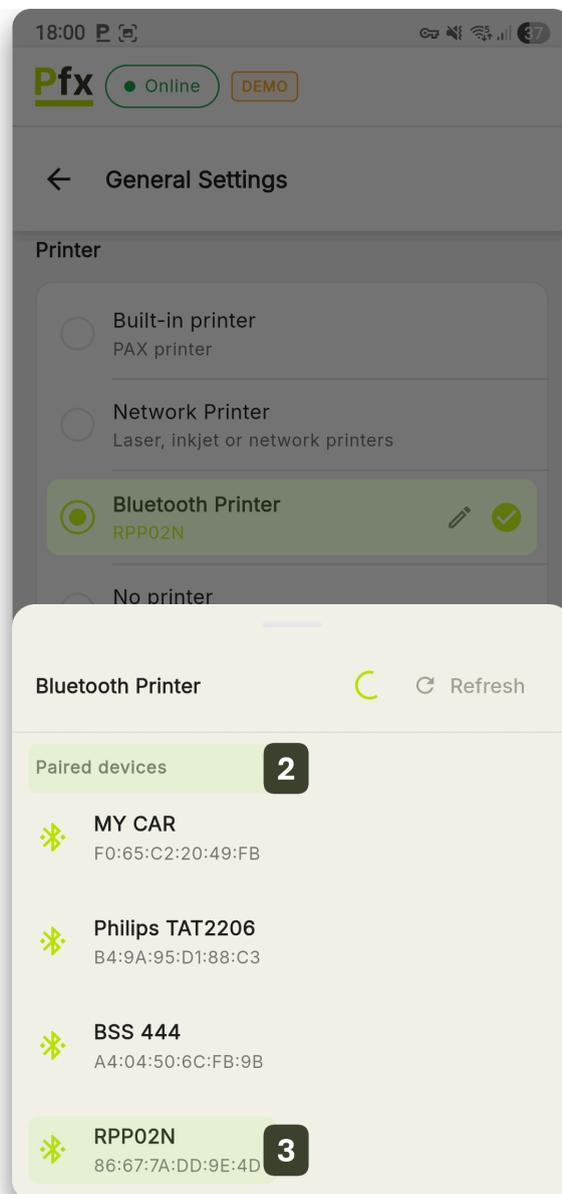


Paper Width

58mm

~32 chars - portable printers





### NOTE

Before using a Bluetooth printer, you need to pair it from **Android Settings** → **Bluetooth**.

## Scanner Configuration

The PosFix system allows quick product addition by scanning barcodes, using either the terminal's built-in hardware or external peripherals.

### Built-in Scanner (Integrated)

This option is usually activated automatically once you have selected the correct hardware profile for the terminal.

Available on POS terminals (PAX, Senraise, Sunmi, iMin):

- Activates automatically when selecting the hardware device
- Scanning is performed using the physical side buttons located on the terminal

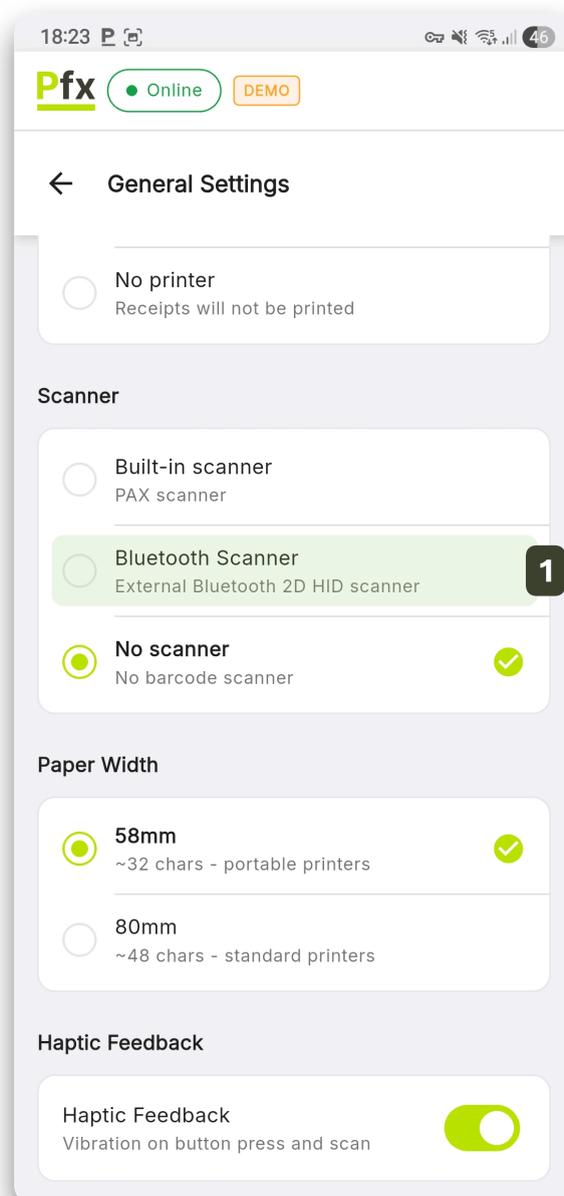
## Bluetooth Scanner (External)

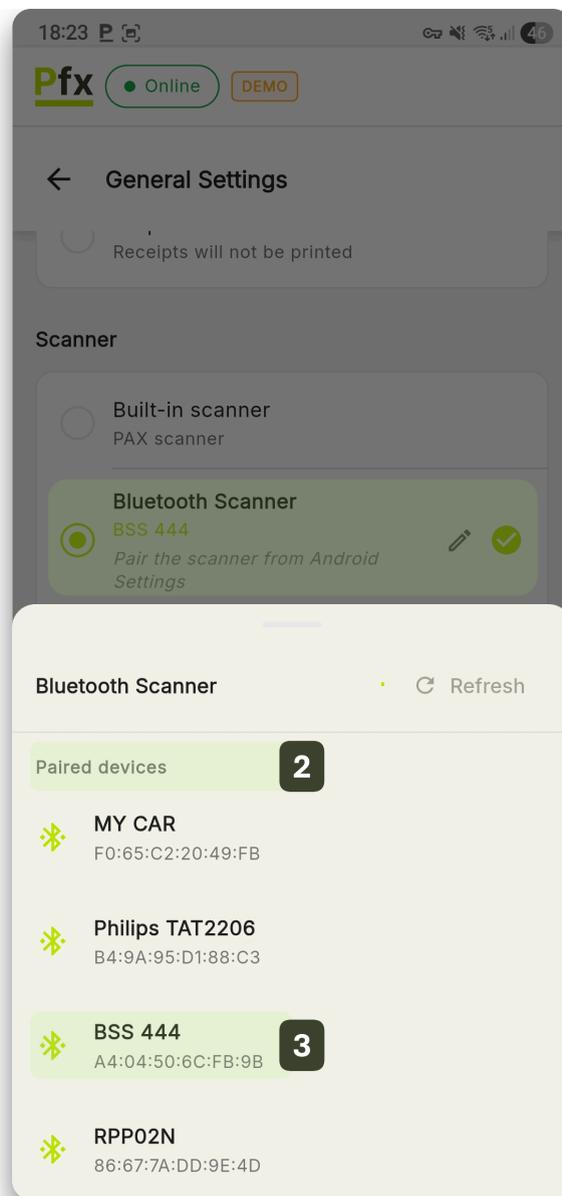
To use a wireless barcode reader, follow these steps:

1. Select **Bluetooth Scanner** as the scanner type
2. The system displays:
  - **Paired Devices:** Scanners previously connected
  - **Discovered Devices:** New scanners detected nearby

3. Select the scanner from the list

*Once selected, it will appear displayed under the "Bluetooth Scanner" title.*

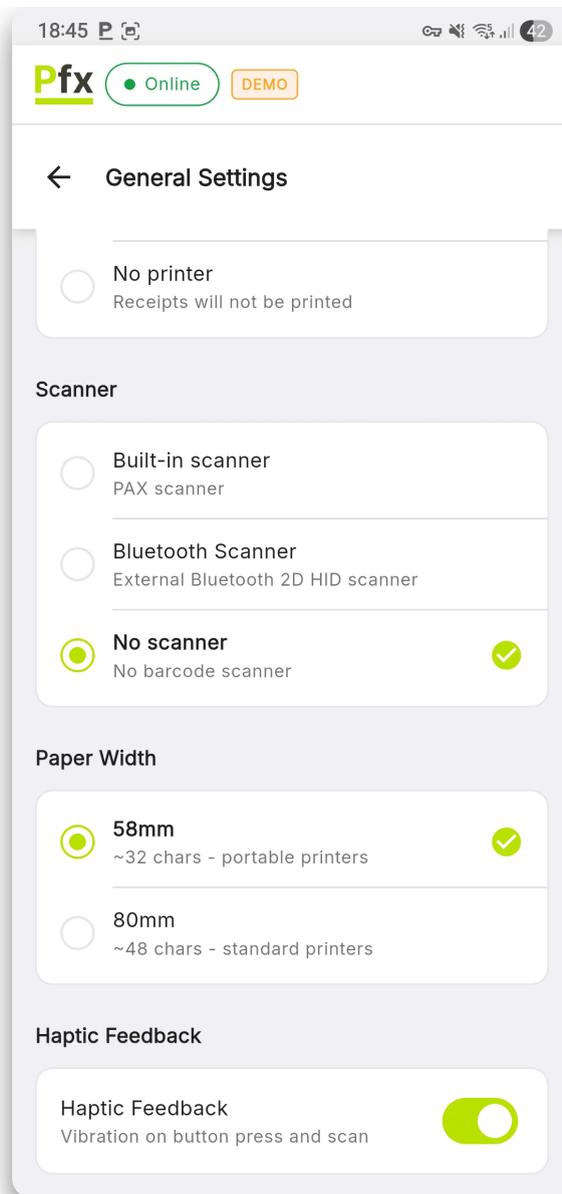




## Paper Width

This setting defines how text is formatted and aligned on the fiscal receipt, ensuring that no information is cut off at the edges. Selecting the wrong width can lead to an unprofessional appearance of the document or the inability to read the QR code.

Option	Technical Description	Description
<b>58mm</b>	Approximately 32 characters per line	Specific for mobile, portable printers and compact POS terminals
<b>80mm</b>	Approximately 48 characters per line	Standard for printers usually used at counters with high volume of sales



## Haptic Feedback

This feature provides physical confirmation to ensure the operator that their action has been registered by the system, being extremely useful in noisy or dynamic work environments.

Enable or disable vibration during interface interactions:

State	Description
Enabled	Short vibration when pressing buttons
Disabled	No tactile feedback

### RECOMMENDATION

Enable haptic feedback in noisy environments to tactically confirm performed actions.

← General Settings

No printer  
Receipts will not be printed

Scanner

Built-in scanner  
PAX scanner

Bluetooth Scanner  
External Bluetooth 2D HID scanner

No scanner  
No barcode scanner

Paper Width

58mm  
~32 chars - portable printers

80mm  
~48 chars - standard printers

Haptic Feedback

Haptic Feedback   
Vibration on button press and scan

# Catalog and Product Management

The **Manage Catalog** module is the control center for your inventory, allowing administration of the product list, category hierarchy, and VAT rate associations directly from the Android terminal.

## Accessing the Catalog

1. Press the **More** button in the bottom navigation bar
2. Select **Manage Catalog**

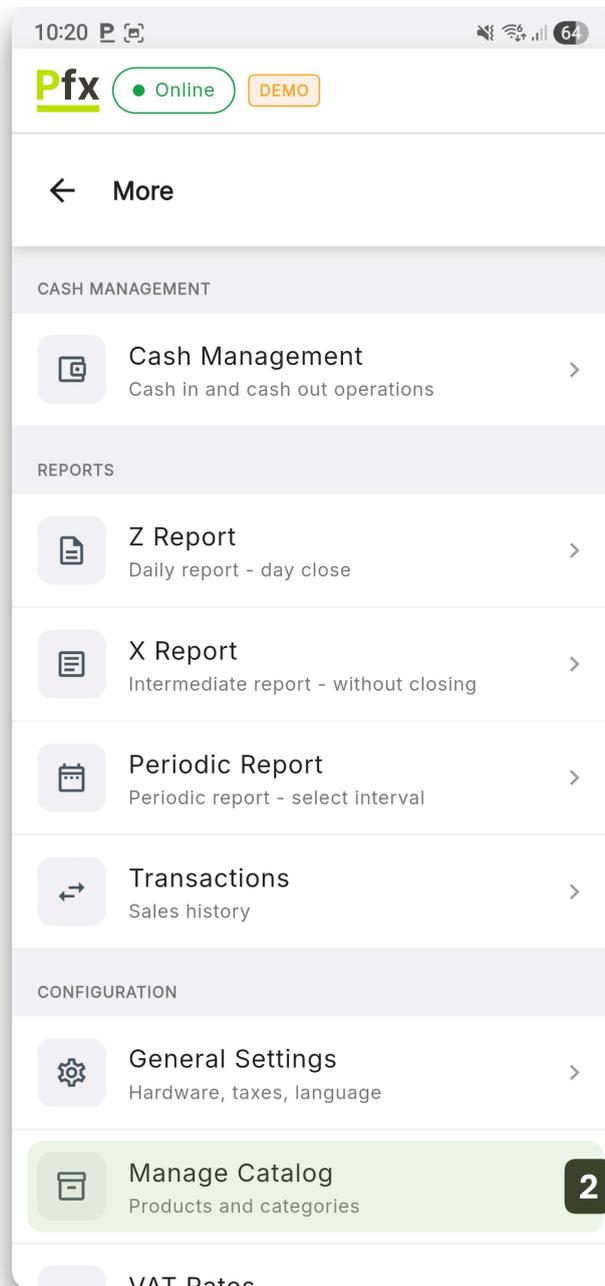
Favorites Library

Recently sold

Music CD 87.05 MDL	Pasta 112.46 MDL	Art Book 203.49 M
-----------------------	---------------------	----------------------

CATEGORIES 17

- Accessories 103
- Automotives 90
- Books & Media 104
- Clothing & Accessories 93
- Electronics 3



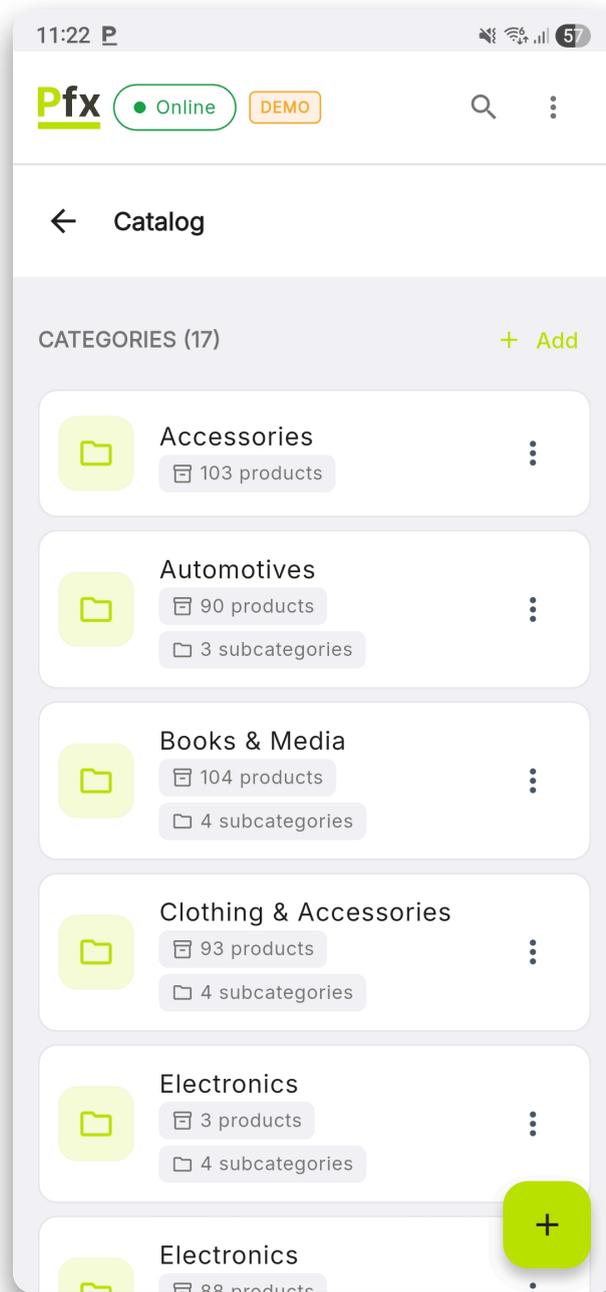
### ⚠️ PERMISSIONS

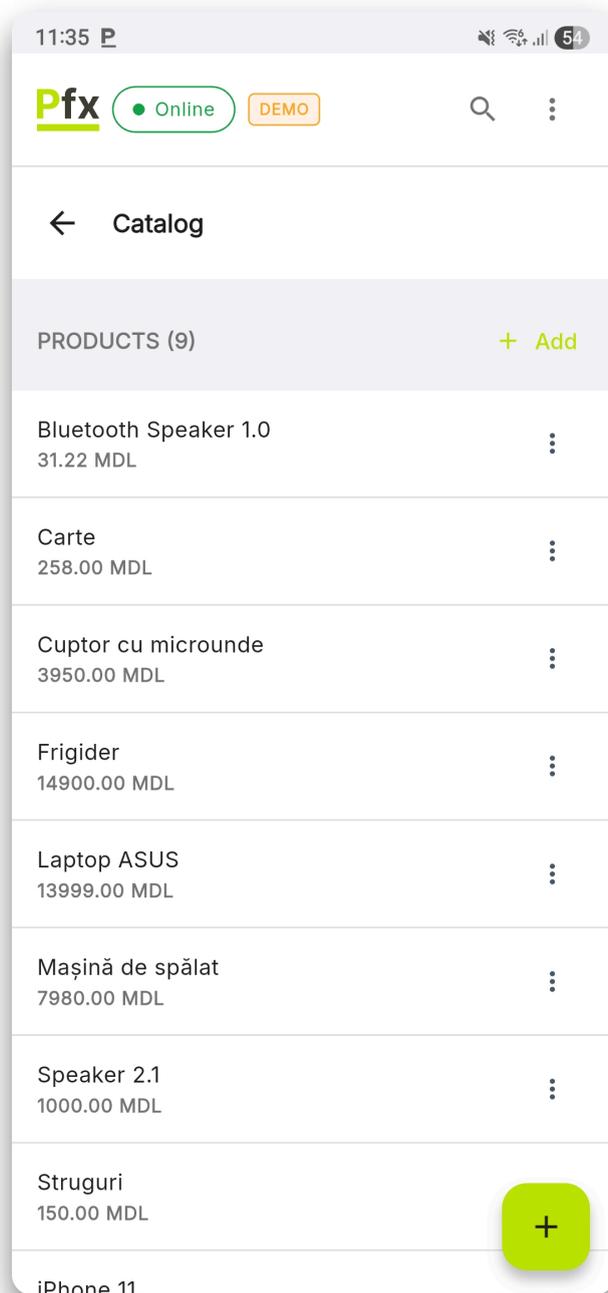
Editing functions require **Administrator** rights. Cashiers can view the catalog but cannot modify products.

## Catalog Interface

The administration screen is optimized for smooth navigation between product groups and individual items, providing quick access to creation functions.

Element	Description
<b>Search bar</b>	Search products by name or barcode
<b>Categories</b>	Hierarchical navigation through categories and subcategories
<b>Location Indicator</b>	Indicator of current position in the hierarchy
<b>Product list</b>	Products from the selected category
<b>View mode</b>	Switch between Grid and List
<b>Add button</b>	Create new categories and products





# Product Management

## Adding a New Product

1. On the **Catalog** screen, press the **[+]** button in the bottom right corner
2. From the pop-up menu, choose the **New product** option

← Catalog

CATEGORIES (17)

+ Add



Accessories

103 products



Automotives

90 products

3 subcategories



Books & Media

104 products

4 subcategories



Clothing & Accessories

93 products

4 subcategories



Electronics

3 products

4 subcategories



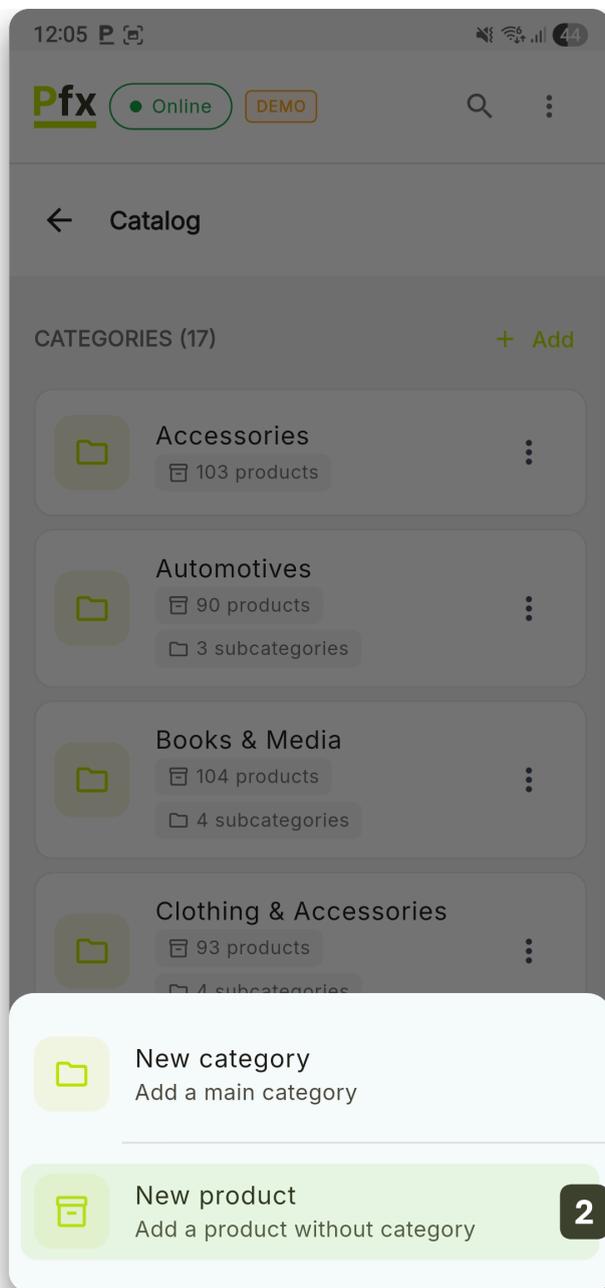
1



Electronics

88 products





3. Tap on the **Advanced options** section to expand the form with additional details

4. Fill in the fields:

Field	Type	Description
<b>Product Name</b>	Required	Name that appears on the receipt and in the menu
<b>Price</b>	Required	Final selling price (including VAT)
<b>Category</b>	Required	Group the product belongs to
<b>VAT Rate</b>	Required	Select the fiscal rate: A (20%), B (8%), C (0%)

<b>Field</b>	<b>Type</b>	<b>Description</b>
<b>Barcode</b>	Optional	Scan or type the EAN/UPC code
<b>SKU / PLU</b>	Optional	Internal codes for inventory management and quick identification
<b>Unit of Measure</b>	Optional	Unit of measure (pcs, kg, cm, mg, etc.)
<b>Description</b>	Optional	Additional details (ingredients, origin, etc.)
<b>Status</b>	Active/Inactive	Availability for sale

5. Press **Add product** to finalize the registration

12:07 44

New product **4** X

Product name \*

\$ Price (MDL) \*

Category  
No category

VAT Rate \*  
Cota standard (20.0%)

Advanced options **3**

Barcode

SKU PLU

Unit of measure  
Bucata (buc)

Description

Is active  
Inactive products are not shown in menu

Add product **5**

**ATTENTION**

Make sure you select the correct **VAT Rate** for each product. An incorrect selection leads to erroneous fiscal receipts.

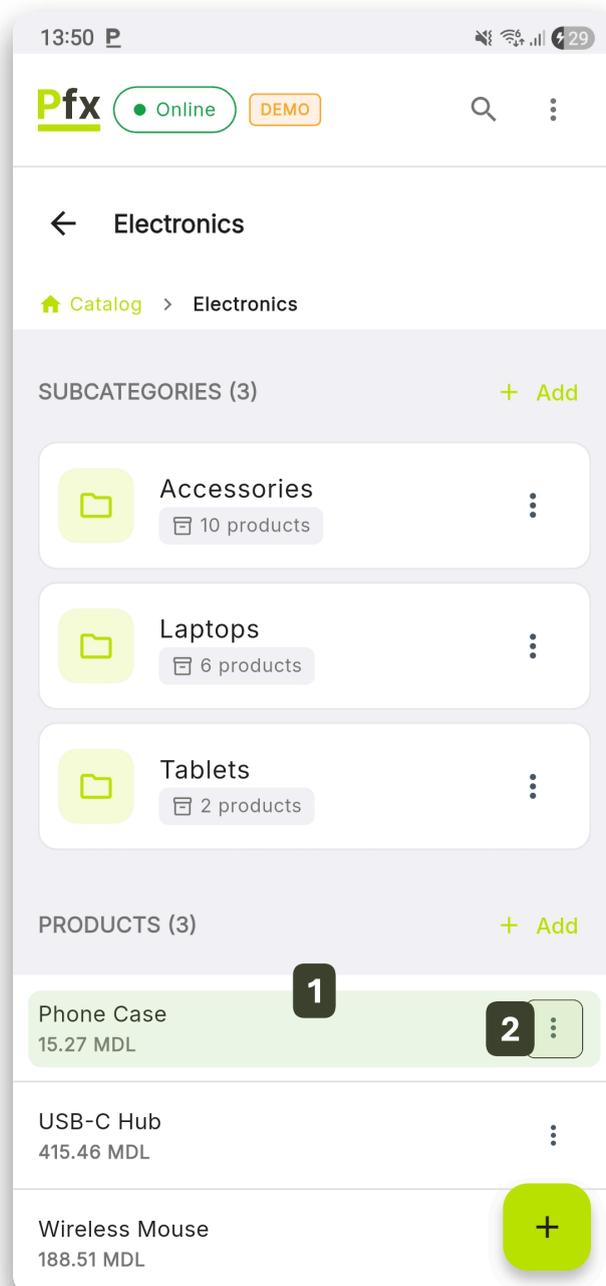
**RECOMMENDATION**

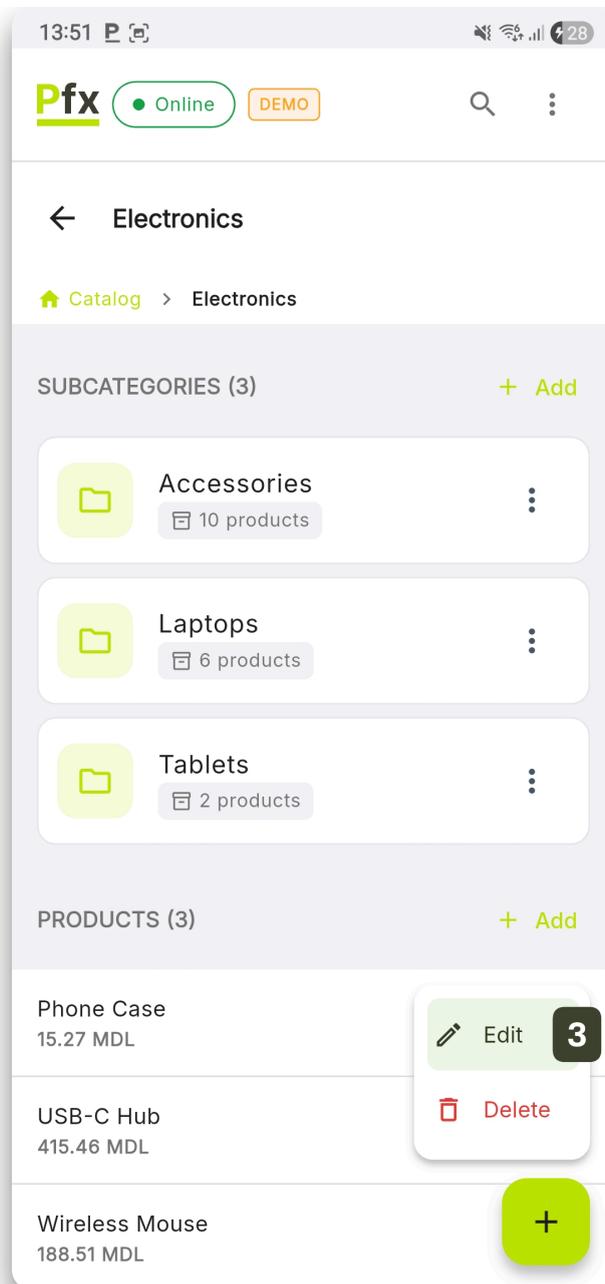
For the **Barcode** field, do not type the digits manually. Tap the field and scan the product with the scanner. This eliminates the risk of errors.

## Editing a Product

Updating product information can be done quickly, either directly from the management module or through quick gestures from the sales screen.

1. Locate the product in the catalog (search or category navigation)
2. Tap on the three-dot icon [ : ] next to the product
3. Select the **Edit** option





4. Make the necessary changes in the displayed fields

5. Press **Save changes**



In the **Library** or **Favorites** tabs, perform a long press on any product to access the editing screen.

## Deactivating a Product

This function is essential for inventory management and seasonal offers. It allows temporarily removing a product from the cashier's sales screens without permanently deleting its data from the system.

Steps for deactivation:

- Open the product editing screen
- Inside the **Advanced options** section, scroll to the **Is active** option
- Tap the green toggle to switch it to the "inactive" position
- Press the **Save changes** button to apply the setting

*Products that have been removed from sale appear marked with a specific "Inactive" icon*

15:44 49

### Edit product ✕

Product name \*  
 Calculator

Price (MDL) \*  
\$ 482.56

Category  
 Organization

VAT Rate \*  
% Cota standard (20.0%)

**Advanced options**

Barcode  
 2043462685376

SKU  
PROD-2026-8

PLU  
3321

Unit of measure

Description  
 Ergonomic executive chair upholstered in bonded black

Is active  
Inactive products are not shown in menu

**Save changes**

**NOTE**

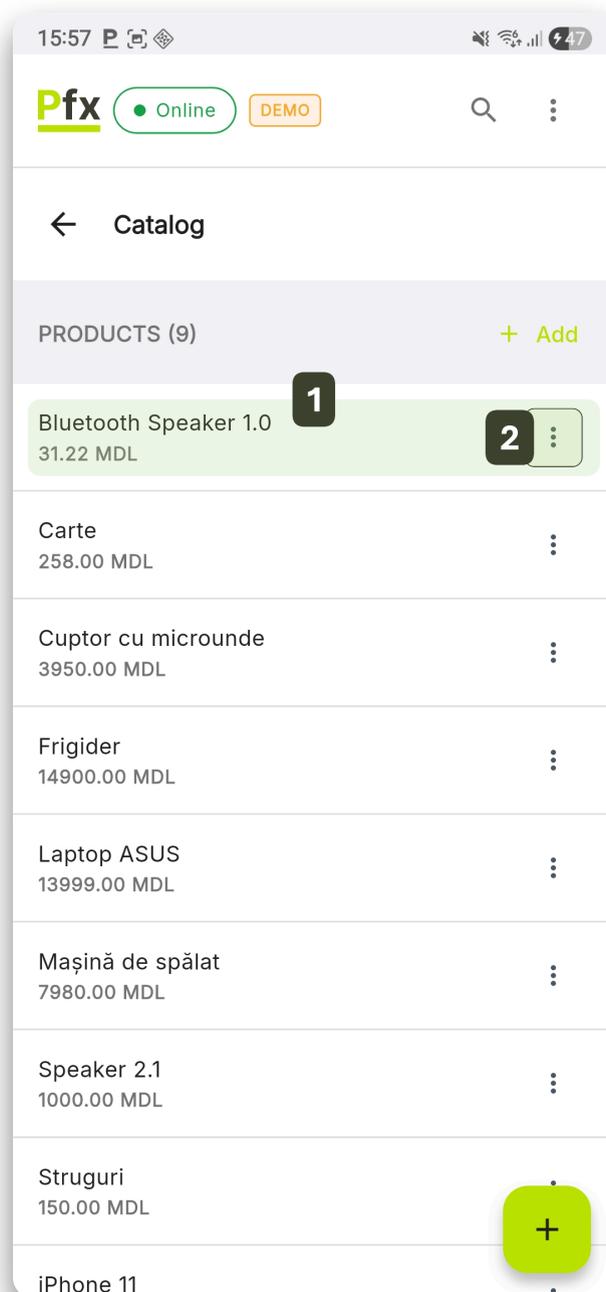
The product remains in the database, so all previous fiscal reports and sales statistics remain accurate and complete.

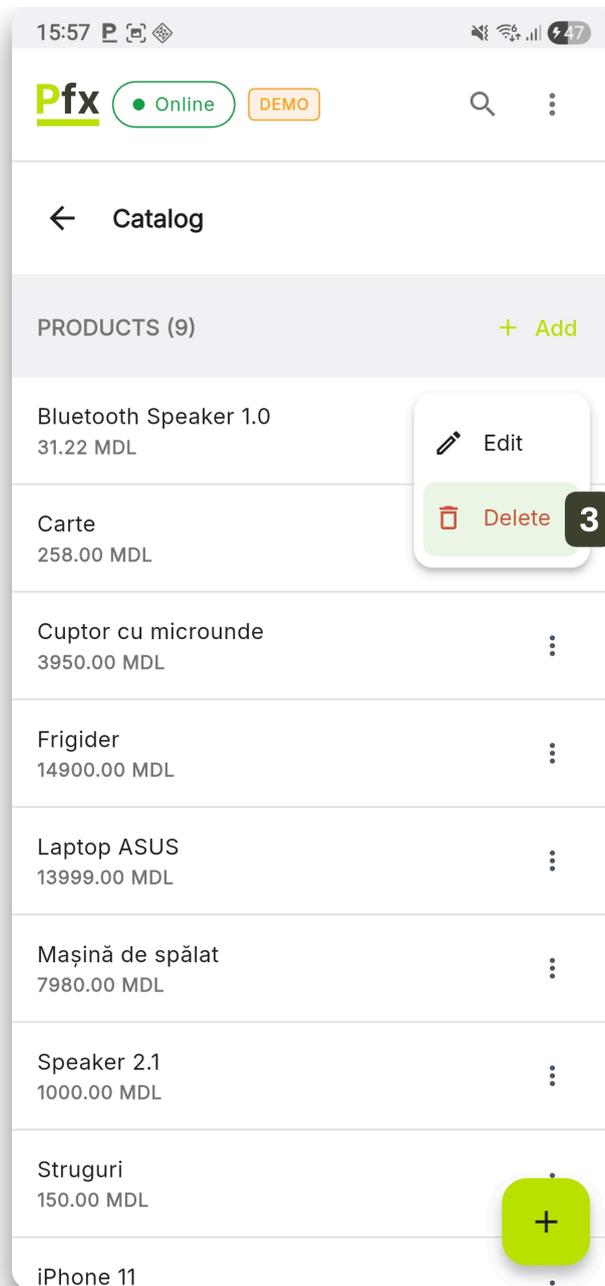
## Deleting a Product

This function is intended for permanent removal of items from the terminal's sales list, recommended only for correcting data entry errors or for products you no longer sell.

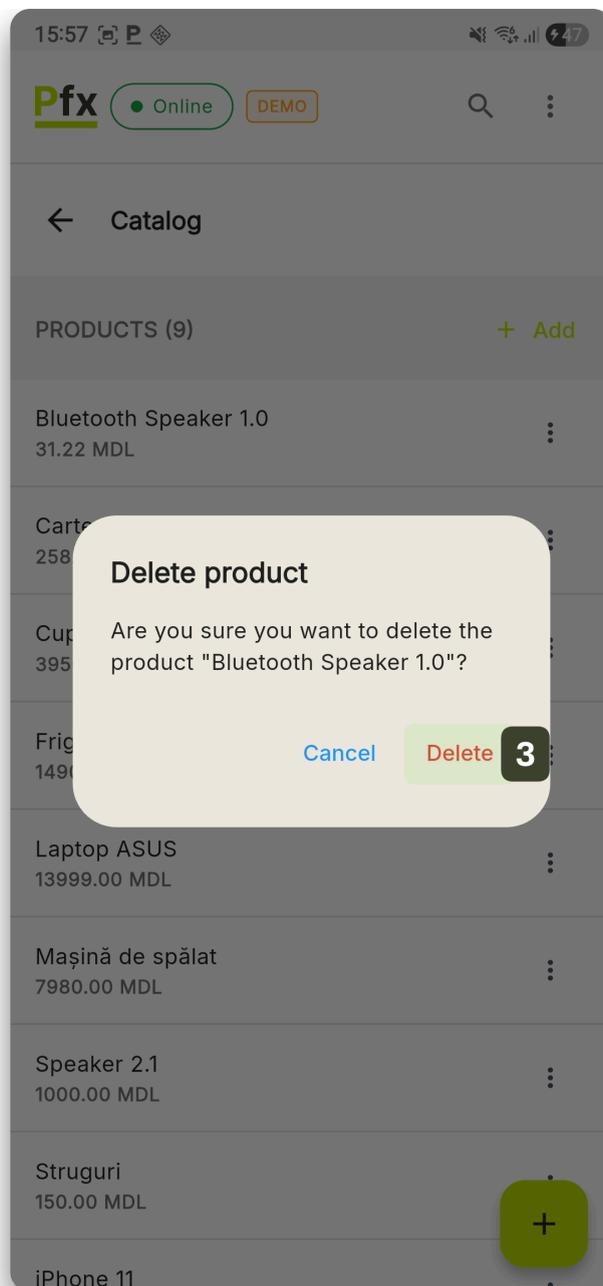
Steps for deletion:

1. On the **Catalog** screen, identify the product you want to remove
2. Tap on the three-dot icon [ : ] next to the product
3. Select the **Delete** option





4. In the pop-up window, press the **Delete** button to confirm the action



### ATTENTION

**Locally irreversible action:** Once confirmed, the deletion removes the product from the terminal interface.

### NOTE

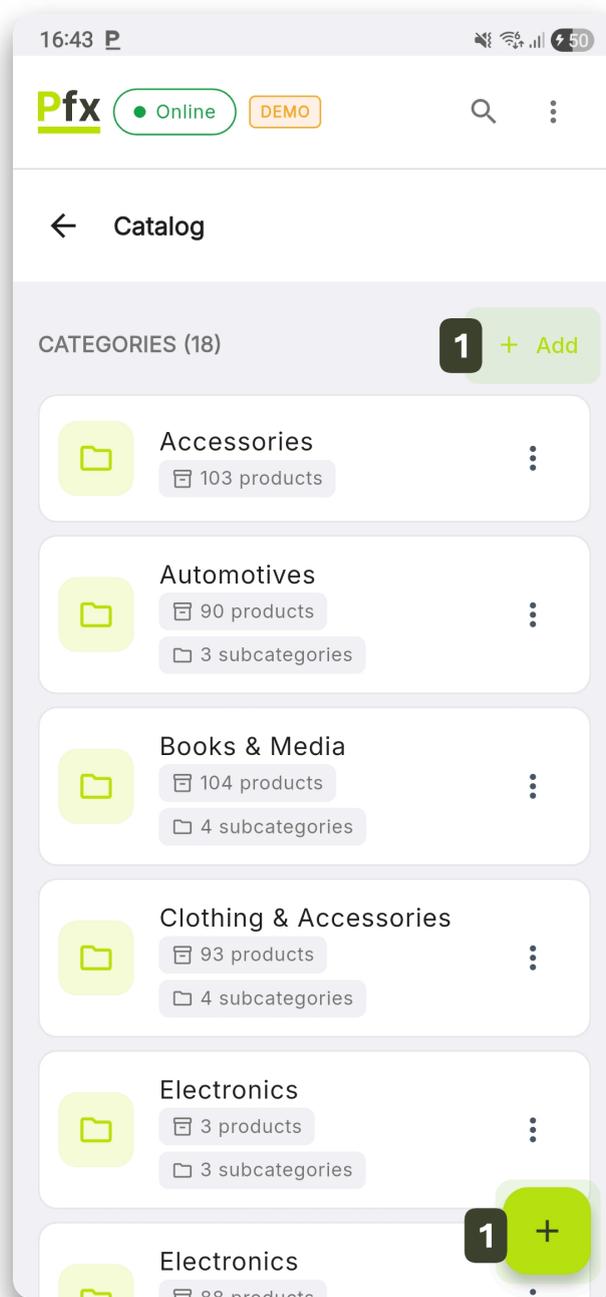
The deleted product remains archived in the control panel (Dashboard) on the server, even if it is no longer visible on the terminal. If a product needs to be brought back to the catalog, this operation can only be performed **by an Administrator** from the web management interface.

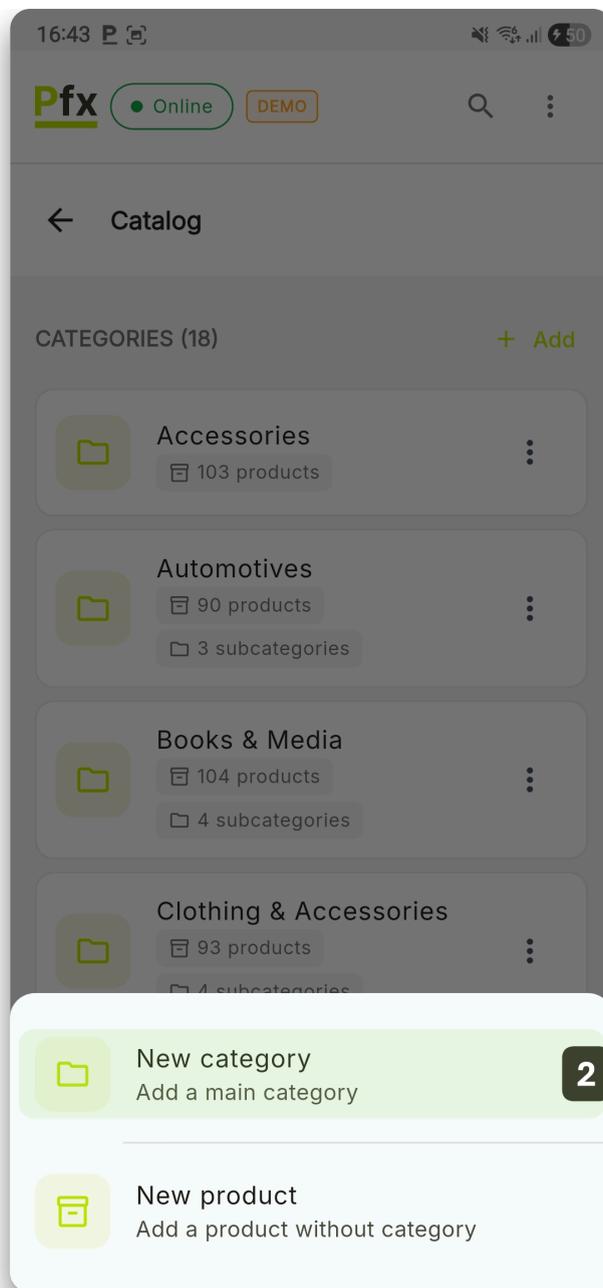
# Category Management

Categories are essential for the logical organization of products, allowing cashiers to quickly find items during sales. The PosFix system supports unlimited hierarchies, allowing you to create complex structures of categories and subcategories.

## Adding a Category

1. On the **Catalog** screen, press the **Add** button (for quick access) or the [ + ] button in the bottom right corner
2. Select the **New category** option



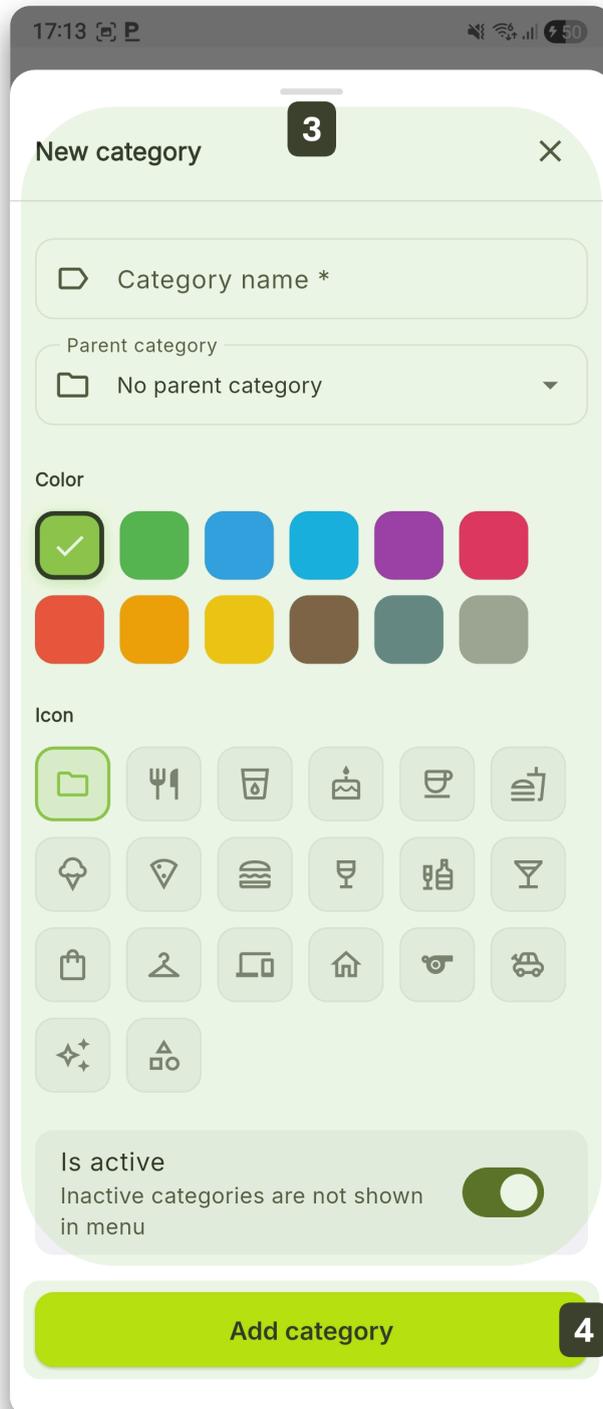


3. Fill in the form:

Field	Functionality
<b>Category name</b>	Enter the name that will appear on the sales screen
<b>Parent category</b>	Leave the field as "No parent category" for a main category or select an existing category to create a subcategory
<b>Color</b>	Choose a color from the available palette to visually identify the group on the sales screen

Field	Functionality
Icon	Select a representative symbol
Is active	Deactivation toggle

4. After configuration, press the **Add category** button



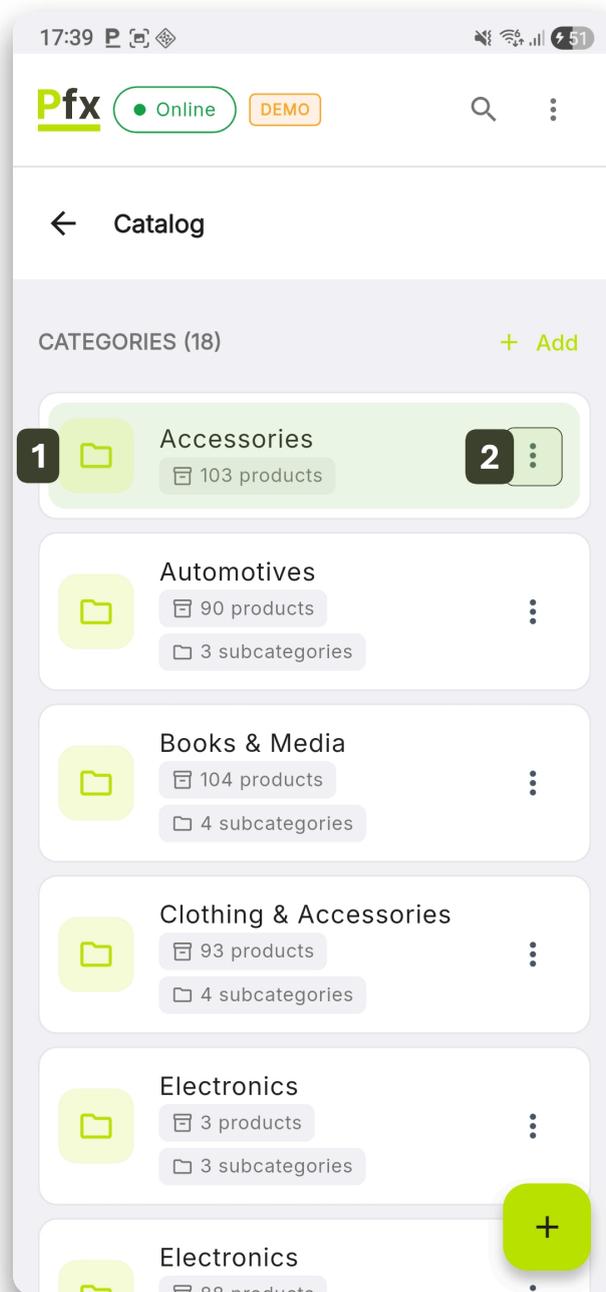
ⓘ NOTE

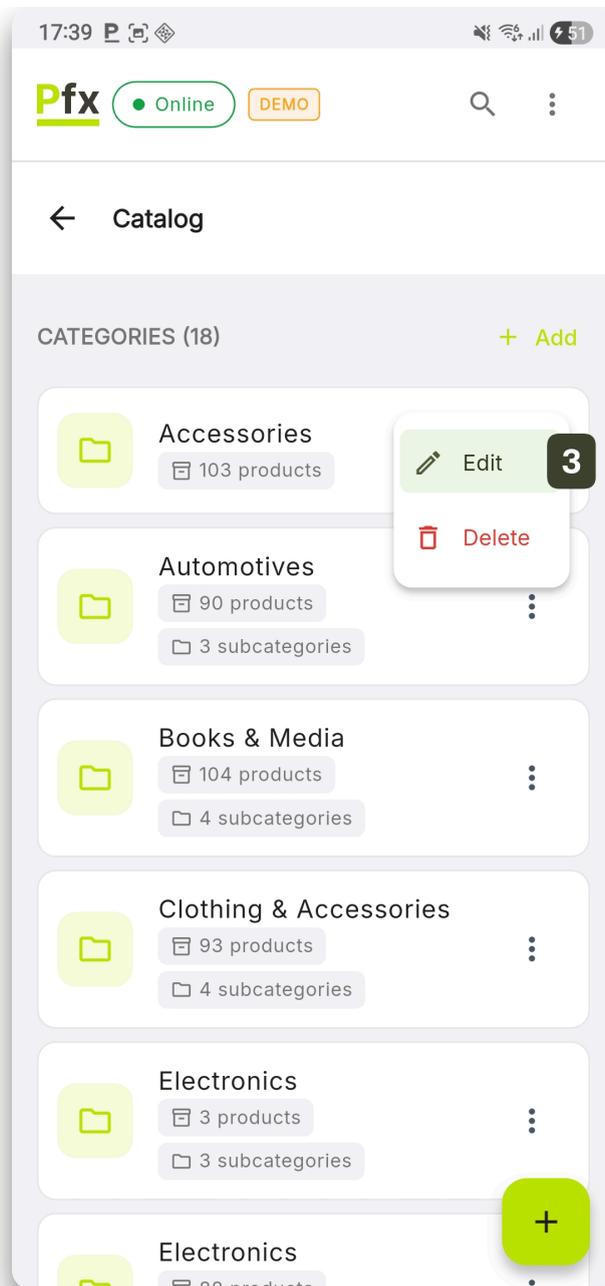
Under each category, the system will automatically display the number of products and subcategories it contains.

## Editing a Category

This function allows updating the name, changing the hierarchy (subcategory -> main category or vice versa), and visual customization to optimize the sales flow.

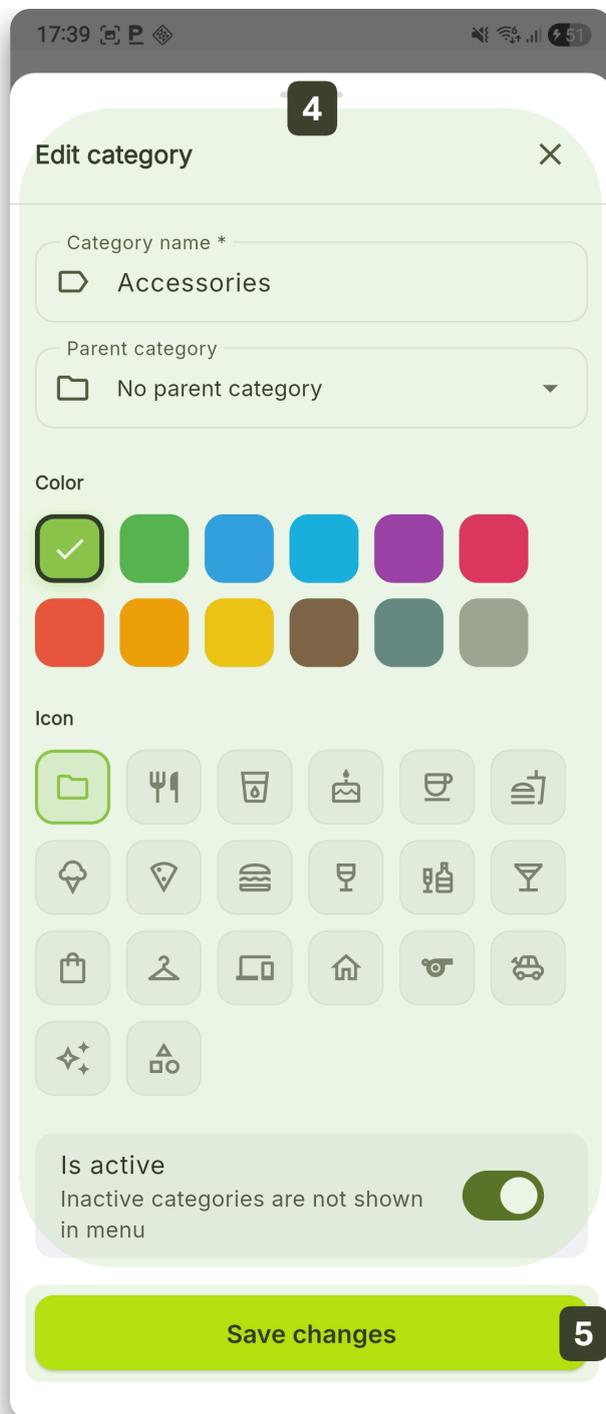
1. On the **Catalog** screen, identify the category you want to modify
2. Tap on the [ : ] icon next to the category
3. Select the **Edit** option





4. In the **Edit category** window, make the necessary changes in the displayed fields

5. Press **Save changes**



## Deleting a Category

1. On the **Catalog** screen, identify the category you want to remove.
2. Tap on the [ : ] icon next to the category
3. Select the **Delete** option

← Catalog

CATEGORIES (18)

+ Add



Accessories

📁 103 products



1



Automotives

📁 90 products

📁 3 subcategories

2



Books & Media

📁 104 products

📁 4 subcategories



Clothing & Accessories

📁 93 products

📁 4 subcategories



Electronics

📁 3 products

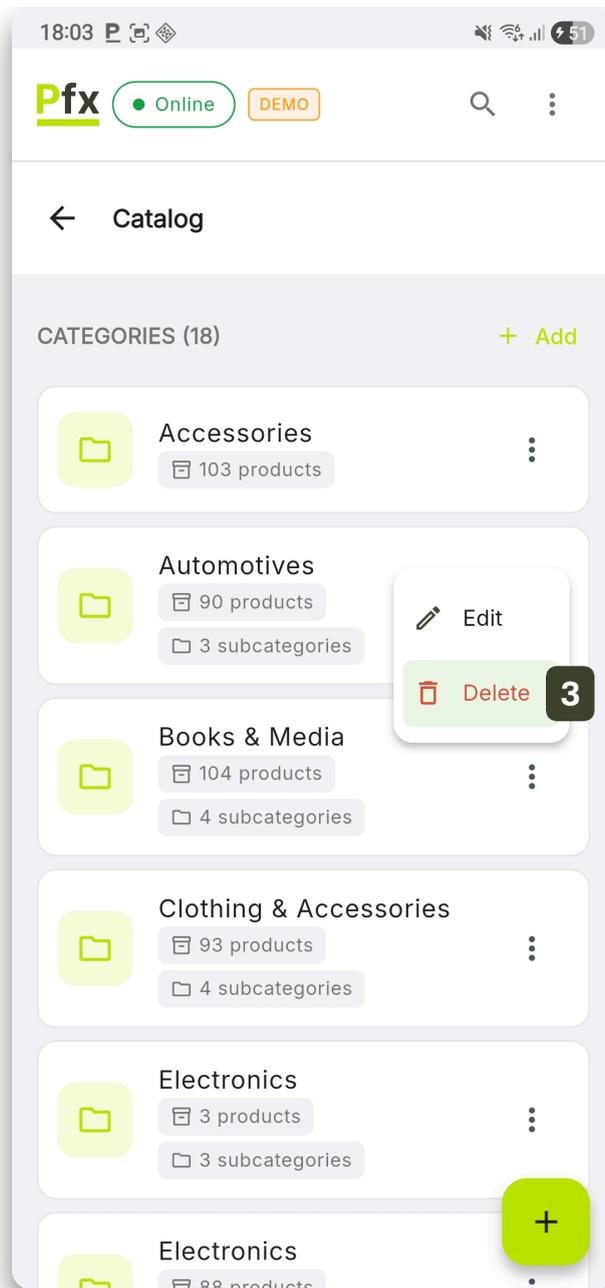
📁 3 subcategories



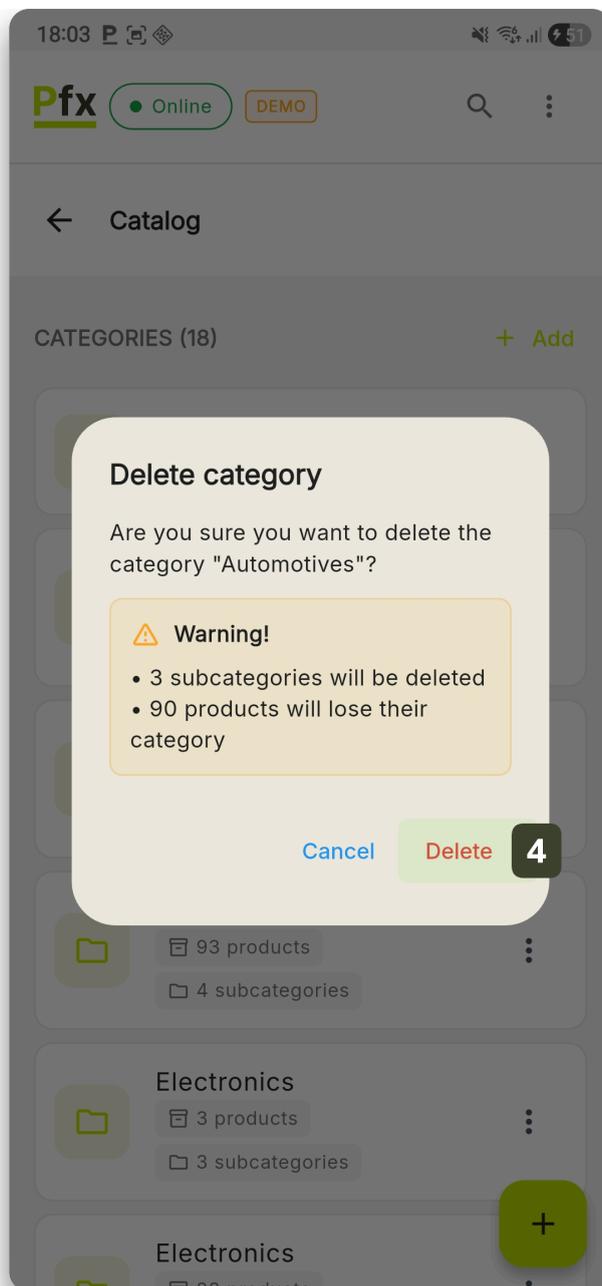
Electronics

📁 88 products





4. In the dialog box, press the **Delete** button to confirm the action



### ⓘ NOTE

Before deleting, check the numbers displayed in the warning dialog to correctly evaluate the volume of affected data.

### 💡 RECOMMENDATION

To prevent products from being left without a category, it is recommended to edit each important product and change its **Parent Category** before removing the current folder.

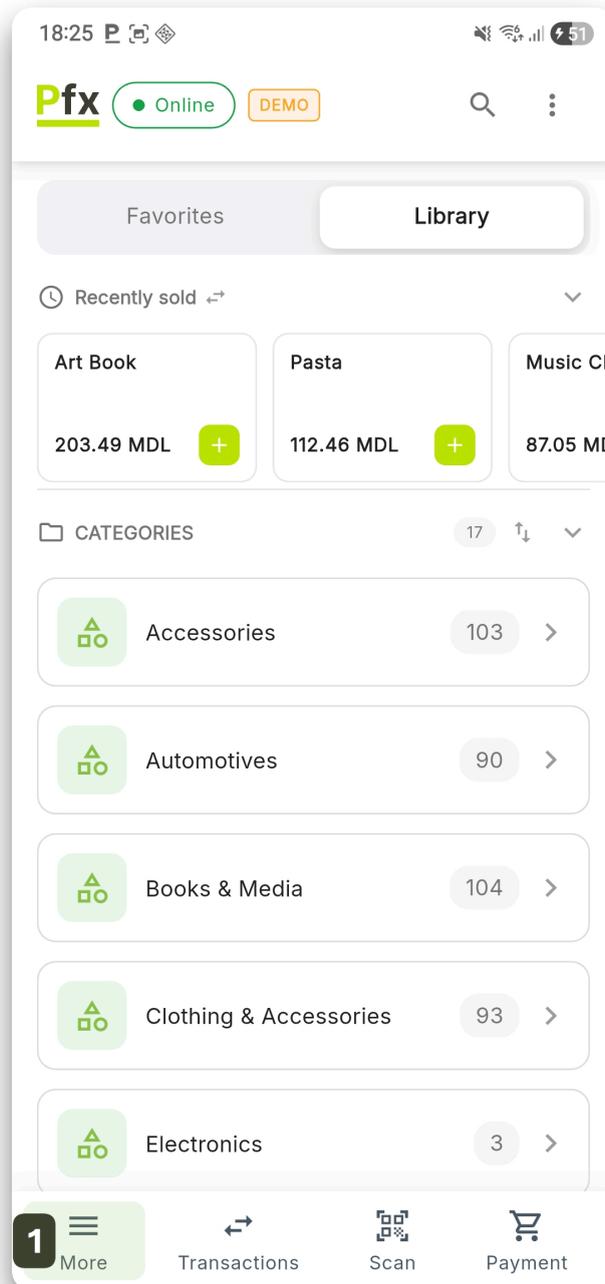
## VAT Rate Management

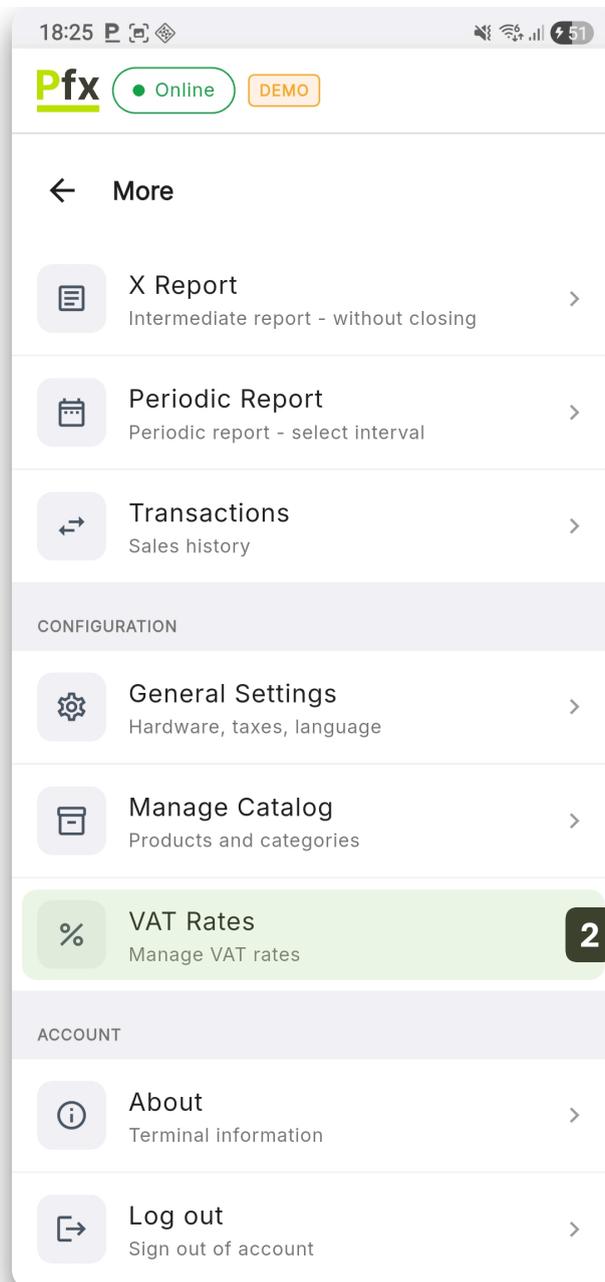
The VAT rate management module allows configuring the fiscal taxes applied to products.

## Accessing VAT Rates

To view or modify the VAT rates configured in the PosFix application, follow these steps:

1. Press the **More** button in the bottom navigation bar
2. Select **VAT Rates**





### ⓘ NOTE

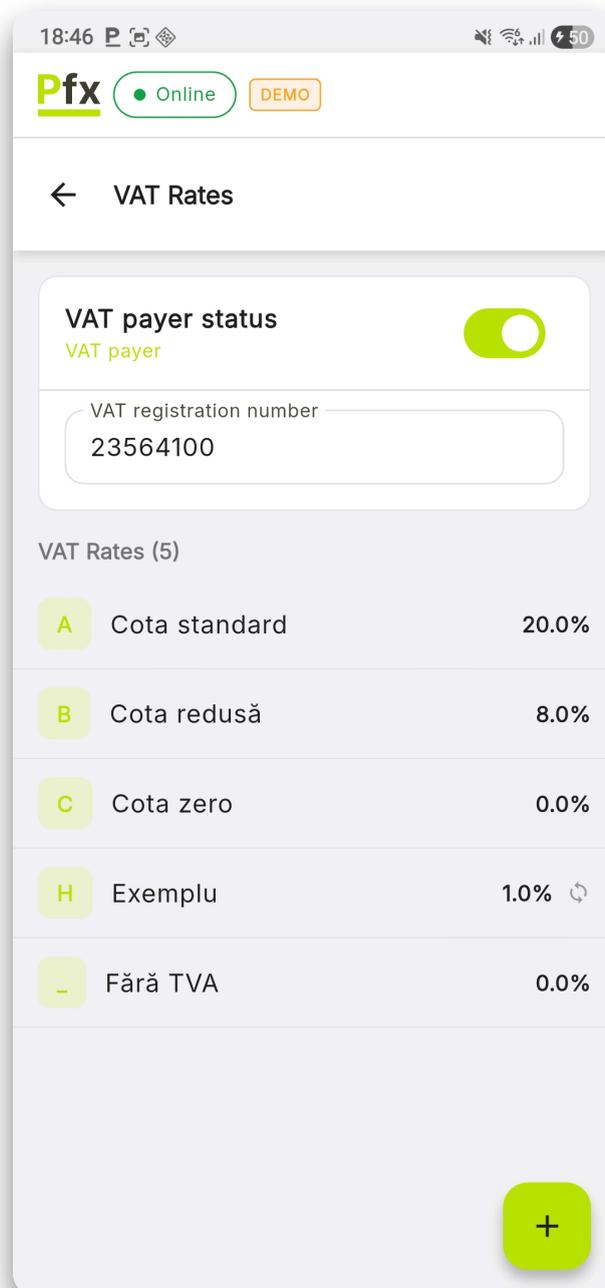
The VAT rates configured in this module are those that subsequently appear in the creation or editing form for each product.

## Viewing VAT Rates

The VAT Rates screen provides an overview of the fiscal regime configured on the terminal, divided into the fiscal status section and the detailed list of applicable taxes.

At the top of the screen, the administrator can manage the fiscal identity of the point of sale:

- **VAT payer status:** Toggle that activates the taxation regime. When enabled, the system will display the *VAT Payer* label
- **VAT registration number:** Field for entering the fiscal registration code
- **VAT Rates:** The system displays all available rates to be associated with products



## Adding a VAT Rate

To add a new tax rate into the system, follow these steps on the **VAT Rates** screen:

1. Press the [ + ] button located in the bottom right corner
2. Fill in the fields in the **Add VAT Rate** window:

<b>Field</b>	<b>Type</b>	<b>Description</b>
<b>Code</b>	Required	A unique identifier consisting of letters (e.g.: D, E) that will serve as a fiscal reference
<b>Name</b>	Required	Descriptive name of the rate, as it will be recognized in operations (e.g.: "Reduced VAT 5%")
<b>Percent</b>	Required	Numerical value of the percentage rate (e.g.: 5%)
<b>Description</b>	Optional	Additional details or observations regarding the applicability of this rate
<b>Active</b>	Toggle	Determines whether this rate is available (active/inactive)

3. Press **Add VAT Rate** to save the changes



 VAT Rates

## VAT payer status

VAT payer



VAT registration number

23564100

## VAT Rates (5)

A	Cota standard	20.0%
B	Cota redusă	8.0%
C	Cota zero	0.0%
H	Exemplu	1.0% <b>1</b>
-	Fără TVA	0.0%



10:55 Pfx Online DEMO

### Edit VAT rate 2

Code <> H

Name  Reduced VAT

Percent (%) % 5

Description  Medication

Active

Save 3

 **NOTE**

The VAT rate code is **read-only** after creation, because it is used as a unique identifier in existing fiscal receipts.

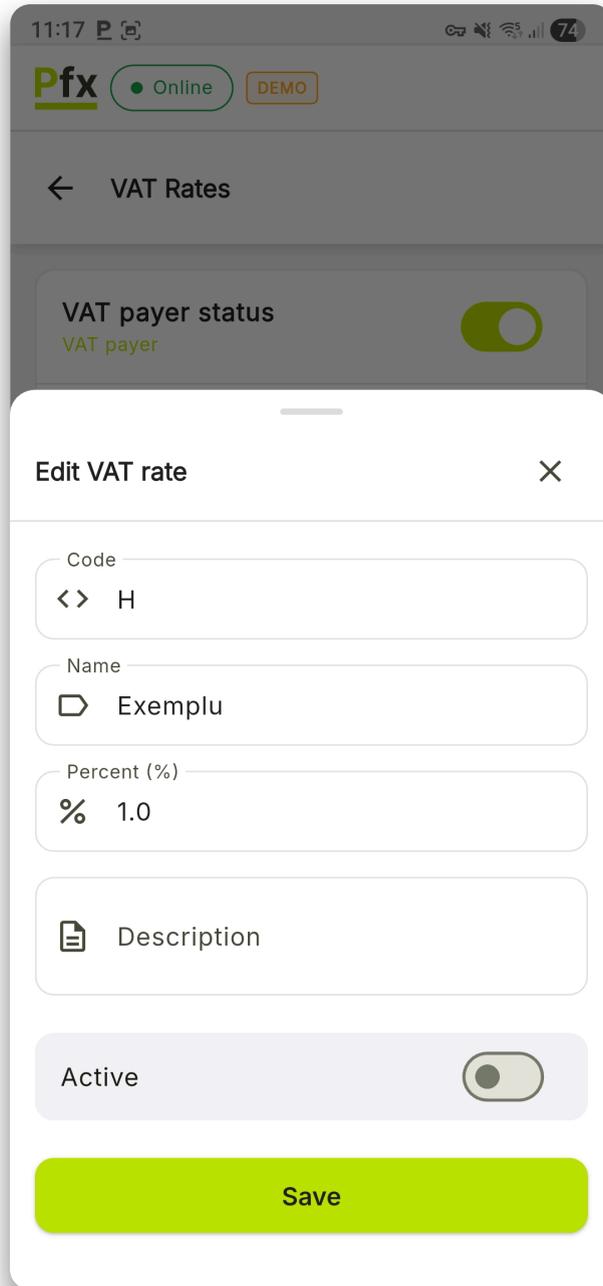
 **RECOMMENDATION**

If a VAT rate is no longer valid according to the law, it is recommended to set its status to **Inactive**.

## Deactivating a VAT Rate

This option is recommended when a tax rate is no longer current (e.g.: legislative changes) but was previously used on sold products.

**Procedure:** In the rate editing window, deactivate the **Active** toggle and press **Save**.



## Permissions

Managing VAT rates requires special rights:

Action	Required Permission
View	All users

Action	Required Permission
Create/Edit	Administrator
Deactivate	Administrator

 **NOTE**

Users without administrator rights will see the VAT rate list in **read-only** mode, without the add button or editing options.

## Synchronization and Data Priority

The PosFix system ensures the consistency of fiscal data through automatic synchronization, while following a strict hierarchy to prevent reporting discrepancies across different work locations.

- **Server Priority:** Although VAT rates can be adjusted locally on the terminal for urgent cases, the settings configured in the Dashboard (web interface) are considered primary.
- **Global Propagation:** Any change made by an administrator in the Dashboard is automatically applied to all POS terminals connected to that account, ensuring fiscal uniformity across the entire network.
- **Synchronization:** Add, edit, or deactivate actions are saved locally and flagged with a "Syncing" indicator until the data is validated by the server.

 **ATTENTION**

Any fiscal changes must be made exclusively after the **Z Report** (daily closure) has been generated. This measure prevents calculation conflicts in daily fiscal reports and ensures a smooth transition to the new tax rate for the next sales session.

 **RECOMMENDATION**

If you have multiple terminals, the safest way to change a VAT rate is to edit it from the Dashboard, after all locations have completed their closing.

## Standard VAT Rates

<b>Rate</b>	<b>Percent</b>	<b>Usage</b>
<b>A</b>	20%	Standard rate
<b>B</b>	8%	Reduced rate
<b>C</b>	0%	VAT exempt
<b>D</b>	0%	Non-taxable

# Transaction History

This section functions as a digital archive of all transactions performed through the terminal. Here you can view previous receipts, verify collected amounts, and reprint duplicates.

## Access Methods

There are two ways to access the transaction archive:

1. **Quick Access (Recommended):** Press the **Transactions** button located in the bottom navigation bar
2. **Administrative Access:** Press the **More** button in the navigation bar
3. Select the **Transactions** option

Favorites

Library

Recently sold

Art Book

203.49 MDL



Pasta

112.46 MDL



Music CD

87.05 MD

CATEGORIES

17



Accessories

103



Automotives

90



Books & Media

104



Clothing & Accessories

93



Electronics

3



2



More

1



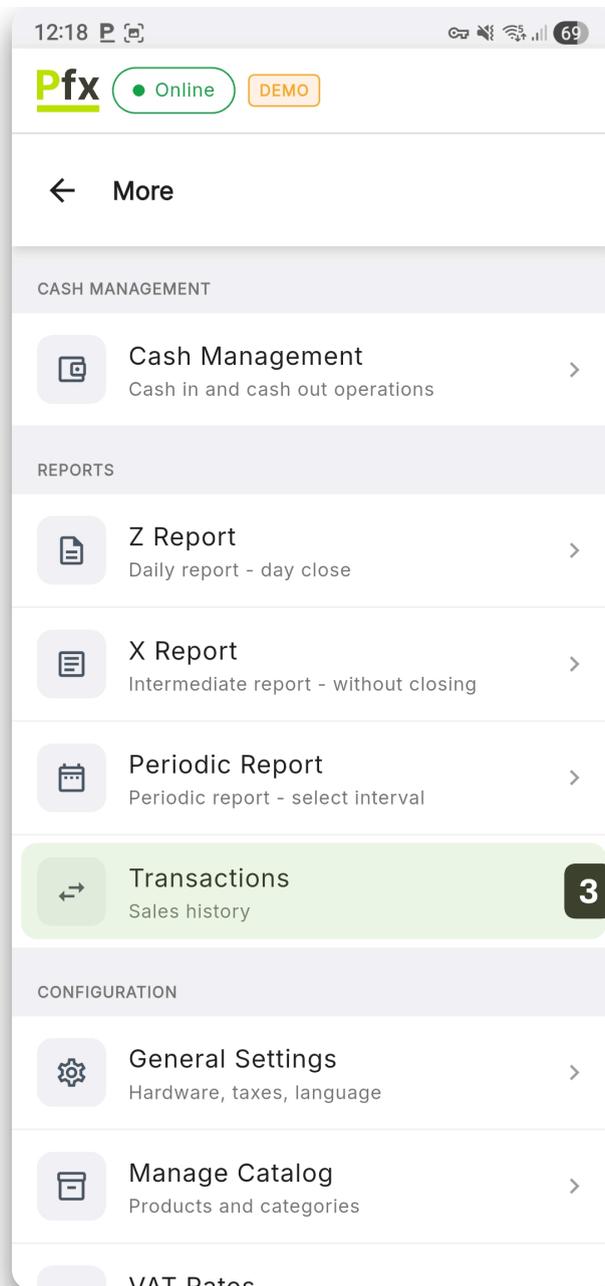
Transactions



Scan



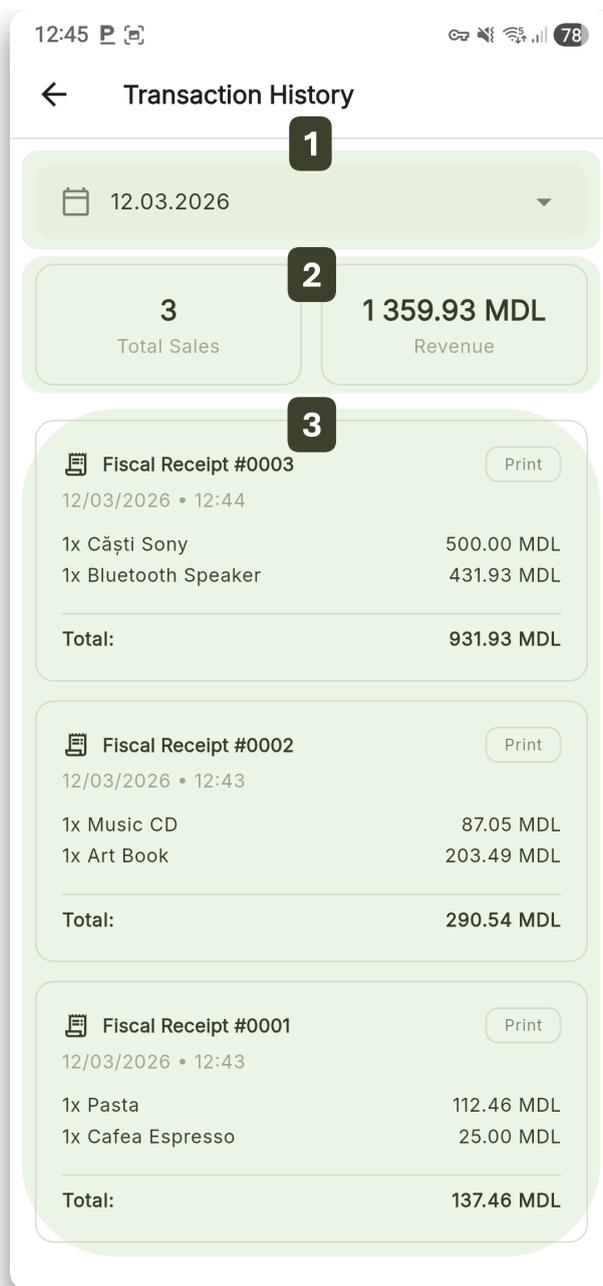
Payment



## Transaction History Interface

The screen is designed to provide complete sales traceability, organized into three distinct functional zones:

Zone	Description
<b>1. Period Filter</b>	Date range selection
<b>2. Summary</b>	Cards with totals (number of sales, revenue)
<b>3. Transaction List</b>	All sales from the selected period



## Period Filtering

To view sales from a period other than the current one, use the date selector located at the top of the screen:

1. Tap on the **date** field to open the selection interface
2. Select the **Start Date** and **End Date**  
*The system will highlight the selected days and the period between them.*
3. Press the **Save** button

## ← Transaction History

📅 12.03.2026

1

3

Total Sales

1 359.93 MDL

Revenue

## 📄 Fiscal Receipt #0003

Print

12/03/2026 • 12:44

1x Căști Sony	500.00 MDL
1x Bluetooth Speaker	431.93 MDL

---

<b>Total:</b>	<b>931.93 MDL</b>
---------------	-------------------

## 📄 Fiscal Receipt #0002

Print

12/03/2026 • 12:43

1x Music CD	87.05 MDL
1x Art Book	203.49 MDL

---

<b>Total:</b>	<b>290.54 MDL</b>
---------------	-------------------

## 📄 Fiscal Receipt #0001

Print

12/03/2026 • 12:43

1x Pasta	112.46 MDL
1x Cafea Espresso	25.00 MDL

---

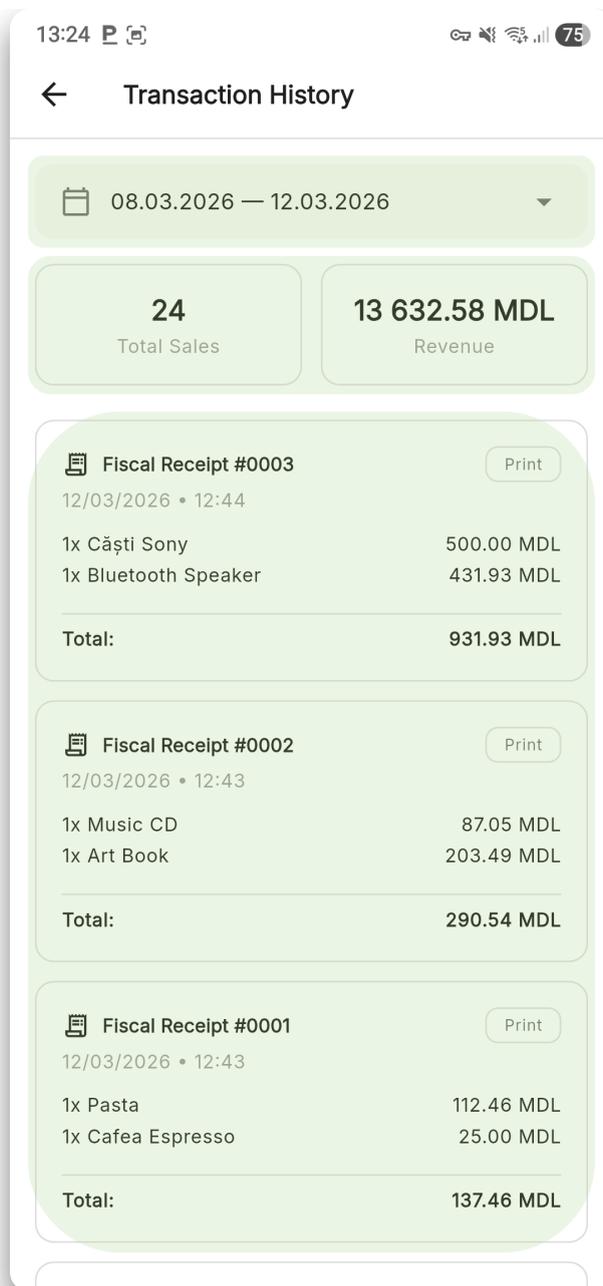
<b>Total:</b>	<b>137.46 MDL</b>
---------------	-------------------



 **RECOMMENDATION**

Use the **pencil** icon to change the default monthly range to any other period. This option allows you to manually modify dates to quickly access information from previous months or years, without being limited by the standard display settings.

**Updating Results:** After saving, the system automatically returns to the transaction list, updating the summary cards and history according to the new period.



## Summary Cards

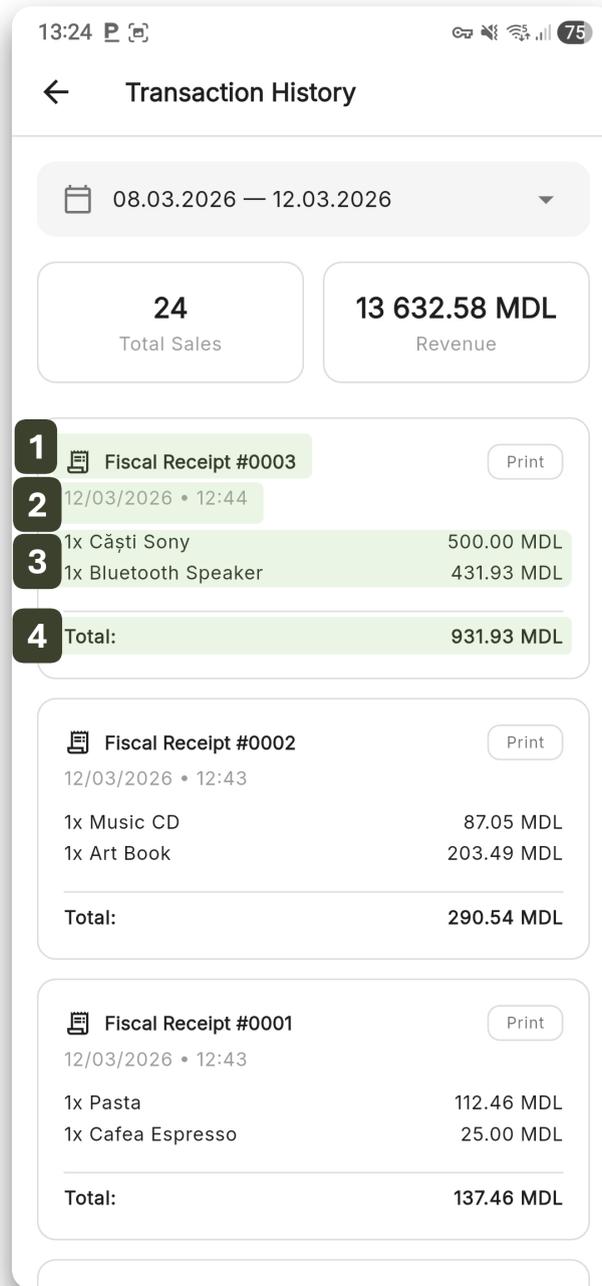
Just below the period filter, the system displays two informational cards that provide an overview of financial performance for the selected interval:

Card	Information
<b>1. Total Sales</b>	Total number of completed transactions/fiscal receipts
<b>2. Revenue</b>	Total amount collected



3. **Product list** in the transaction, indicating quantity, name, and price

4. **Total value**



**NOTE**

Transactions from the current day are displayed first, to see sales from previous days you need to scroll down in the list or modify the period filter.

## Reprint Receipt (Duplicate)

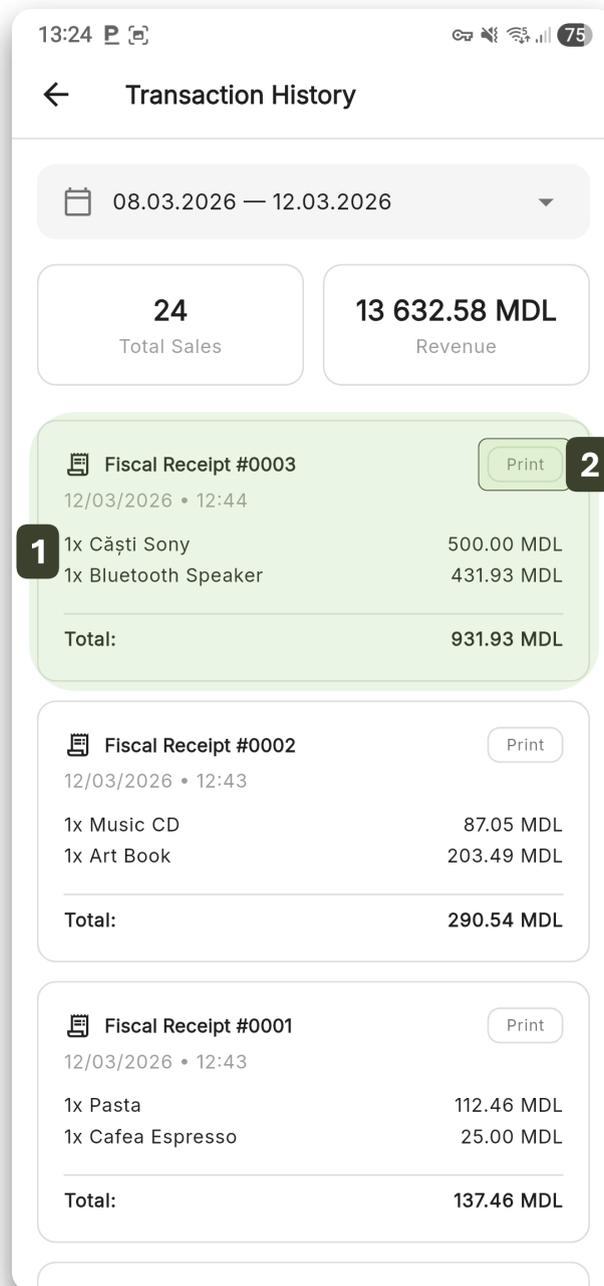
The reprint function allows to obtain a copy of any previously issued fiscal receipt, directly from the history screen. To reprint a receipt from a previous transaction:

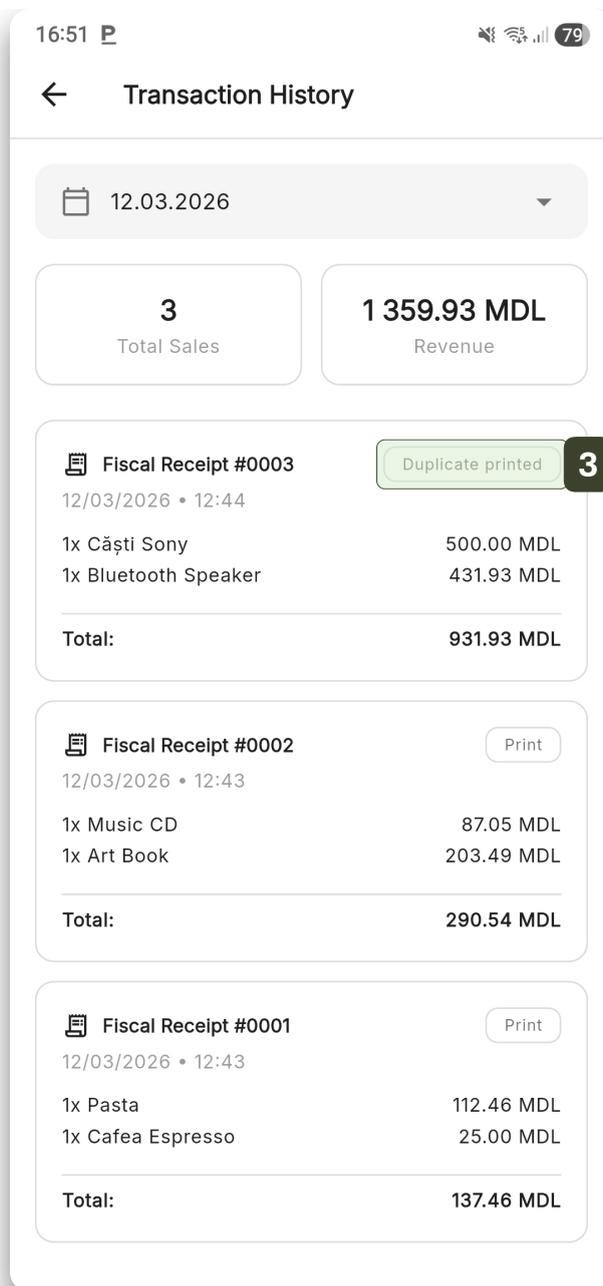
1. Locate the transaction in the list

2. Press the **Print** button

*The duplicate receipt is sent to the configured printer*

3. Immediately after the print command is completed, the button changes its state to **Duplicate printed**





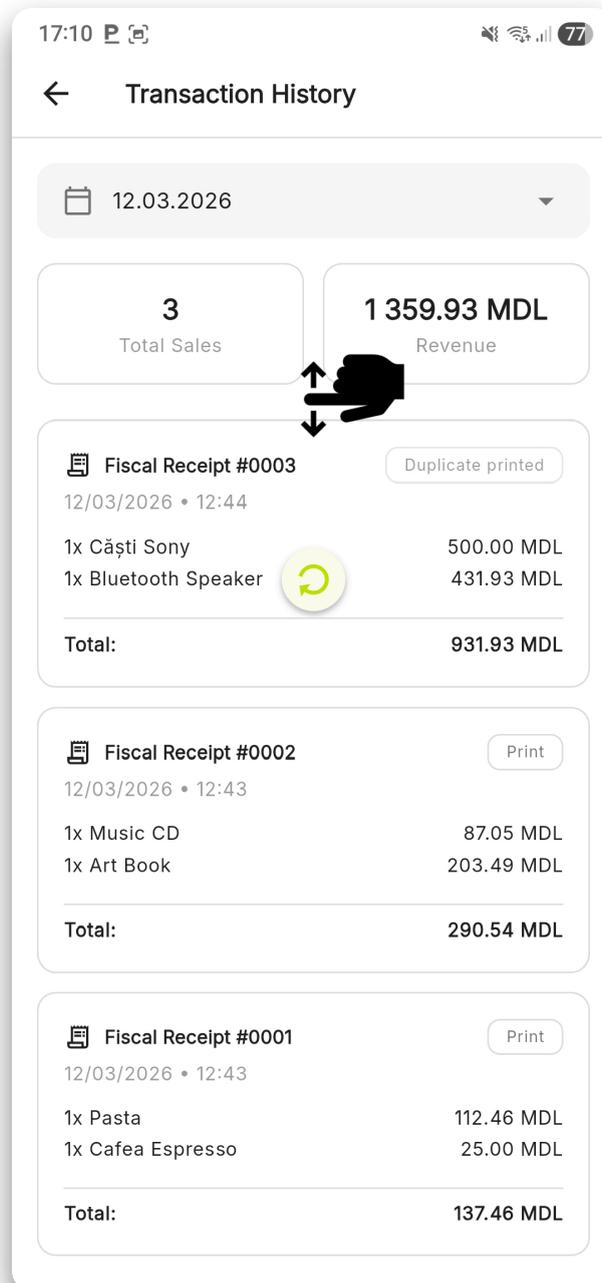
**NOTE**

The receipt reprinted from the history is a **DUPLICATE**, not an original fiscal receipt. It will be marked accordingly on paper.

## Manual Synchronization (Pull-to-Refresh)

This function allows forcing an update of the local database with information stored on the central server, ensuring data consistency between multiple terminals. To manually synchronize transactions with the server:

- **Performing the gesture:** Place your finger in the list area and pull the screen from top to bottom (pull-to-refresh)
- **Synchronization:** The system synchronizes data with the server  
*A circular icon (refresh arrow) indicates that the system is actively communicating with the server.*



### **RECOMMENDATION**

Use pull-to-refresh if you have made sales on another terminal and want to see the updated data.

# Compliance with ECC Requirements (Cash Register and Control Device)

## Compliance Table

This table presents the compliance of the PosFix (Android) platform with the requirements of **Table No. 4** from the ECC module specifications (Cash Register and Control Equipment), also known as the **cash register and control device** or **fiscal cash register**.

No.	ECC Requirement	Compliance	Reference
1	Processing payments in <b>cash</b>	 YES	Cash Payment
2	Processing payments via <b>bank card</b>	 YES	Card Payment
3	Processing payments via <b>value voucher</b>	 YES	Voucher Payment
4	Processing payments via <b>meal ticket</b>	 YES	Meal Ticket
5	Processing payments via <b>subscription</b>	 YES	Subscription
6	Processing <b>combined</b> payments	 YES	Mixed Payment
7	Calculating costs according to the <b>price × quantity</b> formula	 YES	Cost Calculation
8	Multiplication with fractional quantities (3 decimals)	 YES	Quantities
9	Applying <b>percentage discounts</b>	 YES	Discounts

No.	ECC Requirement	Compliance	Reference
10	Applying <b>fixed amount discounts</b>	✓ YES	Discounts
11	Applying <b>percentage markups</b>	✓ YES	Surcharges
12	Applying <b>fixed amount markups</b>	✓ YES	Surcharges
13	<b>Cash records</b>	✓ YES	Cash Records
14	Separate <b>merchandise/services records</b>	✓ YES	Merchandise Records
15	<b>Change</b> calculation	✓ YES	Change Calculation
16	Performing <b>operation cancellation</b>	✓ YES	Cancellation
17	Performing <b>error correction</b>	✓ YES	Correction
18	Calculating <b>intermediate totals</b>	✓ YES	Subtotals
19	Calculating <b>general totals</b>	✓ YES	Grand Total
20	<b>Cash deposit</b> operations	✓ YES	Cash-In
21	<b>Cash withdrawal</b> operations	✓ YES	Cash-Out

## Implementation Details

### Supported Payment Types

Category	Methods
<b>Cash</b>	Cash, Automatic change
<b>Card</b>	Debit, Credit, Contactless

Category	Methods
<b>Electronic</b>	Voucher, Meal ticket, Subscription, Transfer
<b>Combined</b>	Any combination of the above methods

## ACPS Codes for Payment Types

Payment Type	ACPS Code	Romanian Name
Cash	0	Numerar
Card	1	Card bancar
BankTransfer	2	Transfer bancar
Credit	3	Credit client
Voucher	4	Bon valoric
Advance	5	Avans
Other	6	Altele

## VAT Rates

Rate	Percent	Usage
A	20%	Standard rate
B	8%	Reduced rate
C	0%	VAT exempt
D	0%	Non-taxable

## Calculation Precision

Element	Precision
Quantities	3 decimals (0.001)
Prices	2 decimals (0.01)
Totals	2 decimals (0.01)
Percentages	2 decimals (0.01%)

## Fiscal Reports

### X Report (Intermediate)

- Can be generated at any time
- Does not reset counters
- Displays current status

### Z Report (Closing)

- Mandatory daily
- Resets counters
- Automatically transmitted to MEV

### Periodic Report

- Custom interval
- Summary or Detailed view
- Print on thermal printer

## SFS Moldova Compliance

PosFix (Android) is **certified** for use in the Republic of Moldova and complies with:

- Government Decision No. 141/2019
- SFS Order regarding ECCs
- ACPS (Automated Cash Payment System) requirements
- Electronic transmission of fiscal receipts

**! CERTIFICATION**

The compliance certificate number and technical details are available upon request from the authorized supplier.

## Audit Trail

All operations are recorded for audit:

Information	Storage
Date/Time	Precise timestamp
User	Cashier ID and name
Operation	Type and details
Values	Before and after
Terminal	Unique identifier

# Technical Support

## Support Contact

For technical assistance, contact the support team:

Channel	Details	Schedule
Phone	+373 22 999 545	Mon-Fri: 08:00-18:00
Email	suport@posfix.md	24/7 (response in 24h)
WhatsApp	+373 60 100 698	Mon-Fri: 09:00-17:00

### ⚠ EMERGENCIES

For urgent fiscal issues (MEV, receipt transmission), support is also available on weekends.

## Frequent Issues

### Printer Not Printing

#### Built-in Printer (PAX, Senraise, Sunmi, iMin):

1. Check if it has thermal paper
2. Restart the terminal
3. Check in **General Settings** → **Hardware Device** that the correct terminal is selected

#### Network Printer:

1. Check the device's Wi-Fi connection
2. Check if the printer is turned on and connected to the same network
3. Check in **General Settings** → **Printer** if the IP address is correct
4. Retry automatic detection

### **Bluetooth Printer:**

1. Check that Bluetooth is enabled on the terminal
2. Check that the printer is turned on and within range
3. Reconnect the printer from **Android Settings** → **Bluetooth**
4. Select the printer again in **General Settings** → **Printer**

## **Scanner Not Working**

### **Built-in Scanner:**

1. Check in **General Settings** → **Hardware Device** that the correct terminal is selected
2. Restart the terminal

### **Bluetooth Scanner:**

1. Check that Bluetooth is enabled
2. Reconnect the scanner from **Android Settings** → **Bluetooth**

### **Camera:**

1. Grant camera permission for the PosFix application
2. Make sure the camera lens is clean
3. Keep the barcode in the center of the viewfinder

## **MEV Connection Error**

1. Check the internet connection (Wi-Fi or mobile data)
2. Check the connectivity indicator in the top bar (green = online)
3. Wait 1-2 minutes and try again
4. If the issue persists, contact technical support

## **Application Frozen or Slow**

1. Force close the application:
  - Go to **Android Settings** → **Apps** → **PosFix** → **Force Stop**
2. Restart the application
3. If the issue persists, restart the device

## Authentication Error

1. Verify that you are entering the correct PIN
2. Check the internet connection (required for user synchronization)
3. Contact the manager for PIN verification/reset

## Products Missing from Catalog

1. Check the internet connection
2. If products do not appear, check from the web administration panel if they are active

# Updates

## Application Update

1. Close the PosFix application
2. Download the new APK version from the supplier
3. Install over the existing version
4. Local data is preserved automatically

### **RECOMMENDATION**

Periodically check for new updates to benefit from the latest features and security fixes.

# Backup and Recovery

## Automatic Backup

Data is automatically saved to the cloud at each synchronization:

- Transactions and fiscal receipts
- Product catalog
- User settings

## Data Recovery

In case of local data loss:

1. Reinstall the application (or reset the terminal)
2. Reactivate the terminal with the activation code
3. Data synchronizes automatically from the server

 **ATTENTION**

Do not perform a factory reset without instructions from the support team. Contact the supplier first.

## Version and Information

Information about the terminal and application version is available in the **More** → **About** section:

- **Version** - Installed software version. Communicate this number to the support team when reporting errors
- **Merchant Name** - Name of the fiscal entity (Merchant)
- **IDNO** - State identification code of the company
- **VAT Payer** - Fiscal status regarding value added tax
- **VAT Code** - Merchant's VAT registration code
- **Terminal ID** - Unique terminal identifier
- **Work Point** - Physical location or name of the unit where the terminal is assigned

# POSfix API Reference

## Overview

The POSfix API Server runs locally on the POS device and exposes a REST API on port **4567** (HTTP). It allows an external ERP system to perform fiscal operations — sales, cash-in/cash-out, Z/X reports, periodic reports, and queries — directly on the POS terminal over the local network.

**Base URL:** `http://<device-ip>:4567`

## Quick Start

1. Ensure the POS device and ERP are on the same local network.
2. Obtain the device IP from `Settings > Hardware` on the POS app, or from the health endpoint.
3. Obtain your API Key from the POSfix cloud dashboard.
4. Verify connectivity:

```
GET http://<device-ip>:4567/api/health
```

5. Start making fiscal operations with the `X-API-Key` header.

---

## Authentication

All endpoints (except `/api/health`) require the `X-API-Key` header.

```
X-API-Key: your-api-key-here
```

The API key is provisioned through the POSfix cloud platform and is unique per terminal.

**Missing key** → `401 MISSING_API_KEY` **Invalid key** → `401 INVALID_API_KEY`

---

# Response Format

Every response follows this envelope:

```
{
  "success": true,
  "data": { ... },
  "error": null,
  "timestamp": "2026-02-16T12:00:00.000Z"
}
```

On error:

```
{
  "success": false,
  "error": {
    "code": "ERROR_CODE",
    "message": "Human-readable description",
    "details": [ ... ]
  },
  "timestamp": "2026-02-16T12:00:00.000Z"
}
```

Field	Type	Description
success	boolean	true if the operation succeeded
data	object   null	Response payload (null on error)
error	object   null	Error info (null on success)
error.code	string	Machine-readable error code
error.message	string	Human-readable error message
error.details	array   null	Validation error details (field-level)
timestamp	string	ISO 8601 UTC timestamp

# Endpoints

## 1. Health & Status

### GET /api/health

Check server status. **No authentication required.**

Returns the app version, fiscal status, terminal ID, device IP, and uptime.

#### Response fields:

Field	Type	Description
status	string	Server state: "ready"
version	string	App version (e.g. "1.0.1+5")
fiscalStatus	string	Fiscal status: "online", "offline", "not_fiscal"
terminalId	string	Terminal identifier
serverPort	int	Listening port (4567)
uptime	int	Server uptime in seconds
serverStartedAt	string	ISO 8601 timestamp when server started
deviceIp	string	Device IP address on local network

#### Example response:

```
{
  "success": true,
  "data": {
    "status": "ready",
    "version": "1.0.1+5",
    "fiscalStatus": "online",
    "terminalId": "T-12345",
    "serverPort": 4567,
  }
}
```

```
"uptime": 3600,  
"serverStartedAt": "2026-02-16T10:00:00.000Z",  
"deviceIp": "192.168.1.50"  
},  
"error": null,  
"timestamp": "2026-02-16T12:00:00.000Z"  
}
```

## 2. Sales

### POST /api/sales

Create a new sale. Performs fiscal registration with MEV (tax authority), prints receipt, and optionally delivers receipt via SMS/email.

#### Request body:

Field	Type	Required	Default	Description
<code>items</code>	<code>array</code>	Yes	—	Array of sale items (at least 1)
<code>items[].id</code>	<code>string</code>	No	<code>null</code>	External product ID from ERP. If omitted, sync payload will contain <code>null</code>
<code>items[].name</code>	<code>string</code>	Yes	—	Product name (1-100 characters)
<code>items[].unitPrice</code>	<code>number</code>	Yes	—	Unit price (must be > 0)
<code>items[].quantity</code>	<code>number</code>	Yes	—	Quantity (must be > 0). Decimals allowed if <code>allowDecimals: true</code>

Field	Type	Required	Default	Description
<code>items[].vatCode</code>	string	Yes	—	VAT code: A, B, C, D, E, or _
<code>items[].discountPercent</code>	number	No	0	Item-level discount percentage (0-100)
<code>items[].allowDecimals</code>	boolean	No	false	Allow fractional quantities (e.g. 0.750 kg)
<code>cartDiscount</code>	object	No	null	Cart-level discount
<code>cartDiscount.percent</code>	number	Yes	—	Cart discount percentage (0-100)
<code>payments</code>	array	Yes	—	Array of payments (at least 1)
<code>payments[].type</code>	string	Yes	—	ACPS payment type code (see Payment Types)
<code>payments[].amount</code>	number	Yes	—	Payment amount
<code>payments[].rrn</code>	string	No	null	Retrieval Reference Number (for card payments)
<code>amountReceived</code>	number	Yes	—	Total amount received from customer

Field	Type	Required	Default	Description
change	number	Yes	—	Change returned to customer
delivery	object	No	null	Receipt delivery options (SMS/email)
delivery.customerPhone	string	No	null	Phone number for SMS delivery (format: +XXXXXXXXXXXX)
delivery.customerEmail	string	No	null	Email for receipt delivery
delivery.customerName	string	No	null	Customer name (max 60 chars)
delivery.language	string	No	"ro"	Language for receipt: "ro", "en", "ru"
printReceipt	boolean	No	true	Print receipt on POS printer

**Response fields:**

Field	Type	Description
saleId	string	Local sale UUID
purchaseId	string	Server-side purchase ID
serverSaleId	string	Server-side sale ID
fiscalOperationId	string	Fiscal operation UUID

Field	Type	Description
receiptNumber	int	Sequential receipt number within current Z report
reportNumber	int	Current Z report number
fiscalCode	string	Fiscal code from MEV
mevId	string   null	MEV transaction ID (null if offline)
isOffline	boolean	true if MEV was unreachable (offline fiscal receipt)
offlineFiscalCode	string   null	Offline fiscal code (when operating offline)
total	number	Final sale total (after discounts)
subtotal	number	Subtotal before cart discount
amountReceived	number	Amount received from customer
change	number	Change returned
vatBreakdown	object	Per-VAT-code breakdown (see VAT Breakdown)
paymentBreakdown	array	Array of { type, amount } objects
qrCodeData	string	QR code URL for receipt verification
mevResponseXml	string	SOAP XML response from MEV
receiptDelivery	object   null	{ smsSent, emailSent } — indicates delivery was requested, not confirmed

Field	Type	Description
createdAt	string	ISO 8601 timestamp

### Example — Simple sale (1 item, cash):

```
// Request
POST /api/sales
{
  "items": [
    {
      "name": "Cafea espresso",
      "unitPrice": 45.00,
      "quantity": 1,
      "vatCode": "B"
    }
  ],
  "payments": [
    { "type": "1", "amount": 45.00 }
  ],
  "amountReceived": 45.00,
  "change": 0,
  "printReceipt": true
}
```

```
// Response 200
{
  "success": true,
  "data": {
    "saleId": "a1b2c3d4-e5f6-7890-abcd-ef1234567890",
    "purchaseId": "server-purchase-001",
    "serverSaleId": "server-sale-001",
    "fiscalOperationId": "fiscal-op-001",
    "receiptNumber": 1,
    "reportNumber": 1,
    "fiscalCode": "MEV-TXN-001",
    "mevId": "MEV-TXN-001",
    "isOffline": false,
    "offlineFiscalCode": null,
    "total": 45.00,
    "subtotal": 45.00,
    "amountReceived": 45.00,
    "change": 0.00,
  }
}
```

```

"vatBreakdown": {
  "B": {
    "code": "B",
    "percent": 20.0,
    "vatAmount": 7.50,
    "taxableBase": 37.50,
    "totalWithVat": 45.00
  }
},
"paymentBreakdown": [
  { "type": "1", "amount": 45.00 }
],
"qrCodeData": "https://sift-mev.sfs.md/verify?id=MEV-TXN-001",
"mevResponseXml": "<?xml version='1.0'?><soap:Envelope>...
</soap:Envelope>",
"receiptDelivery": null,
"createdAt": "2026-02-16T12:00:00.000Z"
},
"error": null,
"timestamp": "2026-02-16T12:00:00.000Z"
}

```

**Example — Complex sale (multiple items, mixed payments, discounts, delivery):**

```

// Request
POST /api/sales
{
  "items": [
    {
      "id": "prod-001",
      "name": "Cafea espresso",
      "unitPrice": 45.00,
      "quantity": 2,
      "vatCode": "B"
    },
    {
      "name": "Tort Napoleon (kg)",
      "unitPrice": 180.00,
      "quantity": 0.750,
      "vatCode": "B",
      "discountPercent": 10.0,
      "allowDecimals": true
    },
    {
      "name": "Apa minerala 0.5L",

```

```
    "unitPrice": 15.00,
    "quantity": 3,
    "vatCode": "B"
  }
],
"cartDiscount": {
  "percent": 5.0
},
"payments": [
  { "type": "1", "amount": 200.00 },
  { "type": "2", "amount": 50.00, "rrn": "123456789012" }
],
"amountReceived": 250.00,
"change": 0,
"delivery": {
  "customerPhone": "+37369123456",
  "customerEmail": "client@email.com",
  "customerName": "Vasile Munteanu",
  "language": "ro"
},
"printReceipt": true
}
```

**Validation errors** return HTTP 400 with field-level details:

```
{
  "success": false,
  "error": {
    "code": "VALIDATION_ERROR",
    "message": "Request validation failed",
    "details": [
      {
        "field": "items[0].name",
        "code": "ITEM_NAME_INVALID",
        "message": "Item name must be 1-100 characters"
      },
      {
        "field": "items[0].unitPrice",
        "code": "ITEM_PRICE_INVALID",
        "message": "Unit price must be greater than 0"
      }
    ]
  },
  "timestamp": "2026-02-16T12:00:00.000Z"
}
```

## GET /api/sales

List sales with date range filtering and pagination.

### Query parameters:

Parameter	Type	Required	Default	Description
<code>dateFrom</code>	<code>string</code>	No	—	Start date (ISO: <code>YYYY-MM-DD</code> )
<code>dateTo</code>	<code>string</code>	No	—	End date (ISO: <code>YYYY-MM-DD</code> )
<code>limit</code>	<code>int</code>	No	<code>50</code>	Max results per page
<code>offset</code>	<code>int</code>	No	<code>0</code>	Pagination offset

### Response fields:

Field	Type	Description
<code>sales</code>	<code>array</code>	Array of sale summaries
<code>sales[].id</code>	<code>string</code>	Sale UUID
<code>sales[].purchaseId</code>	<code>string</code>	Server purchase ID
<code>sales[].serverSaleId</code>	<code>string</code>	Server sale ID
<code>sales[].fiscalOperationId</code>	<code>string</code>	Fiscal operation UUID
<code>sales[].cashierId</code>	<code>string</code>	Cashier ID
<code>sales[].cashierName</code>	<code>string</code>	Cashier name
<code>sales[].subtotal</code>	<code>number</code>	Subtotal amount
<code>sales[].total</code>	<code>number</code>	Total amount

Field	Type	Description
<code>sales[].paymentType</code>	string	Primary payment type label
<code>sales[].paymentAmount</code>	number	Amount paid
<code>sales[].changeAmount</code>	number	Change returned
<code>sales[].status</code>	string	Sync status
<code>sales[].createdAt</code>	string	ISO 8601 timestamp
<code>total</code>	int	Total number of matching sales
<code>limit</code>	int	Applied limit
<code>offset</code>	int	Applied offset

### Example:

```
GET /api/sales?dateFrom=2026-02-01&dateTo=2026-02-16&limit=50&offset=0
```

### GET /api/sales/{saleId}

Get full details of a specific sale including items, payments, and fiscal operation data.

### Path parameters:

Parameter	Type	Description
<code>saleId</code>	string	Sale UUID

### Response includes:

Section	Description
items[]	Product details: productId, productName, quantity, unitPrice, originalPrice, discountAmount, markupAmount, netAmount, vatCode, vatPercent, vatAmount
payments[]	Payment details: paymentType, amount, notes
fiscalOperation	Fiscal data: mevId, receiptNumber, reportNumber, status, isOffline, mevResponseXml, qrCodeData

**Error:** 404 SALE\_NOT\_FOUND if the sale ID doesn't exist.

### 3. Cash Operations

#### POST /api/cash/in

Deposit cash into the register. Creates a fiscal service receipt sent to MEV.

#### Request body:

Field	Type	Required	Default	Description
amount	number	Yes	—	Amount to deposit (must be > 0)
reason	string	No	null	Reason for the deposit
printReceipt	boolean	No	true	Print service receipt

#### Response fields:

Field	Type	Description
operationId	string	Operation UUID
fiscalOperationId	string	Fiscal operation UUID

Field	Type	Description
receiptNumber	int	Service receipt number
reportNumber	int	Current Z report number
mevId	string   null	MEV transaction ID
isOffline	boolean	Whether operation was offline
amount	number	Deposited amount
newBalance	number	New cash balance
operationType	string	"cashIn"
mevResponseXml	string	SOAP response XML
createdAt	string	ISO 8601 timestamp

### Example:

```
// Request
POST /api/cash/in
{
  "amount": 500.00,
  "reason": "Depunere inceput zi",
  "printReceipt": true
}
```

```
// Response 200
{
  "success": true,
  "data": {
    "operationId": "op-uuid-001",
    "fiscalOperationId": "fiscal-op-003",
    "receiptNumber": 1,
    "reportNumber": 1,
    "mevId": "MEV-SVC-001",
    "isOffline": false,
  }
}
```

```
"amount": 500.00,  
"newBalance": 500.00,  
"operationType": "cashIn",  
"mevResponseXml": "...",  
"createdAt": "2026-02-16T08:00:00.000Z"  
}  
}
```

---

## POST /api/cash/out

Withdraw cash from the register. Verifies sufficient balance before proceeding.

### Request body:

Field	Type	Required	Default	Description
amount	number	Yes	—	Amount to withdraw (must be > 0)
reason	string	No	null	Reason for the withdrawal
printReceipt	boolean	No	true	Print service receipt

**Response fields:** Same as cash-in, with `operationType: "cashOut"`.

**Error:** `409 INSUFFICIENT_CASH_BALANCE` if the current balance is less than the requested amount.

```
{  
  "success": false,  
  "error": {  
    "code": "INSUFFICIENT_CASH_BALANCE",  
    "message": "Cash balance (300.00) is insufficient for withdrawal of 500.00"  
  }  
}
```

---

## 4. Reports

## POST /api/reports/z

Generate a **Z Report** — closes the fiscal day.

### WARNING

This is an irreversible operation. It resets receipt counters and increments the report number.

### Request body:

Field	Type	Required	Default	Description
printReport	boolean	No	true	Print the report

**Requires:** Terminal must be fiscalized and have valid MEV credentials.

### Response fields:

Field	Type	Description
reportNumber	int	Z report number
operationId	string	Fiscal operation UUID
mevId	string   null	MEV transaction ID
isOffline	boolean	Whether operation was offline
reportData	object	Full report data (see Report Data below)
mevResponseXml	string	SOAP XML response from MEV
generatedAt	string	ISO 8601 timestamp

### Report Data object:

Field	Type	Description
reportNumber	int	Z report number
dailyTotal	number	Total sales for the day
dailyTax	number	Total VAT for the day
dailyUntaxed	number	Untaxed amount
vatBreakdown	object	Per-VAT-code breakdown
receiptsIssued	int	Number of receipts issued
lastReceiptNumber	int	Last receipt number
receiptsSentToMev	int	Receipts successfully sent to MEV
paymentTotals	object	Amount per ACPS payment type code (e.g. { "1": 3000.00, "2": 2000.00 })
paymentCounts	object	Count per ACPS payment type code (e.g. { "1": 25, "2": 17 })
cashIn	number	Total cash deposits
cashOut	number	Total cash withdrawals
cashBalance	number	Current cash balance
yearTotal	number   null	Cumulative yearly total (Z only)
yearTax	number   null	Cumulative yearly tax (Z only)
totalSales	number	Total gross sales

Field	Type	Description
totalReturns	number	Total returns amount
returnsCount	int	Number of return operations
cashInCount	int	Number of cash-in operations
cashOutCount	int	Number of cash-out operations
generatedAt	string	ISO 8601 timestamp

### POST /api/reports/x

Generate an **X Report** — intermediate fiscal day snapshot.

Does **NOT** reset any counters. Same request/response structure as Z Report.

### POST /api/reports/periodic

Generate a **Periodic Report** — aggregated data across multiple Z reports.

This is a local report only (not sent to MEV). Supports two mutually exclusive filter modes.

#### Request body:

Field	Type	Required	Default	Description
dateFrom	string	Conditional	—	Start date (ISO: YYYY-MM-DD). Required for date range mode
dateTo	string	Conditional	—	End date (ISO: YYYY-MM-DD). Required for date range mode
reportFrom	int	Conditional	—	Starting Z report number. For report range mode

Field	Type	Required	Default	Description
<code>reportTo</code>	<code>int</code>	Conditional	—	Ending Z report number. For report range mode
<code>detailed</code>	<code>boolean</code>	No	<code>false</code>	Include individual Z report breakdown
<code>printReport</code>	<code>boolean</code>	No	<code>true</code>	Print the report on POS printer

**Filter modes** (mutually exclusive — provide one set):

1. **Date range:** `dateFrom` + `dateTo`
2. **Report number range:** `reportFrom` and/or `reportTo` (both optional — omit `reportFrom` to start from Z#1, omit `reportTo` for latest)

**Response fields:**

Field	Type	Description
<code>filterMode</code>	<code>string</code>	"dateRange" or "reportRange"
<code>dateFrom</code>	<code>string</code>	Start date (YYYY-MM-DD)
<code>dateTo</code>	<code>string</code>	End date (YYYY-MM-DD)
<code>reportFrom</code>	<code>int</code>	<i>(report range only)</i> Starting Z report number
<code>reportTo</code>	<code>int</code>	<i>(report range only)</i> Ending Z report number
<code>totalSales</code>	<code>number</code>	Aggregated total sales
<code>totalTax</code>	<code>number</code>	Aggregated total VAT
<code>totalUntaxed</code>	<code>number</code>	Aggregated untaxed amount

Field	Type	Description
<code>vatBreakdown</code>	<code>object</code>	Per-VAT-code aggregated breakdown
<code>receiptsCount</code>	<code>int</code>	Total receipts across all Z reports
<code>paymentTotals</code>	<code>object</code>	Aggregated payment totals by type
<code>cashIn</code>	<code>number</code>	Total cash deposits
<code>cashOut</code>	<code>number</code>	Total cash withdrawals
<code>cashInCount</code>	<code>int</code>	Number of cash-in operations
<code>cashOutCount</code>	<code>int</code>	Number of cash-out operations
<code>zReportsCount</code>	<code>int</code>	Number of Z reports in range
<code>xReportsCount</code>	<code>int</code>	Number of X reports in range
<code>firstZReportNumber</code>	<code>int</code>	First Z report number in range
<code>lastZReportNumber</code>	<code>int</code>	Last Z report number in range
<code>firstZReportTimestamp</code>	<code>string</code>	First Z report close timestamp
<code>lastZReportTimestamp</code>	<code>string</code>	Last Z report close timestamp
<code>totalReturns</code>	<code>number</code>	Aggregated returns
<code>returnsCount</code>	<code>int</code>	Number of return operations
<code>individualZReports</code>	<code>array   null</code>	Per-Z breakdown (when <code>detailed: true</code> )
<code>generatedAt</code>	<code>string</code>	ISO 8601 timestamp

**Individual Z Report fields** (when `detailed: true`):

Field	Type	Description
reportNumber	int	Z report number
closedAt	string	ISO 8601 timestamp when Z was closed
firstReceiptNumber	int	First receipt number in this Z
lastReceiptNumber	int	Last receipt number in this Z
receiptsCount	int	Number of receipts
totalSales	number	Total sales for this Z
totalTax	number	Total VAT for this Z
vatBreakdown	object	VAT breakdown for this Z
paymentTotals	object	Payment totals by type
cashIn	number	Cash deposits in this Z
cashOut	number	Cash withdrawals in this Z

### Example — Summary by date range:

```
// Request
POST /api/reports/periodic
{
  "dateFrom": "2026-02-01",
  "dateTo": "2026-02-16",
  "detailed": false,
  "printReport": true
}
```

### Example — Summary by Z report number range:

```
// Request
POST /api/reports/periodic
```

```
{
  "reportFrom": 5,
  "reportTo": 10,
  "detailed": false,
  "printReport": true
}
```

### Example — Detailed by date range:

```
// Request
POST /api/reports/periodic
{
  "dateFrom": "2026-02-01",
  "dateTo": "2026-02-16",
  "detailed": true,
  "printReport": false
}
```

### Validation errors:

Code	Condition
<code>FILTER_REQUIRED</code>	Neither date range nor report range provided
<code>DATE_RANGE_INVALID</code>	<code>dateFrom</code> is after <code>dateTo</code>
<code>DATE_TO_FUTURE</code>	<code>dateTo</code> is in the future
<code>REPORT_NUMBER_INVALID</code>	<code>reportFrom</code> or <code>reportTo</code> < 1
<code>REPORT_RANGE_INVALID</code>	<code>reportFrom</code> > <code>reportTo</code>

## 5. Fiscal Queries

### GET /api/fiscal/operations

Query fiscal operations from the audit database with filtering.

### Query parameters:

Parameter	Type	Required	Description
<code>dateFrom</code>	<code>string</code>	No	Start date (ISO: <code>YYYY-MM-DD</code> )
<code>dateTo</code>	<code>string</code>	No	End date (ISO: <code>YYYY-MM-DD</code> )
<code>type</code>	<code>string</code>	No	Operation type filter (see Reference Tables)
<code>status</code>	<code>string</code>	No	Operation status filter (see Reference Tables)
<code>limit</code>	<code>int</code>	No	Max results (default 50)
<code>offset</code>	<code>int</code>	No	Pagination offset (default 0)

### Response fields:

Field	Type	Description
<code>operations</code>	<code>array</code>	Array of fiscal operations
<code>operations[].id</code>	<code>string</code>	Operation UUID
<code>operations[].operationType</code>	<code>string</code>	Type of fiscal operation
<code>operations[].receiptNumber</code>	<code>int</code>	Receipt number
<code>operations[].reportNumber</code>	<code>int</code>	Z report number
<code>operations[].mevId</code>	<code>string</code>   <code>null</code>	MEV transaction ID
<code>operations[].status</code>	<code>string</code>	Operation status
<code>operations[].isOffline</code>	<code>boolean</code>	Whether operated offline
<code>operations[].totalAmount</code>	<code>number</code>	Operation amount
<code>operations[].vatBreakdown</code>	<code>object</code>	Simplified VAT breakdown

Field	Type	Description
<code>operations[].vatDetails</code>	object	Detailed VAT with percent, rate, cost, gross
<code>operations[].paymentsBreakdown</code>	object	Payments by type
<code>operations[].mevResponseXml</code>	string	SOAP response XML
<code>operations[].errorMessage</code>	string   null	Error message if operation failed
<code>operations[].createdAt</code>	string	ISO 8601 creation timestamp
<code>operations[].completedAt</code>	string	ISO 8601 completion timestamp
<code>total</code>	int	Total matching operations
<code>limit</code>	int	Applied limit
<code>offset</code>	int	Applied offset

---

### GET /api/fiscal/daily-summary

Get the current fiscal day summary. Returns the same data as an X Report but without sending anything to MEV. Read-only, no fiscal lock required.

**Requires:** Terminal must be fiscalized.

**Response:** Same as Report Data object (see Z Report section).

---

## 6. Print

### POST /api/print

Print non-fiscal text on the POS thermal printer. Supports multi-column layouts.

### Request body:

Field	Type	Required	Default	Description
<code>lines</code>	<code>array</code>	Yes	—	Array of line arrays
<code>feedLines</code>	<code>int</code>	No	<code>3</code>	Number of blank lines after content
<code>cut</code>	<code>boolean</code>	No	<code>true</code>	Cut paper after printing

**Line format** — each line is an array of 1-3 strings:

Columns	Layout
<code>["text"]</code>	Full width, left-aligned
<code>["left", "right"]</code>	Left + right aligned
<code>["left", "center", "right"]</code>	Three-column layout
<code>[""]</code>	Empty line (spacer)

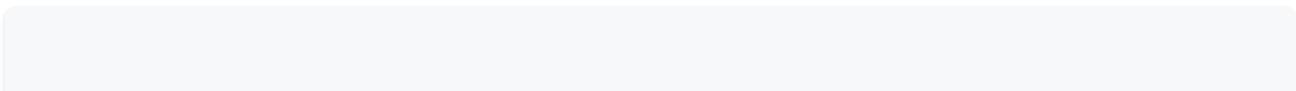
#### INFO

This is a non-fiscal operation — no MEV interaction, no fiscal receipt.

### Response fields:

Field	Type	Description
<code>linesCount</code>	<code>int</code>	Number of lines printed
<code>printedAt</code>	<code>string</code>	ISO 8601 timestamp

**Example — Inventory report (3 columns):**



```
POST /api/print
{
  "lines": [
    ["RAPORT INVENTAR"],
    ["Data:", "16.02.2026"],
    [""],
    ["Cod", "Denumire", "Cantitate"],
    ["_____"],
    ["001", "Cafea espresso", "150 buc"],
    ["002", "Tort Napoleon", "12.5 kg"],
    ["003", "Apa minerala 0.5L", "340 buc"],
    [""],
    ["Total pozitii:", "4"],
    ["_____"],
    ["Responsabil:", "", "Ion Popescu"]
  ],
  "feedLines": 3,
  "cut": true
}
```

**Error:** `503 PRINTER_UNAVAILABLE` if the printer is disconnected or not available.

---

## Reference Tables

### Error Codes

Code	HTTP Status	Description
<code>MISSING_API_KEY</code>	401	<code>X-API-Key</code> header not provided
<code>INVALID_API_KEY</code>	401	Provided API key is not valid
<code>VALIDATION_ERROR</code>	400	Request body validation failed (see <code>details[]</code> )
<code>INVALID_JSON</code>	400	Request body is not valid JSON

Code	HTTP Status	Description
TERMINAL_NOT_FISCAL	409	Terminal is not fiscalized (no MEV certificate)
MEV_CREDENTIALS_MISSING	409	Terminal is fiscalized but MEV credentials are missing
FISCAL_DAY_EXPIRED	409	>24h since last Z Report — Z Report required before continuing
INSUFFICIENT_CASH_BALANCE	409	Cash balance insufficient for the requested withdrawal
MEV_ERROR	502	Communication with MEV (SFS) failed (timeout, SOAP error, expired certificate)
BUSY	429	Another fiscal operation is in progress (30s timeout exceeded)
SALE_NOT_FOUND	404	Sale with specified ID not found
PRINTER_UNAVAILABLE	503	Printer is not available or disconnected

## VAT Codes

Code	Description
A	VAT rate A (as configured on terminal)
B	VAT rate B (typically 20%)
C	VAT rate C
D	VAT rate D

Code	Description
E	VAT rate E
_	Exempt (no VAT)

## Payment Types (ACPS WSDL)

Type	Description
"1"	NUMERAR (Cash)
"2"	CARD
"3.1"	VAUCHER
"3.2"	CEC / Certificat valoric
"3.3"	TICHET — plata cu document de valoare prestabilita (MDL)
"5"	TME — tichet de masa pe suport electronic
"6"	ABONAMENT
"7"	ALT IP (alt instrument de plata)
"8.1"	Credit
"8.2"	Leasing
"8.3"	Avans
"8.4"	Arvuna
"8.5"	Gaj
"8.8"	Compensare

Type	Description
"8.9"	Alt mod

## Fiscal Operation Types

Type	Description
receipt	Fiscal receipt (sale)
cash_in	Cash deposit
cash_out	Cash withdrawal
refund	Refund/return
x_report	X Report
z_report	Z Report

## Fiscal Operation Statuses

Status	Description
pending	Created, not yet sent to MEV
sent	Sent to MEV, awaiting response
success	Successfully processed by MEV
failed	MEV returned an error
offline	Stored locally (MEV unreachable)

## VAT Breakdown Object

```

{
  "B": {
    "code": "B",
    "percent": 20.0,
    "vatAmount": 7.50,
    "taxableBase": 37.50,
    "gross": 45.00
  }
}

```

Field	Type	Description
code	string	VAT rate code
percent	number	VAT percentage
vatAmount	number	VAT amount
taxableBase	number	Net amount (excluding VAT)
gross	number	Gross amount (including VAT)

## Notes

- All monetary amounts are in **MDL** (Moldovan Lei) as `number` with 2 decimal precision.
- All timestamps are in **ISO 8601 UTC** format.
- The server uses a **fiscal operation lock** — only one fiscal operation (sale, cash-in/out, Z/X report) can run at a time. Concurrent requests will wait up to 30 seconds before returning `429 BUSY`.
- **Offline mode:** When MEV (tax authority server) is unreachable, fiscal operations are stored locally and synced later. The response will have `isOffline: true` and `mevId: null`.
- Receipt printing is **fire-and-forget** — the API response does not wait for printing to complete.